

**AMENDMENT C TO
MASTER SERVICES AGREEMENT**

This Amendment C to the Master Services Agreement ("Amendment") is entered into by Abbott Diabetes Care Inc., as an Affiliate of Abbott (collectively, "Abbott") and Concentrix CVG Malaysia Sdn Bhd (formerly named Convergys Malaysia Sdn Bhd) ("Service Provider"). This Amendment will become effective as of the date that it is signed by an authorized representative of each of Abbott and Service Provider.

WHEREAS, Abbott and Service Provider entered into the Master Services Agreement dated January 1, 2013, as amended (the "Agreement"); and

WHEREAS, Abbott and Service Provider now desire to amend the Agreement.

NOW, THEREFORE, the Parties hereby agree as follows.

1. Amendments.

- 1.1. Section 6.1 of the Agreement, Term and Termination, is hereby deleted in its entirety and replaced with the following:

"6.1 This Agreement will be effective as of 1st January, 2013 and expire on March 31, 2022 "Term"). Thereafter, Abbott shall have the option to renew this Agreement for up to three (3) successive terms of two (2) years each. Abbott shall notify Service Provider of its intent to renew this Agreement at least ninety (90) days prior to the expiration of the then current term. Following Service Provider's receipt of any renewal notice or intent to renew notice from Abbott, Service Provider shall have the right to open pricing discussions with Abbott if Service Provider's costs have increased due to circumstances beyond its reasonable control, whether due to labor costs, foreign exchange rates or other reasons, and the parties shall discuss pricing modifications in good faith. Service Provider will provide information to Abbott such that Abbott can ascertain the reasonableness of any request for a price increase. If, after sixty (60) days, the parties are unable to reach mutual agreement on revised pricing, then the Agreement shall automatically renew for one hundred eighty (180) days, and expire immediately thereafter.


2. Miscellaneous.

Capitalized words used in this Amendment and not defined herein, have the definitions assigned to them in the Agreement. All other terms of the Agreement remain in full force and effect. Except as explicitly stated in this Amendment, this Amendment does not act as a waiver of any other right or claim held by either Party. This Amendment may only be modified by a written instrument executed by both Parties. *If there is an inconsistency between the Agreement and this Amendment,* the terms of this Amendment will control.

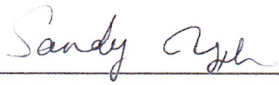
IN WITNESS WHEREOF, the parties have caused this Amendment to be executed by their respective duly authorized representatives.

SIGNATURE PAGE FOLLOWS

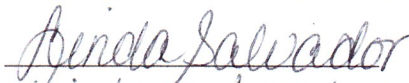
ABBOTT DIABETES CARE INC.

By: 
Name: Cameron North
Title: Director Global Customer Experience
Date: 10 Mar 2020

CONCENTRIX CVG MALAYSIA SDN BHD

By: 
Name: Sandy Yang
Title: Sr. Staff Counsel I
Date: March 10, 2020

ABBOTT DIABETES CARE PURCHASING

By: 
Name: Linda Salvador
Title: Senior Manager, Purchasing
Date: 10 March 2020