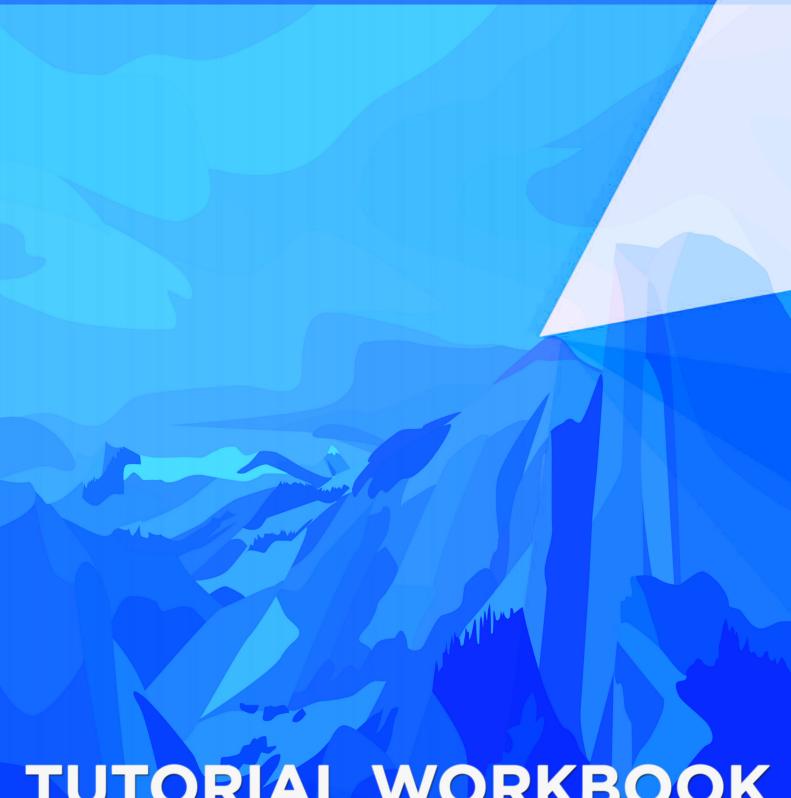


# PEL 131 COMMUNICATION SKILLS II



## TUTORIAL WORKBOOK

DEPARTMENT OF VERBAL ABILITY SCHOOL OF PROFESSIONAL ENHANCEMENT I

### **Tutorial 1 – Course Orientation**

#### **MEETING AND GREETING PEOPLE** UNIT 1

Salutation, Self-Introduction and Asking for Help TUTORIAL – 2, 3 &4

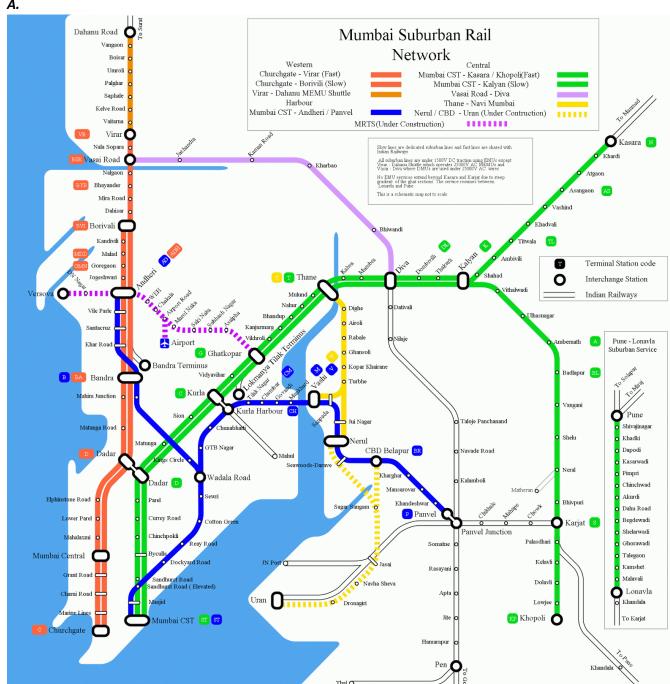
<ul><li>WRITING</li><li>Instructions: 1. All questions are compulsory.</li><li>2. Write complete sentences, not phrases.</li></ul>
1) Write a paragraph introducing yourself in 70 – 80 words.
2) How will you introduce yourself to an unknown person in 50 – 60 words?
3) Write a salutation for addressing the MD of Tech Mahindra assuming imaginary or unknown pers
4) Where do you usually meet new people? (30 - 40 words)
5) How will you ask for guidance if you are lost somewhere? (50 - 60 words)

