Ravi Silva

QA Engineer | Software Test Engineer | Quality Assurance Analyst

Contact Information

• Dublin, Ireland

• **Website**: https://ravifel.github.io/ **Email:** ravifel.contact@gmail.com **Telephone:** +353 (83) 155 9629

• **Linkedin:** https://www.linkedin.com/in/ravifel/   **GitHub:** https://github.com/ravifel

Summary

Software Quality Assurance Analyst with **3+ years of experience** in **manual and automated testing**, including **strong exposure to financial and banking systems**. Experienced with **Cypress (JavaScript)**, **Selenium WebDriver (C#)**, **API** testing with **Postman, SQL** validation, and **Agile environments**. Currently based in Ireland, bringing a strong quality-focused mindset to collaborative, product-driven teams.

Education

• **Study Programme - General English |** Active Language Learning, Dún Laoghaire-Rathdown, Ireland **(09/2025 - 09/2027).**
• **Postgraduate** in Frontend Development | Northern Paraná University, Unopar **(09/2024 - 03/2025).**
• **Postgraduate** in Software Engineering with an Emphasis on Quality and Software Testing | Anhanguera Educacional **(11/2023 - 08/2024).**
• **Graduated** in Systems Analysis and Development | Unifor - University of Fortaleza **(06/2020 - 06/2023).**

Professional Experiences

Software Quality Analyst (QA) | Fitbank | 10/2024 - 09/2025
• Worked on **financial** and **corporate banking systems**, contributing to quality assurance initiatives following a strategic investment by **JP Morgan Chase** in Fitbank.
• Contributed to **automated testing projects for international banking initiatives**, collaborating with cross-functional teams in a global context.
• Developed and executed automated tests using **Selenium WebDriver (C#)** to validate critical business flows.
• Performed functional, regression, and API testing (Postman) in **high-reliability financial environments**.
• Validated data integrity through SQL queries and supported defect tracking and reporting using **Azure DevOps**.

Junior Software Quality Analyst (QA) | Polibras Software | 06/2023 – 07/2024
• Ensured the quality of developed web and mobile applications.

• Conducted functional, regression, and exploratory testing.

• Created automated tests with **Cypress** for web applications.

• Carried out **API** testing using **Postman**.

• Validated data and test results through **SQL** databases (**Postgres and SQLite**).

• Planned, mapped, wrote, and executed manual test scenarios.

• Created and maintained documentation for test cases and incident reports.

• Produced and maintained documentation for functional requirements.

• Used **Jira** for test management and reporting.

• Worked within the **Scrum** methodology.

Software Quality Analysis Intern (QA) | Polibras Software | 10/2022 – 06/2023

• Supported the QA team in ensuring web and mobile applications met quality standards.

• Performed functional, regression, and exploratory testing.

• Planned, mapped, wrote, and executed **manual tests**.

• Conducted **API** testing using **Postman**.

• Verified test results in **SQL** databases (**Postgres and SQLite**).

• Created and maintained documentation for test cases and bug reports.

• Used **Jira** for project tracking within the **Scrum** framework.

Frontend Web Development Intern | Levoo Mercado | 06/2022 – 08/2022

• Developed responsive web interfaces using **Angular** and **TypeScript**.

• Applied styling and layouts with **Bootstrap** and **Angular Material**.

• Performed **API** testing through **Postman**.

• Managed project tasks with **Jira**.

• Used **Bitbucket** for version control.

Technical Customer Support Intern | GR Negócios | 04/2021 – 06/2021

• Provided **customer support** for a point-of-sale system used by wholesale and retail clients.

• Renewed client licences and managed service access.

• Assisted customers remotely via remote desktop connections.

Customer Service Assistant | Grupo Blitz (Events) | 2020 – 2021

• Delivered customer service during promotional campaigns at Shopping Riomar.

• Operated thermal printers for receipt handling.

• Registered customer invoices for shopping mall promotions.

Languages

• English (Professional working proficiency)
• Portuguese (Native)

Hard Skills

• **Testing:** Manual testing (functional, regression, exploratory), test planning and execution for web and mobile applications.

• **Test Automation:** Cypress (JavaScript), Selenium WebDriver (C#).

• **API Testing:** Postman (REST APIs).

• **Database Testing:** SQL (PostgreSQL, SQLite).

• **Version Control:** Git, GitHub, Bitbucket.

• **Agile & Test Management:** Jira, Azure DevOps, Scrum, Kanban.

• **Frontend Knowledge:** JavaScript, HTML, CSS, basic TypeScript, Angular, React.

• **Tools & Environments:** Windows, Linux, Visual Studio Code, Visual Studio.