Quote: 20052379

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Finalized	Finalized	Finalized Finalize	d Finalized	
	OSU of	Reseller to IVP 10		
Not all items are eligible for discount and below reflects the discount applied to the DISCOUNT SUMMARY:		maximum discount. The effo	ective discount shown	
DISCOUNT TYPE	DISCOUNT	EFFECTIVE DISCOUNT	DISCOUNT VALUE	
SSP/RCA Upgrade %	100.00 %	100.00 %	8,561.00-	
FOTAL DISCOUNT			8,561.00-	
SCHEDULE SUMMARY:				
CATEGORY		LIST PRICE	DISCOUNT PRICE	
Software & Licensing		8,561.00	0.00	
SUB TOTAL SUB TOTAL		8,561.00	0.00	
CREDITS AND ADJUSTMENTS				
TAX			0.00	
TOTAL (Plus applicable freight if not included above):			0.00	
Customer is solely responsible for cost of shipping Quote is Valid for 60 days (Terms subject to Credit Review) Terms: Prepay	g.		Currency: USD	
Please Return To: 17787 Waterview Parkway, Suite 200 Dallas, TX - 75252-8014.	ATTN: nasales.support@convergys.com Sales Person : Carmen McGee Sales Support :			
For Intervoice, L. Barbara K. Szucsik (Nov 14, 2018)	LC.		For Customer	
Barbara R. Szucsik		Signature	PR	
VP and Ass't General Counsel No	ov 14, 2018	Name SACS	PIRGETTIC	
Title Date		Title Da	nte	11/13/18

If maintenance services are included in the above quotation or unless otherwise specifically stated in the written maintenance terms between the parties, the RCA maintenance support will automatically renew at the end of each twelve (12) month period at the rates reflected above exclusive of any first year only discounts. Prior to the end of each term, an invoice will be provided to the customer for the upcoming renewal which is required to be paid by the expiration date. Payments made after their due date will incur interest at a rate equal to one and a half percent (1.5%) per month or the highest rate permitted by applicable law, whichever is lower.

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SYSTEM GROUP: 1					
ITEM	DESCRIPTION		QTY	LIST PRICE	DISCOUNT PRICE
VP_SW	Voice Portal Software		1.000	0.00	0.00
	VP Ent. Pro Test/Reseller 6-Port License		1.000	4,500.00	0.00
	Voice Portal VoIP HMP 3.0 Licenses		6.000	540.00	0.00
	VP Test/Reseller 12 Visual Mode Licenses		1.000	1.00	0.00
	IVP 10 Ent Pro VoIP - Media		1.000	3,500.00	0.00
	Visual Presentation Kit 2.1 - Media		1.000	20.00	0.00
		SOFTWARE & LIC	CENSING SUB TOTAL:	8,561.00	0.00
		SYSTI	EM GROUP 1 TOTAL:	8,561.00	0.00
SYSTEM GROUP: 2					
ITEM	DESCRIPTION		QTY	LIST PRICE	DISCOUNT PRICE
VP_HW	Voice Portal Hardware Group 1		2.000	0.00	0.00
		SYSTE	EM GROUP 2 TOTAL:	0.00	0.00
SYSTEM GROUP: 99					
ITEM	DESCRIPTION		QTY	LIST PRICE	DISCOUNT PRICE
		SYSTE	M GROUP 99 TOTAL:	0.00	0.00

Based upon availability, scheduled items will be delivered as equivalent or better.

Customer Address (Billing Address):	Shipping Address:	
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200 -Vila Olimpia	200 -Vila Olimpia	
12° Andar - São Paulo	12° Andar - São Paulo	
Rua das Olimpíadas	Rua das Olimpíadas	
SAO PAULO - SP	SAO PAULO - SP	
FEDERATIVE REPUBLIC OF BRAZIL	FEDERATIVE REPUBLIC OF BRAZIL	
Contact:	Contact:	

Quote Originator: CMCG4115 Sales Engineer: David Holmes

Sales Person Notes:

SUB TOTAL:

OSU of existing reseller system to IVP 10.

NOTE: existing system must be decommisioned within 45 days of receipt of new licenses.



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Solution ID 60000658 System ID 30005149

No Speech enablers

Additional Conditions:

Core software products include software developed under open source licenses listed in the Convergys technical document 60001792, Open Source Notices Guide.

LONG DESCRIPTIONS:

Software & Licensing

Voice Portal VoIP HMP 3.0 Licenses:

Includes HMP 3.0 licenses for IP Call-Control, RTP G.711, Speech, and Voice for new VoIP solutions. These licenses are all required for VoIP systems.

VP Ent. Pro Test/Reseller 6-Port License:

The Voice Portal Enterprise Pro Test and Reseller license activates six (6) ports of Media Server VoiceXML browser and software and the associated system IVP management and reporting licenses plus the Application Engines licensing for test and reseller systems only.# Not for Production Use.

VP Test/Reseller 12 Visual Mode Licenses:

This visual mode license pack is provided with a test/reseller IVP Enterprise Pro 9.0 or later systems only. Visual Mode license enables a licensed VP Enterprise Pro port to initiate a visual mode session.

IVP 10 Ent Pro VoIP - Media:

The Voice Portal Enterprise Pro VoIP Media Kit includes the software for the Media Server VoiceXML browser, Control Center (manage, alert, deploy), AppView Reporting, Advanced Notification Gateway, State Control Engine, Data Communication Engine, Intelligent Data Portal, Customer Interaction Hub, and Development Tools, as well as associated infrastructure and databases. Voice Portal Enterprise Pro licensing sold separately.

Visual Presentation Kit 2.1 - Media:

The Visual Presentation Kit for IVP Enterprise Pro provides software that enables visual mode (IVR Anywhere) processing of telephony or WebRTC calls. It includes Visual Presentation Engine (VPE) and WebRTC JS APIs. IVP and Visual Mode licensing sold separately.