6) Guide a stranger in LPU using Imperative sentences to reach	block 56 from block 14 or vice versa
(70 – 80 words)	
SPEAKING	
'Speaking' on the topic written by the student. (Student is not a	llowed to read from the notebook)
GRAMMAR	
1.1 Identify each sentence below as declarative, interrogative,	imperative, or exclamatory.
EXAMPLE: Add the milk to the dry ingredients slowly.	Imperative
1. Who was the first female astronaut?	•
2. Buckle your seatbelt even for short trips.	
3. Please put the stamped envelopes in this box.	
4. You must be joking!	
5. What a thrill the ride was!	
6. In 1776, there were fifty-three newspapers in London.	
7. Who were the first people to use paper money?	
8. Insert the diskette in this slot.	
9. Insects outnumber people by millions to one.	
10. What an amazing story that is!	
1.2 Write Yes/No questions for the following sentences:	
Our neighbor bought a new computer.	
2. I cannot deal with this problem.	
3. The computer has a large memory.	
4. You will try this new piece of software.	
5. Money makes the world dumb.	

in n a

6know they were such good menus (interrogative)
9can check your supplies (imperative)
10never shows up late (declarative)
1.5 ACTIVITY: WRITING
1. Using declarative sentences (both affirmative and negative), write a paragraph on a live cricket mate
that you have watched. (50 – 60 words)
mat you mate materical (oo oo merus)
2. Write ten sentences about early morning sights, sounds, and thoughts. Use all four kinds
sentences.
2 Cuide a strong and a DNA prince land and the contract and the land EC from black 4.4 and in contract.
3. Guide a stranger in LPU using Imperative sentences to reach block 56 from block 14 or vice versa.
(at least 10 sentences)

#### 1.6 MAP BASED QESTIONS FOR ASKING DIRECTIONS



1. Describe in your own words the route corresponding to each color given in the map and specify their directions.


2. Which route is under construction and what are its extremities?			
2. Have de very seach Kerrist fram Marchei CCT2			
3. How do you reach Karjat from Mumbai CST?			
4. What is different about the lines between Diva and Pen?			
5. Direct someone to reach Kalyan from Churchgate.			
6. Which line (color) do you think is the longest and what are the extremities?			
7. Which lines do not cross water bodies?			
8. What is the southernmost station of the orange line?			
9. What are the interchange stations in the eastern side of the map? (3 of them)			



1.	What seems to be the most important roadway in the map?
2.	What is the meaning of "MAP NOT TO SCALE"?
3.	Locate Cheeky Monkey and guide me to Fab India.
4.	Guide me from Fort Aguada to Tibetan Jewellery Market.
5.	I'm staying at the Banyan Tree. I want to go to a church and then for a go karting session. Show directions.
6.	The name of the places are inside different colored bubbles. What is their significance?
 7.	What is the northernmost shopping outlet?
8.	What is the only wellness area in the central region of the map?
9.	Which road connects Play Clan with Cavala?

#### UNIT 2 TENSES AND CONVERSATION

#### My Routine, Shopping and Talking about Vacation

**TUTORIAL 5, 6 & 7** 

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Instructions: 1. All questions are compulsory. 2. Write complete sentences, not phrases.
1. Give a detailed plan of how you spend your weekends. The following hints can be considered:
(70 – 80 words)
1 watch TV 2 listen to the radio 3 listen to music 4 read a book 5 read the newspaper
6 play 7 play cards 8 play basketball 9 play the guitar 10 practice the piano 11
exercise 12 swim 13 plant flowers 14 use the computer 15 write a letter 16 relax
exercise == strini. == praint from ere == transcripture. == transcripture.
<del></del>
2. Write 2 and a second and a dead and a second at a second day of a second and a second and a second at a second
2. Write 3 exchanges between you and a shopkeeper for selecting a good dress for an evening party.
3. Explain the route/ direction from point A to point B in the map drawn by the teacher on the board

