Account No: 8718236719-0 Statement Date: 06/07/2017

Due Date: 06/28/2017

## Service For:

RAMANATHAN VISWANATHAN 400 BEALE ST APT 1104 SAN FRANCISCO, CA 94105

### Questions about your bill?

24 hours per day, 7 days per week Phone: 1-800-743-5000 www.pge.com/MyEnergy

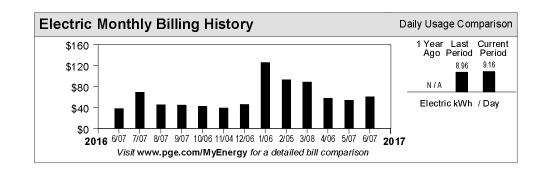
#### **Local Office Address**

2225 FOLSOM ST SAN FRANCISCO, CA 94110

# **Your Account Summary**

Amount Due on Previous Statement	\$94.10
Payment(s) Received Since Last Statement	-40.02
Previous Unpaid Balance	\$54.08
Current Electric Charges	\$60.71

**Total Amount Due** by 06/28/2017 **\$114.79** 



#### Important Messages

Your account has an unpaid balance from a prior bill. To avoid missing a future payment, you may wish to sign up for our recurring payment service. Please visit www.pge.com/waystopay for all your payment options.

Continued on page 4

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

#### 9990871823671900000060710000011479



Account Number: Due Date: **8718236719-0 06/28/2017** 

Total Amount Due:

\$114.79

Amount Enclosed:

RAMANATHAN VISWANATHAN 400 BEALE ST APT 1104 SAN FRANCISCO, CA 94105-4429 PG&E BOX 997300 SACRAMENTO, CA 95899-7300



Account No: 8718236719-0

Statement Date: 06/07/2017

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# Important Phone Numbers - 24 hours per day, 7 days per week

# Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1 / Baseline allowance:** Some residential rates are given a Tier 1 / Baseline allowance - a CPUC approved percentage of average customer

Tier *	% of Baseline
1	0% – 100%
2	> 100%

<sup>\*</sup> Doesn't apply to EV & ETOUA/B

usage during summer and winter months. Your Tier 1 / Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage.

**High Usage:** A state-mandated charge for energy consumption that exceeds four times the total Baseline Allowance (Tier 1). This charge does not apply to customers on a Time-of-Use rate.

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

**Power Charge Indifference Adjustment (PCIA):** Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown	
Conservation Incentive	-\$8.33
Generation	28.83
Transmission	8.11
Distribution	25.19
Electric Public Purpose Programs	4.40
Nuclear Decommissioning	0.44
DWR Bond Charge	1.61
Competition Transition Charges (CTC)	0.38
Taxes and Other	0.08
Total Electric Charges	\$60.71

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Please do not mark in box.	. For system use	e only
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#### **Update My Information (English Only)**

Please allow 1-2 billing cycles for changes to take effect

#### Account Number: 8718236719-0

Change my mailing address to:				
City		State	ZIP code	
Primary	Primary			
Phone #	Email			

#### Ways To Pay

- · Online at www.pge.com/waystopay
- PG&E's Mobile Bill Pay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, Mastercard or Discover: Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- At a PG&E payment center or local office: To find a payment center or local
  office near you, please visit www.pge.com or call 1-800-743-5000. Please bring
  a copy of your bill with you.



Account No: 8718236719-0 Statement Date: 06/07/2017

> 06/28/2017 Due Date:

# **Details of Electric Charges**

05/06/2017 - 06/06/2017 (32 billing days)

Service For: 400 BEALE ST APT 1104 Service Agreement ID: 8718236251 Rate Schedule: E1 TH Residential Service

05/06/2017 - 06/06/2017	Your Tier Usage 1 2
Tier 1 Allowance	265.60 kWh (32 days x 8.3 kWh/day)

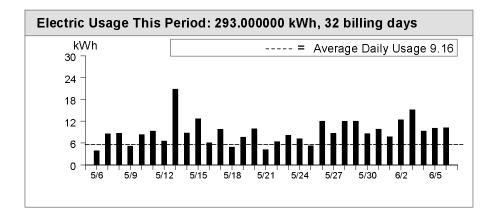
Tier 1 Usage Tier 2 Usage **Energy Commission Tax**  265.600000 kWh @ \$0.19979

27.400000 kWh @ \$0.27612

\$53.06 7.57 0.08

# **Total Electric Charges**

\$60.71



## Service Information

Meter# 1009092137 Current Meter Reading 16,331 Prior Meter Reading 16,038 Total Usage 293.000000 kWh Baseline Territory Heat Source Electric Serial L Rotating Outage Block 50



Account No: 8718236719-0 Statement Date: 06/07/2017

Due Date: 06/28/2017

## Important Messages (continued from page 1)

**CARE Program** You may qualify for a monthly discount with the California Alternate Rates for Energy (CARE) Program. To find out more and apply online, visit **www.pge.com/care**.

Usted podría reunir los requisitos de un descuento mensual con el California Alternate Rates for Energy Program (CARE). Para obtener más información y hacer su solicitud en Internet, visite www.pge.com/espanol/care.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

**Neighborhood payment centers** Did you know it's **FREE** to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call **1-888-743-0011** to find a location near you.