



Anti-Bribery & Anti-Corruption
Third Party Questionnaire

Company Name: Concentrix Technologies Services (Canada) Limited

Parent Company if Applicable:

Company Address: 1189 Colonel Sam Drive, Oshawa Ontario Canada L1H 8W8

Services Provided to Capital One:

Concentrix provides customer engagement services.

In connection with the services provided to Capital One do you expect to interact with any Government agencies? If so, please describe.
No.

Will your company utilize any subcontractors as part of the services provided to Capital One? If yes, please provide the names of the subcontractor's and the services they will provide:
No.

From which countries will your organization be providing goods or services to Capital One? Please include the location(s) from which you or any of your subcontractors will provide services..
Concentrix provides services in Canada.

Does your organization have a corporate ethics policy? If yes, please provide a copy with your response.
Yes, found at <https://www.concentrix.com/pdfs/CNX-Code-of-Ethics.pdf>

Does your organization have an anti-bribery & anti-corruption policy? If yes, please provide a copy with your response. Anti-Bribery and Anti-Corruption are topics covered in our annual code of ethical business conduct training.

Does your organization provide anti-bribery & anti-corruption training to employees? If yes, do all employees providing services to Capital One receive the training and what is the frequency it is administered?
Anti-bribery and Anti-corruption are topics included in our annual code of ethical business conduct training

Is any element of your organization owned or controlled by a government entity? If yes, please provide details:
No.

Does your organization employ any government officials? If yes, please provide details:
No.

Today's Date: March 3, 2021

Third Party Authorized Signatory Name: Wendy Wilson

Third Party Authorized Signatory Title: Sr. Director, Legal Counsel

Third Party Authorized Signatory Signature: *Wendy Wilson*