

# Ravikiran Ramchandra Pise

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## EDUCATION

**The University of Texas at Dallas, Dallas, TX;** *MS + MBA in Information Technology and Management* **Aug 2021 - Aug 2023**

*Awards: Dean's Excellence Scholarship, Masters Accelerated Research Support (MARS) Scholarship*

**Savitribai Phule Pune University, Pune, India;** *Bachelor of Engineering – Information Technology* **Aug 2011 - May 2015**

## WORK EXPERIENCE

### HSBC Technology India

Pune, India

*Senior Software Engineer (Associate Product Manager)*

Sept 2016 - Jul 2021

- Led the delivery of **150+ user stories and 15 features** end-to-end in the capacity of an **Associate Product Manager** in an Agile environment by collaborating cross-functionally UX, the engineering, and business partners
- Launched **3 technology products** by leading **5 software engineers** to increase governance across **100+ legal entities** in **50+ countries**
- Managed **8 Sprints in 6 months**, including Sprint planning, execution, and review - delivering **10 features** to serialize the Front Office Controls at HSBC
- Delivered **220 software product requirements** to drive the Operations **productivity up by 40%** – analyzed, scoped, defined, communicated, and delivered the business use case for Global Authorizers Portal
- Facilitated **2x more deliveries in 2020** by employing development best practices that contributed to the strategic design of a scalable architecture
- Developed system monitoring tool in **Java Spring** that reduced the **infrastructure access requests by 70%** and optimized the incident and alert management capabilities of the team

### Packt Publishing Pvt. Ltd

Mumbai, India

*Technical Editor*

Jan 2016 - Sept 2016

- **Captured 4% market share** and drove user growth for Software Tooling category by formulating **Go-To-Market (GTM)** strategy by conducting competitive and market research, and data-driven decision making
- Reduced Time to Market of a title from **12 months to 6 months** by strategizing the adoption of a content platform
- Drove a growth of **\$40,000 in sales revenue** by publishing **8 titles** on Python, MEAN, Microsoft Dynamics, PHP, Splunk

## LEADERSHIP AND ENTREPRENEURSHIP

**Sukui – An Aid,** *Co-founder and Product Manager*

Aug 2021 - Present

Product vision of **Sukui is of an SOS mobile app** for those facing panic or anxiety attacks or other **mental health issues**.

- Owning the product lifecycle - ideation, design, product roadmap, development, & delivery to launch by **early 2023**
- Conducting **end-user research for 500+ users** to identify, scope, analyze, and deriving actionable insights around pain points to develop future planning for feature development
- Leading the development of testing plans & surveys; managing product feedback, product KPIs/metrics to test, build, scope, and define product roadmaps and software features

## PROJECTS

Independent and team projects based on market research, product analysis, & to build, identify, create, and execute projects for business case development and customer use-cases

- **Zen mode for WhatsApp** (Independent Project - Product Management, new feature proposals) **Aug 2021 – Present**
- **Ayuda** - a disaster preparedness platform (Team Project – Product Management and Design) **Aug 2021 – Present**
- **Lake Ridge Apartments** (Team Project – System Analysis and Database Design) **Oct 2021**

## SKILLS

- **Product skills:** Agile – Scrum & Kanban, Product Management, Delivery Management, User Research, UX Design, A/B Testing, Requirement Analysis, Business Analysis, Written and Verbal Communication, Cross-functional collaboration, Stakeholder Management, Financial modeling, Strategic Analysis, Data analysis, Project Management
- **Tools:** Jira, Trello, Confluence (Documentation), Figma, Git, Tableau, APIs, Microsoft Office (Word, Excel, PowerPoint, Visio), G-Suite (Docs, Slides, Sheets), Jenkins, Ansible, Selenium, Zephyr, Google Forms, Selenium, G3
- **Languages and technical skills:** Java, Spring, Python, HTML, SQL, Unix, Windows Server, Azure ML, AWS S3