#### **SPEAKING**

Instructions: Compulsory to speak on two topics

1. The student to speak on his daily routine using selected given phrases: (Extempore) Refer to the phrases that are displayed

1get up 2 take a shower 3 brush my\* teeth 4 shave 5 get dressed 6 wash my\* face 7 put on makeup 8 brush my\* hair 9 comb my\* hair 10 make the bed 11 my, his, her, our, your, their 11 get undressed 12 take a bath 13 go to bed 14 sleep 15 make breakfast 16 make lunch 17 cook/make dinner 18 eat/have breakfast 19 eat/have lunch 20 eat/have dinner 21.1 clean the apartment/ clean the house 22 wash the dishes 23 do the laundry 24 iron 25 feed the cat 26 walk the dog 27 study 28 go to work 29 go to school 30 drive to work 31 take the bus to school 32 work 33 leave work 34 go to the store 35 come home/get home

- 2. You want to visit to beautiful place in your vacations. Discuss the same with a travel agent, keeping in mind your budget constraints. (*Paired Activity*)
- 3. Role play a scene with a shopkeeper wherein you want to take a JIO sim from the mall. You have to ask all the details related to the working of the SIM also.

#### **GRAMMAR**

2.1. Choose the appropriate options	s to complete the sente	nces.		
1. Most of the patient visits t	o physician assistants in	the recent years all ard	ound the world.	
a. have been made	c. will have been mad	e. mak	e	
b. was made	d. have made			
2. These differences between two p	hotographs with	the help of Photoshop.		
a. should remove	c. have to remove	e. were	able to remove	
b. must have removed	d. could have been re	noved		
3. No clinical studies in this c	hild disease research sc	far.		
a. had completed	c. have completed	e. have	been completed	
b. will be completed	d. had to complete			
4. The government that the t	asks with great	success.		
a. is confirming / maintained	d. v	vill confirm / had been	maintained	
b. confirms / have been maintained		e. confirmed / are maintaining		
c. was confirmed / have maintained				
5. With this comprehensive internat	ional report, the countr	y's position in the regio	nal and global arena	
with measurable criteria.				
a. is to identify		dentified		
b. identifies	e.	is going to identify		
c. will be identified				

6. The critics that the review	w as a book in	English and in	n many other languages.	
a. are said / could be published		d. said / may	be published	
b. say / can be published		e. have said	/ should publish	
c. will say / had been published	·			
7. New legislation in congre	ess but it by m	any.		
a. was introduced / wasn't accepte	ed	d. introduced	d / hadn't been accepted	
b. introduced / didn't accept		e. is introduced / won't accept		
c. will be introduced / isn't accepted	ed			
8. If you would like to know what -	in the project s	so far vou	the full report at our website	
a. has been completed / may be vi			leted / had been found	
b. completed / will be found	Sited	•	completed / can find	
c. will be completed / should be fo	und	c. mas been c	ompieced y earl ma	
e. Will be completed / should be to	ana			
9. These clothes for daily us	se so you then	n wherever yo	ou want.	
a. design / should be worn	,	-	gned / could be worn	
b. will be designed / must wear			/ might be worn	
c. are designed / can wear			G	
<u>-</u>				
10. A more developed model of th	is car in the s	howroom soo	on.	
a. is going to show	c. was shown		e. had shown	
b. will be shown	d. has been showr	า		
2.2. Choose the appropriate option	ns to complete the se	entences.		
1. Epilepsy to be caused by po		-		
a. is believed / thought	c. was believed / wa	_	e. will be believed / has thought	
b. believes / is thought	d. is believing / is thi	nking		
2 -1 1.1				
2. The Wii, which is a video game of				
a. made / was released	c. was made / will		e. made / released	
b. is made / was released	d. makes / release	2 <b>0</b>		
3. He his first collection of po	ems in the early eight	ies and since	that time he hy critics and	
public.	ems in the early eight	ics and since	Sy critics and	
a. publishes / praised		d. was publis	shed / was praised	
b. published / has been praised		e. will publis	h / will be praised	
c. publishes / has praised		·	•	
•				
4. We can very confidently predict	that if more of the fo	rests the	ere erosion	
a. are cut / will be	c. will cut / was		e. was cut / will be	
b. cut / is	d. have been cut /	used to be		

