

Quiz review

Started on	Friday, 15 March 2024, 11:42 AM
State	Finished
Completed on	Friday, 15 March 2024, 11:44 AM
Time taken	1 min 24 secs
Marks	4.75/5.00
Grade	95.00 out of 100.00

Question 1

Correct
Mark 1.00 out of 1.00

_____ reflect the success or failure after an event has been consumed

Select one:

- ☒ Lagging KPI ✓
- ☐ Process KPI
- ☐ Leading KPI
- ☐ Input KPI

The correct answer is: Lagging KPI

Question 2

Correct
Mark 1.00 out of 1.00

Expand KSI

Select one:

- ☒ Key Success Indicator ✓
- ☐ Key Success Index
- ☐ Key Source Indicator
- ☐ Key Success Initiative

The correct answer is: Key Success Indicator



Question 3

Correct

Mark 1.00 out of 1.00

_____ helps an organization to define and measure progress towards organizational goals.

Select one:

- ☐ CRM
- ☐ BPM
- ☒ KPI ✓
- ☐ ERP

The correct answer is: KPI

Question 4

Partially correct

Mark 0.75 out of 1.00

Which of these are attributes of performance measure

Select one or more:

- ☐ Strategic
- ☒ Timely ✓
- ☒ Relevant ✓
- ☒ Holistic ✓

The correct answers are: Strategic, Holistic, Relevant, Timely

Question 5

Correct

Mark 1.00 out of 1.00

Which is not a KPI

Select one:

- ☒ Effort KPI ✓
- ☐ Leading KPI
- ☐ Process KPI
- ☐ Input KPI

The correct answer is: Effort KPI

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