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Dear Hiring Manager,

I am a **QA Engineer** with **over three years of professional experience** in software quality assurance, specialising in **manual and automated testing across web and backend systems**. I have a **degree** in Systems Analysis and Development, along with **postgraduate qualifications** in Software Engineering (Quality & Testing) and Frontend Development.

Throughout my career, I have worked in **Agile environments**, collaborating closely with **developers, product owners, and stakeholders** to ensure the delivery of reliable, high-quality software. My experience includes **manual testing, test automation using Cypress (JavaScript) and Selenium WebDriver (C#), API testing with Postman, SQL database validation, and test management through Jira and Azure DevOps.**

Most recently, I worked as a QA Analyst at Fitbank, contributing to testing initiatives **within financial and corporate banking systems**. This role involved **validating critical business flows, supporting automated test suites, and working within high-reliability environments**, including projects developed in an **international context**.

In September 2025, I relocated to Ireland to continue my professional and personal development through a **long-term English language and cultural programme**. I am currently based in Dún Laoghaire and actively preparing to take the next step in my professional career within Ireland's technology sector.

I am a **detail-oriented** and **collaborative** professional with a **strong commitment to quality, reliability, and continuous improvement**. I would welcome the opportunity to discuss how my experience and approach to quality assurance could contribute to your team.

Kind regards,

Ravi Silva