5. The poor bird and all its effor	rts to escape from th	e trap in vair	٦.	
a. has been captured / had	b. captures / were		d. will capture / are	
been	c. had been captured / was		e. had been captured / were	
6. To have a clear image, stars v	with a telescope.			
a. must be observe	c. should be observ	/ed	e. could have been observed	
b. had better observe	d. had to observe			
7. It that his music thousan	nds of people in the	next years.		
a. was thought / will influence		d. will be thought / influences		
b. thinks / is influencing		e. thought / influe	enced	
c. is thought / will influence				
8. Archaeologists today that the generations.	e pyramid of an anci	ent Egyptian phara	aoh after being buried for	
a. announced / had rediscovered		d. will announce /	rediscovers	
b. announces / is rediscovered		e. have announce	d / has been rediscovered	
c. are announced / was rediscovered	i			
9. A Malawi woman who with H	HIV five years ago	a baby now.		
a. is facing / expects	c. was faced / is ex	pecting	e. faced / will be expected	
b. is faced / was expected	d. faces / expected			
10. Anne Frank: The Diary of a Young languages.	g Girl an interna	ational bestseller t	hat into more than 50	
a. is / has been translated	c. is / has translate	d	e. was / will translate	
b. had been / is translated	d. will be / translat	ed		
<b>2.3. Change the following sentences</b> 1. The principal has forbidden smoki				
2. The principal has forbidden stude	nts to smoke on the	campus.		
3. I advise consulting a good doctor.				
4. I advise you to consult a good doc	tor.		<del>-</del>	
5. They don't allow parking in front of	of their gate			
	gate.		<del>-</del>	
6. They don't allow people to park in	front of their gate.			
7. We advise early booking.				

9. They made her repeat the whole story.  10. We don't advise pregnant women to go on a diet.
10. We don't advise pregnant women to go on a diet.
2.4. Following sentences are in the active voice. Change them into the passive voice.
a) My mother will punish me.
b) The children are studying grammar.
c) I had finished my homework.
d) They called off the match.
e) Mrs. Bajaj teaches us English.
f) You must switch off the lights.
g) I can finish this assignment.
h) The children ate the food.
i) The painter created a beautiful painting.
j) Mr. Kumar has filed the papers properly.

#### **UNIT 3 ENGAGING IN SMALL TALK**

**TUTORIAL - 9, 10 &11** 

#### **WRITING**

-	opic and answer the same question:	
Example: How	y's the family? - They're very well, thanl	•
Example: How Family	v's the family? - They're very well, thanl f. Food & drink	j. Sports
Example: How Family International politics	y's the family? - They're very well, thanl	j. Sports k. Your hobbies
Example: How Family International politics The salary or wage	v's the family? - They're very well, thanl f. Food & drink g. Religion	j. Sports
Example: How Family International politics The salary or wage Travel	v's the family? - They're very well, thanl f. Food & drink g. Religion h. Health	j. Sports k. Your hobbies l. Computers and new
Example: How Family International politics The salary or wage Travel	v's the family? - They're very well, thanl f. Food & drink g. Religion h. Health i. Global warming, pollution,	<ul><li>j. Sports</li><li>k. Your hobbies</li><li>l. Computers and new technology</li></ul>
Example: How Family International politics The salary or wage Travel	v's the family? - They're very well, thanl f. Food & drink g. Religion h. Health i. Global warming, pollution,	<ul><li>j. Sports</li><li>k. Your hobbies</li><li>l. Computers and new technology</li></ul>
Example: How Family International politics The salary or wage Travel	v's the family? - They're very well, thanl f. Food & drink g. Religion h. Health i. Global warming, pollution,	<ul><li>j. Sports</li><li>k. Your hobbies</li><li>l. Computers and new technology</li></ul>
Example: How Family International politics The salary or wage Travel	v's the family? - They're very well, thanl f. Food & drink g. Religion h. Health i. Global warming, pollution,	<ul><li>j. Sports</li><li>k. Your hobbies</li><li>l. Computers and new technology</li></ul>
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-	v's the family? - They're very well, thanl f. Food & drink g. Religion h. Health i. Global warming, pollution,	<ul><li>j. Sports</li><li>k. Your hobbies</li><li>l. Computers and new technology</li></ul>

