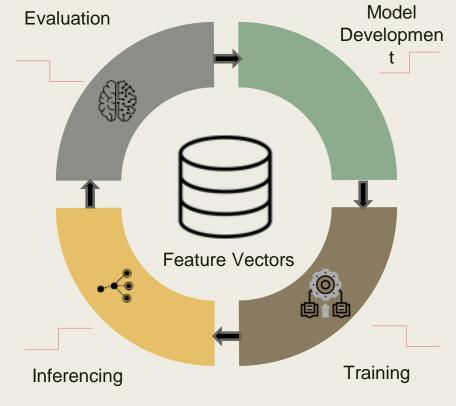


Real-time Streaming Platform for Responsive Al

## Customer Problem

### **Machine Learning apps are:**

- Expensive to build and take a long time to deploy:
  - ML models with real time features take an additional 90+ days to be deployed.
  - 90% of ML models <u>never</u> make it to production.
  - This makes it very hard to experiment and test.
- Not real-time or responsive
  - Feature vectors, a crucial part of an ML model, are not used in real-time.
  - As a result, ML models can have low accuracy and precision because the features are not in sync with the real world.



MACHINE LEARNING MODEL



# Benefits of Real-time ML



#### **HIGHER ACCURACY**

Predictions are more accurate and relevant when real-time/changing feature vectors are leveraged



#### **HIGHER REVENUE**

Most up-to-date data, accurate and real-time event datasets lead to better business outcomes & performance



#### BETTER USER EXPERIENCE

End-user experience that leverages
ML models is better when feature
vectors are used at run-time



#### **LOWER COST**

Centralized data and a common feature store for offline and online (real-time) lead to lower cost



# **Use Cases**







**PERSONALIZATION** 



**FRAUD DETECTION** 



**DYNAMIC PRICING** 



**RECOMMENDER SYSTEMS** 



**CHATBOTS** 



**TRADING** 



**FACIAL RECOGNITION** 



### Founders



RAVI N. RAJ in CEO & Co-founder

- ServiceNow, Head of Al Strategy & Operations
- Passage AI (acquired by ServiceNow\*), CEO
   & Co-founder
- Walmart, VP, @WalmartLabs
- Kosmix (acquired by Walmart), VP & GM
- Yahoo, AltaVista, Upwork, SGI, Software Developer
- 9 patents published/granted in search and AI (including 5 related to chatbots and NLU/LLMs)
- B. Tech, IIT-Madras, M.S. UC Irvine



ZOHEB VACHERI in CTO & Co-founder

- Meta, Ads Core ML
- Google, Shopping Search ML
- Walmart (Kosmix), ML and Big Data
- Microsoft, Operating System Kernel
- 10 patents (6 in real-time events stream processing, 3 in ML)
- VLDB paper on near real-time stream processing published Muppet: MapReduce-Style Processing of Fast Data
- B.S. University of Mumbai, M. Tech, IIT-Bombay (Ranked #1 in institute)



<sup>\*</sup> Rated one of "Biggest enterprise technology M&A deals of 2020" by CIO Magazine