

# Ravi Silva

QA Test Engineer | Quality Assurance Analyst | Software Tester

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## Contact Information

Dún Laoghaire-Rathdown, Ireland

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## Summary

Currently based in Dún Laoghaire, Ireland, holding a Stamp 2 visa, which allows part-time work while studying English at Active Language Learning. I am seeking an opportunity in the technology field with a company open to sponsoring a Stamp 1 (Employment Permit).

My goal is to contribute to software quality and continuous improvement by applying my experience in testing and development as part of an innovative and collaborative team in Ireland's tech industry.

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## Education

**Study Programme - General English** | Active Language Learning, Dún Laoghaire-Rathdown, Ireland (09/2025 - 09/2027).

**Postgraduate** in Frontend Development | Northern Paraná University, Unopar (09/2024 - 03/2025).

**Postgraduate** in Software Engineering with an Emphasis on Quality and Software Testing | Anhanguera Educacional (11/2023 - 08/2024).

**Graduated** in Systems Analysis and Development | Unifor - University of Fortaleza (06/2020 - 06/2023).

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## Professional Experiences

**Software Quality Analyst (QA) | Fitbank | 10/2024 - 09/2025**

- Ensured high-quality standards of developed web applications.
- Performed automated, manual, functional, and exploratory testing.
- Used **Selenium WebDriver** with **C#**.
- Utilised **GitHub Copilot** Enterprise to improve code efficiency.
- Carried out **API** testing with **Postman**.
- Planned, mapped, wrote, and executed automated and manual tests.
- Documented test cases and incident reports.
- Worked with the **Azure Devops** tool for task and test management.

**Junior Software Quality Analyst (QA) | Polibras Software | 06/2023 – 07/2024**

- Ensured the quality of developed web and mobile applications.
- Conducted functional, regression, and exploratory testing.
- Created automated tests with **Cypress** for web applications.
- Carried out **API** testing using **Postman**.
- Validated data and test results through **SQL** databases (**Postgres** and **SQLite**).
- Planned, mapped, wrote, and executed manual test scenarios.
- Created and maintained documentation for test cases and incident reports.
- Produced and maintained documentation for functional requirements.
- Used **Jira** for test management and reporting.
- Worked within the **Scrum** methodology.

### **Software Quality Analysis Intern (QA) | Polibras Software | 10/2022 – 06/2023**

- Supported the QA team in ensuring web and mobile applications met quality standards.
- Performed functional, regression, and exploratory testing.
- Planned, mapped, wrote, and executed manual tests.
- Conducted **API** testing using **Postman**.
- Verified test results in **SQL** databases (**Postgres** and **SQLite**).
- Created and maintained documentation for test cases and bug reports.
- Used **Jira** for project tracking within the **Scrum** framework.

### **Frontend Web Development Intern | Levoo Mercado | 06/2022 – 08/2022**

- Developed responsive web interfaces using **Angular** and **TypeScript**.
- Applied styling and layouts with **Bootstrap** and **Angular Material**.
- Performed **API** testing through **Postman**.
- Managed project tasks with **Jira**.
- Used **Bitbucket** for version control.

### **Technical Customer Support Intern | GR Negócios | 04/2021 – 06/2021**

- Provided **customer support** for a point-of-sale system used by wholesale and retail clients.
- Renewed client licences and managed service access.
- Assisted customers remotely via remote desktop connections.

### **Customer Service Assistant | Grupo Blitz (Events) | 2020 – 2021**

- Delivered customer service during promotional campaigns at Shopping Riomar.
- Operated thermal printers for receipt handling.
- Registered customer invoices for shopping mall promotions.

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## **Languages**

- English (Fluent, B2)
- Portuguese (Brazilian Native)

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## **Hard Skills**

**-Automated & Manual Testing:** Experience with Cypress (JavaScript) and Selenium WebDriver (C#) for web automation, and solid background in planning and executing manual tests for web and mobile apps.

**-API & Database Testing:** Skilled in API validation with Postman and database testing using SQL (Postgres, SQLite).

**-Version Control & Documentation:** Proficient with Git, GitHub, Bitbucket, and experienced in creating and maintaining functional and test documentation.

**-Frontend:** Knowledge of JavaScript, HTML, CSS, and basic TypeScript; familiar with Angular, React, Bootstrap, Angular Material, and Material UI.

**-Tools & Environments:** Daily use of Windows, Linux, Visual Studio Code, Visual Studio, Postgres, SQLite, Jira, Azure DevOps, Trello, and agile methodologies like Kanban.