- <del></del>		
		<del>-</del>
SPEAKING: PAIRED ACTIVITY		
With a partner, practice how to start a conversation	and keep it going. Thi	ink carefully about what
questions you would ask in each of the given situati	on and keep the conve	ersation rolling:
a. at a bus stop waiting for the next bus	f. at your 20th hi	gh school reunion
b. in a park walking your dog	g. asking a perso	n about the nearest
c. on the first day of class right before school	restaurant	
begins	h. shopping for fr	ruits
d. on a plane waiting for takeoff	i. at a mall	
e. at a friend's house for a barbecue	j. stuck in a lift	
GRAMMAR		
3.1. Choose the correct answer		
1. I told him do it.		
a. to not b. to don't	c. not to	d. don't
2. He asked us show our passports.	c. not to	a. don t
a. if b. to		c. for
3. She asked us if we finished the work on Mo	nday.	
a. have b. had	,	c. Either could be used here.
4. She asked us on time.		
a. to be	b. for being	
5. She asked if she leave early.	-	
a. can	b. could	
6. They asked me going to the party.		
a. that I was	b. if I was	
7. He told me my father.		

a. phone		b. to phone	
8. She said that no one	to the meeting last weel	k.	
a. has come		b. had come	
9. She told me she wasn'	t going to come.		
a. that	b. Either could be used	d here.	C
10. He asked me what I	if I failed to get the job.		
a. would do		b. would have dor	ne
11. He told me he be here	by three o'clock at the I	atest and it's half pa	ist already.
a. will	b would		c. Either could be used here.
12. She promised she d	o it by the end of the we	ek and then let me	down.
a. will	b. would		c. Either could be used here.
13. She said it raining w	hen she got here.		
a. already started	b. had already st	arted	c. Either could be used here.
14. She explained how	do it.		
a. to	b. I should		c. Either could be used here.
15. He said he her befo	re.		
a. didn't meet	b. hadn't met		c. Either could be used here.
<b>3.2.</b> Select the correct option			
1. He said to the interviewer, '	Could you please repeat	the question?"	
a. He requested the interview	er to repeat the questior	า	
b. He requested the interview	er please repeat the que	estion	
c. He requested the interview	er if he could repeat the	question	
d. He requested the interview	er if you could please rep	peat the question	
2. He said to her, "What a cold	l day!"		
a. He exclaimed that it was a c	old day	c. He exclaimed so	rrowfully that it was a cold day
·		d. He exclaimed th	at it was a very cold day
3. The tailor said to him, "Will	•	•	<del>-</del>
a. The tailor asked him if he w	•		
b. The tailor asked him that he		• •	· ·
c. The tailor asked him if he w			· ·
d. The tailor asked him that he	will have the suit ready	by the next evening	S
4. "You can't bathe in this sea,	•	, ,	
a. He said that I can't bathe in			
b. He said that you couldn't b			
c. He said that I couldn't bathe	e in that sea as it was ver	ry rough	

d. He said that you can't bathe in this sea since it was very rough

- 5. The teacher said to Mahesh, "Congratulations! Wish you success in life."
- a. The teacher said congratulations to Mahesh and wished him success in life
- b. The teacher congratulated Mahesh and said with you success in life
- c. The teacher wished congratulations and success in life to Mahesh
- d. The teacher congratulated Mahesh and wished him success in life
- 6. "What about going for a swim," he said, "It's quite fine now."
- a. He suggested going for a swim as it was quite fine
- b. He proposed going for a swim as it was quite fine
- c. He asked me what about going for a swim as it was quite fine them
- d. He advised to me go for a swim as it was quite fine
- 7. Pawan said to me, "If I hear any news, I'll phone you."
- a. Pawan told me that if he heard any new, he will phone me
- b. Pawan told me that if he will hear any news, he will phone me
- c. Pawan told me that if he heard any news, he would phone me
- d. Pawan told me if he had heard any news, he would phone me
- 8. I said to him, "Why are you working so hard"?
- a. I asked him why he was working so hard
- b. I asked him why had he been working so hard
- c. I asked him why was he working so hard
- d. I asked him why he had been working so hard
- 9. He said to me, "I have often told you not to play with fire."
- a. He said that he has often been telling me not to play with fire
- b. He told me that he had often told me not to play with fire
- c. He remained me that he had often told me not to play with fire
- d. He said to me that he often told me not to play with fire
- 10. The father warned his son that he should be beware of him.
- a. The father warned his son, "Be careful about him."
- b. The father warned his son, "Watch that chap!"
- c. The father warned his son, "Beware of him!"
- d. The father warned his son, "Don't fall into the trap."

