

Q1) The time required for servicing transmissions is normally distributed with mean = 45 minutes and standard deviation = 8 minutes. The service manager plans to have work begin on the transmission of a customer's car 10 minutes after the car is dropped off and the customer is told that the car will be ready within 1 hour from drop-off. What is the probability that the service manager cannot meet his commitment ?

- A) 0.3875
- B) 0.2676
- C) 0.5
- D) 0.6987

Ans) We have a normal distribution with mean=45 and standard deviation=8. Let X be the amount of time it takes to complete the repair on a customer's car. To finish in one hour you must have $X \leq 50$ so the question is to find $P(X > 50)$

$$P(X > 50) = 1 - P(X \leq 50)$$

$$Z = (X - 45)/8$$

Thus the question can be answered by using the normal table to find

$$P(X \leq 50) = P(Z \leq (50 - 45)/8) = P(Z \leq 0.625) = 73.4\%$$

Probability that the service manager will not meet his demand will be $(100 - 73.4) = 26.6\%$ or 0.2676

Q2) The current age (in years) of 400 clerical employees at an insurance claims processing center is normally distributed with mean=38 and standard deviation=6. For each statement below, please specify True or False. If False, explain briefly why;

- A) More employees at the processing center are older than 44 than between 38 and 44.
- B) A training program for employees under the age of 30 at the center would be expected to attract about 36 employees.

Ans) A) We have a normal distribution with mean = 38 and standard deviation = 6. Let X be the number of employees. So according to the question;

Probability of employees greater than age 44 = $P(X > 44)$

$$P(X > 44) = 1 - P(X \leq 44)$$

$$Z = (X - 38)/6$$

Thus the question can be answered by using the normal table to find

$$P(X \leq 44) = P(Z \leq (44 - 38)/6) = P(Z \leq 1) = 84.1345\%$$

Probability that the employees will be greater than the age of 44 = $100 - 84.1345 = 15.86\%$

So the probability of number of employees between 38 and 44 years of age = $P(X < 44) - 0.5$
 $= 84.1345 - 0.5 = 34.1345\%$

Therefore the statement that "More employees at the processing center are older than 44 than between 38 and 44" is True

B) Probability of employees less than age of 30 = $P(X < 30)$

$$Z = (30 - 38)/6$$

Thus the question can be answered by using the normal table to find

$$P(X < 30) = P(Z < (30 - 38)/6) = P(Z < -1.333) = 9.12\%$$

So the number of employees with probability 0.0912 of them being under the age 30 = $0.0912 \times 400 = 36.48$ (36 employees)

Therefore, the statement B of the question is True.

Q3) If $X_1 \sim N(\text{mean}_1, \text{variance}_1)$ and $X_2 \sim N(\text{mean}_2, \text{variance}_2)$ are normal random variables, then what is the difference between $2X_1$ and $X_1 + X_2$? Discuss both their distributions and parameters.

Ans) As we know that if $X \sim N(\text{mean}_1, \text{variance}_1)$ and $Y \sim N(\text{mean}_2, \text{variance}_2)$ are two independent random variables then

$X + Y \sim N(\text{mean}_1 + \text{mean}_2, \text{variance}_1 + \text{variance}_2)$ and $X - Y \sim N(\text{mean}_1 - \text{mean}_2, \text{variance}_1 - \text{variance}_2)$.

Similarly, if $Z = aX + bY$, where X and Y are as defined above. Z is linear combination of X and Y , then

$Z \sim N(a \cdot \text{mean}_1 + b \cdot \text{mean}_2, a^2 \cdot \text{variance}_1 + b^2 \cdot \text{variance}_2)$

Therefore in the question

$2X_1 \sim N(2 \cdot \text{mean}, 4 \cdot \text{variance})$ and $X_1 + X_2 \sim N(\text{mean}_1 + \text{mean}_2, \text{variance}_1 + \text{variance}_2) \sim N(2 \cdot \text{mean}, 2 \cdot \text{variance})$

$2X_1 - (X_1 + X_2) \sim N(4 \cdot \text{mean}, 6 \cdot \text{variance})$

Q4) Let $X \sim N(100, 20^2)$. Find two values, a and b , symmetric about the mean, such that the probability of the random variable taking a value between them is 0.99.

A) 90.5, 105.9

B) 80.2, 119.8

C) 22, 78

D) 48.5, 151.5

E) 90.1, 109.9

Ans) Since we need to find out the values of a and b , which are symmetric about the mean, such that the probability of a random variable taking a value between them is 0.99, we have to work out in a reverse order.

The probability of getting value between a and b should be 0.99

So, the probability of going wrong or the probability outside the a and b area is 0.01 (that is $1 - 0.99$)

The probability towards left of $a = -0.005$ (that is $0.01/2$)

The probability towards right from $b = +0.005$ (that is $0.01/2$)

So since we have the probabilities of a and b , we need to calculate X , the random variable at a and b which has got these probabilities.

By finding the standard normal variable Z (Z value), we can calculate the X values.

$Z = (X - \text{mean}) / \text{standard deviation}$

For probability 0.005 the Z value is -2.57 (from Z table)

$(Z \cdot \text{standard deviation}) + \text{mean} = X$

$Z(-0.005) \cdot 20 + 100 = -(2.57) \cdot 20 + 100 = 48.6$

Hence, option D is correct.

Q5) Consider a company that has two different divisions. The annual profits from the two divisions are independent and have distributions $\text{Profit}_1 \sim N(5, 3^2)$ and $\text{Profit}_2 \sim N(7, 4^2)$ respectively. Both the profits are in \$ million.

Answer the following questions about the total profit of the company in rupees. Assume that \$1 = Rs 45

A) Specify a rupee range (centered on the mean) such that it contains 95% probability for the annual profit of the company.

B) Specify the 5th percentile of the profit (in rupees) for the company.

C) Which of the two divisions has a larger probability of making a loss in a given year ?

Ans) Given that \$1 = Rs 45, Profit1 ~ N(5,3²), Profit2 ~ N(7,4²)

Thus, company's profit : $P \sim N(5+7.3^2+4^2) = N(12,5^2)$

A) 95% of the probability lies between 1.96 standard deviation of the mean

This range is;

$(12 - 1.96 * 5.12 + 1.96 * 5)$

(\$ 2.2M, \$22.8M)

(Rs 99M, Rs 1026M)

B) Fifth percentile is calculated as;

$P(Z \leq (p-12)/5) = 0.05$

From p values of Z score table, we get;

$(p-12)/5 = -1.644$

$p = 12 - 8.22 = 3.78$

Thus at \$3.78M dollars, or Rs. 170.1M amount, 5th percentile of profit lies or 5th percentile of profit is Rs. 170.1 Million

C) Loss is when profit < 0

Thus: $p < 0$

The first division of a company, thus has a larger probability of making a loss in a given year.