## User Churn Prediction Model Project Proposal

## **Overview:**

The data team aims to create a machine learning model that can predict the user churn that will help Waze grow by taking action to prevent user churn and improve user retention.

| Milestone | Tasks   | Deliverables/Reports             | Relevant Stakeholder (Optional Activity)      |
|-----------|---|----------------------------------|---|
| 1         | Establish structure for project workflow (PACE) | Global-level project<br>document | May Santner<br>Data Analysis Manager          |
|           | Plan •  |                                  |   |
| 1a        | Write a project proposal                        |                                  | Sylvester Esperanza<br>Senior Project Manager |
|           | Plan  |                                  |   |
| 2         | Compile summary information about the data      | Data files ready for EDA         | Chidi Ga<br>Senior Data Analyst               |
|           | Analyze   |                                  |   |
| 2a        | Begin exploring the data                        |                                  |   |
|           | Analyze   |                                  |   |
| 3         | Data exploration and cleaning                   | EDA report                       | Chidi Ga<br>Senior Data Analyst               |
|           | Plan and Analyze                                |                                  |   |



## **Course 1: Foundations of Data Science**

| 3a | Visualization building  Select PACE stage and Select PACE stage | Tableau dashboard/visualizations                                  | Sylvester Esperanza<br>Senior Project Manager |
|----|---|---|---|
| 4  | Compute descriptive statistics  Analyze                         | Analysis of testing<br>results between two<br>important variables | May Santner<br>Data Analysis Manager          |
| 4a | Conduct hypothesis testing  Analyze and Construct               |   |   |
| 5  | Build a regression model  Analyze and Construct                 |   |   |
| 5a | Evaluate the model *  Execute *                                 | Determine the success<br>of the model                             | Harriet Hadzic<br>Director of Data Analysis   |
| 6  | Build a machine learning modeł  Construct                       | Final model   |   |
| 6a | Communicate final insights with stakeholders  Execute           | Report to all<br>stakeholders                                     | Harriet Hadzic<br>Director of Data Analysis   |