3.3. Complete the sentences in reported speech.	Note whether the sentence is a request, a	ı statement
or a question.		

1. He said, "I like this song."	
He said	
2. "Where is your sister?" she asked me.	
She asked me	

3. "I don't speak Italian," she said. She said
4. "Say hello to Jim," they said.
They asked me
5. "The film began at seven o'clock," he said.
He said
6. "Don't play on the grass, boys," she said.
She told the boys
7. "Where have you spent your money?" she asked him.
She asked him
8. "I never make mistakes," he said.
He said
9. "Does she know Robert?" he wanted to know.
He wanted to know
10. "Don't try this at home," the stuntman told the audience.
The stuntman advised the audience
<ul><li>3.4. Make reported questions. Start your answer with 'she asked me'.</li><li>1."Where is the post office?"</li></ul>
2."Why is Julie sad?"
2."Why is Julie sad?"  3."What's for dinner?"
<u></u>
3."What's for dinner?"
3."What's for dinner?"  4."Who is the woman in the red dress?"
3."What's for dinner?"  4."Who is the woman in the red dress?"  5."How is your grandmother?"
3."What's for dinner?"  4."Who is the woman in the red dress?"  5."How is your grandmother?"  6."Where do you usually go swimming?"
3."What's for dinner?"  4."Who is the woman in the red dress?"  5."How is your grandmother?"  6."Where do you usually go swimming?"  7."What does Luke do at the weekend?"

#### **UNIT 4 PRESENTATION AND MAKING A RESERVATION**

TUTORIAL - 15, 16, 17 & 18

#### **WRITING: PAIR ACTIVITY**

Write a telephonic conversation for the reservation of the following with 5-6 exchanges. Use suitable adjectives in your conversation. Write any 3 out of 4.

- 1. two rooms at the hotel for your colleagues who are coming to New York on Friday
- 2. a seat on the plane to Moscow after you inquire about flights and make sure that the take-off time is convenient to you;
- 3. two seats on the train to Paris; you want to travel first class

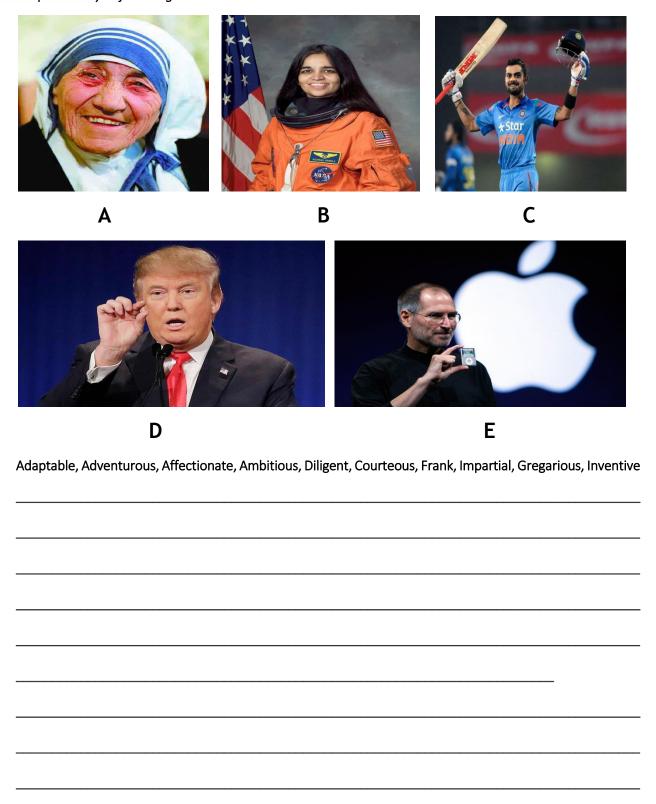
4. a table at the restaurant; arrange with the manager what you will have for dinner; you will be entertaining your friends			


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#### **SPEAKING: PAIR ACTIVITY**

Perform the conversation based on their writing. Enact a minimum of 2 conversations.

