



AT&T Shared Use Agreement

This agreement, made this day of March 5th 2019 among Capital One Services LLC having an office at 15000 Capital One Drive Richmond VA 23228, currently using the numbers: Please see attached Exhibit A ("number customer") and Concentrix CVG Corporation, address: 201 E. 4th Street, Cincinnati, OH 45202 . ("access line customer")

In consideration of AT&T's agreement to permit sharing of the above toll-free service number(s), the number customer and access customer(s) agree to the following:

- 1.) The "number customer" is responsible for all charges associated with the toll-free number and AT&T Toll-Free Features, including AT&T Advanced 800 Services.
- 2.) The "access line customer(s)" is responsible for all usage charges and all charges associated with the access lines terminating at their specific location, regardless of the access line provisioning method.
- 3.) AT&T will not apportion any charges between the "number customer" and the "access line customer(s)".
- 4.) The initial request for the toll-free number, routing and Advanced Features will be authorized by the "number customer". Subsequent changes to the service or other action requested in connection with the number and features to be performed by AT&T, including but not limited to routing changes, Advanced Features, and trouble repair shall be authorized only by the "number customer". Any toll-free number, features, or routing related request for changes or action by AT&T which is not made by the "number customer" will not be honored.
- 5.) The initial request for access lines will be authorized by the "access line customer(s)". Subsequent changes to the access lines services or other action requested in connection with the access lines to be performed by AT&T, including but not limited to hunting arrangement changes, service group size changes, and access line trouble repair shall be authorized only by the "access line customer(s)". Any access line related request for changes or action by AT&T which is not made by the "access line customer(s)" will not be honored.
- 6.) All rates, charges and regulations set forth in Tariff F.C.C. No. 2 shall apply.

Authorized Signatures

 Capital One Services LLC
 (Company Name / Number Customer)
 By Andrew Doane
 (Authorized Signature)
 (Printed / Typed Name)
 Andrew Doane
 March 29, 2019
 (Date)

 Concentrix CVG Corporation
 (Company Name / Access Line Customer)
 By Wendy Wilson
 (Authorized Signature)
 (Printed / Typed Name)
 Wendy Wilson
 April 19, 2019
 (Date)

Exhibit A

800-204-1747
 800-204-2065
 800-318-4821
 800-375-5894

800-375-6097
800-403-7871
800-403-8016
800-419-9791
800-420-5828
800-420-5739
800-458-4165
800-458-5307
800-459-1067
800-459-1385
800-460-2845
800-462-2066
800-519-9505
800-522-4000
800-557-5635
800-721-7815
800-757-9778
800-760-9524
800-784-4597
800-785-1730
800-794-4526
800-794-4613
800-819-5301
800-934-3595
877-557-2622