3.5. See the pictures of great personalities below and describe any three in about 70-80 words using at least 6-7 personality adjectives given below:




 -	

3.6. See the pictures of famous products in Indian market and describe any three in about 50-60 words using at least 6-7 adjectives given below:



Branded, commercial, disposable, handcrafted, licensed, market-driven, well-stocked, returnable, consumerfacing, zero-rated


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#### **UNIT 5 PLANNING – ITINERARY WRITING AND PRESENTATION**

#### **TUTORIAL - 21 & 22**

#### **WRITING**

Williag				
Write an itinerary for 5 days and 10 tourist spots for a place of your choice. (Individual activity)				

#### **SPEAKING**

Present your itinerary to the class.

#### **PRESENTATION**

A Group of 4-5 students will draft one presentation on any current topic of their choice and will talk about their presentation in front of the class. (Group activity)

#### **UNIT 6**

#### **COLLOCATIONS AND MAKING ARRANGEMENTS**

**TUTORIAL - 25, 26 & 27** 

#### **WRITING**

- 1. You have been living in a rental apartment for the past year. Recently a new neighbor moved in who has loud parties several times a week. Write a letter complaining about this to the landlord. Write the letter in about 150-200 words. In your letter:
  - explain the situation
  - describe why it bothers you

• sugges	st a solution			

<ul> <li>2. You are supposed to hand in a mid-term project for your Physics class by March 1st. However, your sister is getting married in Hawaii at the same time and the entire family is traveling there for the occasion. You would like an extension on the due date for submitting the project. Write to your professor. Write the letter in about 150-200 words. In your letter: <ul> <li>explain the situation</li> </ul> </li> </ul>
<ul> <li>remind the professor of your fine academic record to date</li> <li>ask for an extension of the due date</li> </ul>
<del></del>

for him with fa	out the day. W	ectivities and engagemer Ty for the day in 100 wor

#### **SPEAKING**

Consider the following scenarios and make arrangements to get things done your way. Prepare minimum of 5 exchanges to speak on the given topic. (Two people in a team)

Student A: You want to go to the cinema. Ask your friend to go with you. You love horror movies, and there is a really interesting one on. You'd like to go on Saturday, at 4:00 pm. You hate comedies and romantic films.

Student B: Listen to your friend's invitation, you like any kind of films, you have to meet your parents at 4 pm but you're free after 5 pm. Make arrangements to meet that day (include the time and place).

#### **GRAMMAR**

6.1 Make Zero Conditional sentences, use cues:				
1. Jane / eat / too much chocolate / she /get / sick				
2. You / not / eat / you / die				
3. You / heat / ice / it / melts				
6.2 Make 1st Conditional sentences; put the verbs in brackets in correct form.				
1. If you (not study), you (fail) the test.				
2. I (lend) you my umbrella if you (need) it.				
3. If I (be late), I (call) you.				
6.3 Write 2nd Conditional sentences; put the verbs in brackets in correct form.				
1. If you (leave) your job, you (travel) around the world.				
2. If you (be) nicer to him, he (lend) you the money.				
3. It (be) nice if the rain (stop).				
6.4 Write 3rd Conditional sentences; put the verbs in brackets in correct order.				
1. He crashed his car, because he fell asleep while driving.				
If he(fall) asleep while driving, he(crash) his car.				
2. I lost my job because I was late for work.				
I (loose) my job if I (be) late for work.				
3. We couldn't go to the concert, because we didn't have enough money.				
If we (have) enough money, we (go) to the concert.				
6.5 Put the verb in brackets in correct form.				
1. If I (be) you, I wouldn't risk.				
2. If they had waited another month, they could probably (get) a better price for their house				
3. It's quite simple really. When it's cold, water (freeze).				

4. If he decides to accept that job, he	(regret) it for the rest of his life.				
5. If he hadn't been driving so fast, he					
6. If he (be) more carefu	ul, he would have spotted the mistake.				
7. If she goes on passing her exams,	(be) qualified to practice as a lawyer.				
8. If I pay you twice as much, will you	8. If I pay you twice as much, will you (able) to finish by Tuesday?				
9. If only I'd invested in that company, I					
,	<del></del>				
6.6 Write 10 sentences on any of the follo	wing:				
	untry, what would you do to make it a developed country?				
	to your past, what would you like to change?				