

Target Corporation (NYSE:[TGT](#)) Q1 2016 Earnings Conference Call May 18, 2016 10:30 AM ET

Executives

John Hulbert - VP, Investor Relations

Brian Cornell - Chairman & Chief Executive Officer

John Mulligan - EVP and Chief Operating Officer

Cathy Smith - EVP and Chief Financial Officer

Analysts

Greg Melich - Evercore ISI

Oliver Chen - Cowen & Company

Joe Feldman - Telsey Advisory Group

Kate McShane - Citi Research

Peter Benedict - Robert Baird

Bob Drbul - Nomura

Scott Mushkin - Wolfe Research

John Zolidis - Buckingham Research

Chris Horvers - JPMorgan

Operator

Ladies and gentlemen, thank you for standing by. Welcome to the Target Corporation's First Quarter Earnings Release Conference Call. During the presentation, all participants will be in a listen-only mode. Afterwards, we will invite you to participate in a question-and-answer session. [Operator

Instructions] As a reminder, this conference is being recorded, Wednesday, May 18, 2016.

I would now like to turn the conference over to Mr. John Hulbert, Vice President, Investor Relations. Please go ahead, sir.

John Hulbert

Good morning, everyone, and thank you for joining us on our first quarter 2016 earnings conference call. On the line with me today are Brian Cornell, Chairman and Chief Executive Officer; John Mulligan, Chief Operating Officer; and Cathy Smith, Chief Financial Officer.

This morning, Brian will discuss our first quarter performance including results across our merchandise categories. Then John will provide an update on our efforts to improve in-stocks and build our supply-chain capabilities, and finally Cathy will offer more detail on our first quarter financial performance and our outlook for the second quarter. Following the remarks, we'll open the phone lines for a question-and-answer session.

As a reminder, we're joined on this conference call by investors and others who are listening to our comments via webcast. Following the call, Cathy and I will be available to answer any follow-up questions you may have. Also as a reminder, any forward-looking statements that we make this morning are subject to risks and uncertainties the most important of which are described in our SEC filings. Also, in these remarks we refer to adjusted earnings per share which is a non-GAAP financial measure. And return on invested capital which is a ratio based on GAAP information with the exception of adjustments made to capitalized operating leases. Reconciliations to our GAAP EPS and our GAAP total rent expense are included in this morning's press release, which is posted on our Investor Relations website.

With that, I'll turn it over to Brian for his comments on the first quarter and our priorities going forward. Brian?

Brian Cornell

Thanks, John, and good morning, everyone. Before I start with the prepared remarks, let me set up the structure for our call this morning. We've to make sure we spend significant time talking about our first quarter results and Cathy and John and I will cover both our first quarter performance and also talk about the second quarter outlook. But we are going to make sure we leave significant time for Q&A. I'm going to make sure we have time today to address your questions provide additional insights into our first quarter performance and the factors that are guiding our outlook for Q2.

Let me start with the first quarter. Our team delivered outstanding first quarter financial results in a very challenging consumer environment which became softer and more volatile as the quarter progressed. Our first quarter adjusted EPS of \$1.29 was well beyond the high end of the guidance for the quarter, and more than 16% ahead of the \$1.10 last year. These results demonstrate the value of our strategy in the face of more challenging consumer landscape.

First quarter comparable sales growth was driven by an increase in both traffic and average ticket as traffic grew in both our stores and digital channels. Comparable digital sales grew 23% in the first quarter on top of 38% a year ago. We generated very healthy profit margins on our sales in the quarter, as our team did a great job managing the business in the face of a number of headwinds, particularly following the Easter holiday.

As planned, our first quarter gross margin rate reflected the benefit for the sale of our pharmacy business, favorable merchandising mix and our cost savings initiatives. These benefits allowed us to offset markdown pressure in a very promotional environment. The team also delivered on the expense line, which benefitted from the pharmacy sale and cost initiatives offsetting pressure from investments we've made in our business including our team. Cathy will provide more detail in a few minutes.

Sales in the quarter came in lighter than expected and daily and regional shopping patterns were more volatile than the entire periods. While guests generally maintain their pattern of larger, pantry stocking visits, we thought slowdown in growth of smaller convenient trips. Against that background our results show that our strategy continues to resonate with our guests as comparable sales in our signature categories: style, baby, kids and wellness grew more than three times as fast as the company average.

Given the concentration of signature categories in home and apparel, comparable sales in both categories outperformed the company, driving market share gains in both areas. Comps in home grew nearly 4% led by strength in domestics, décor and seasonal areas. Highlights included our kids home assortment which saw comp sales in the mid-teens, driven by the successful launch of our new Pillowfort brand.

We were also pleased with the results from our partnership with Marimekko which attracted guests to explore our assortment in stores and digital, driving sales in both home and apparel. Overall, comps and apparel grew between 2% and 3%, led by sales in Baby, Kids and women's ready-to-wear. Rapid growth and ready-to-wear is especially notable, given the tough comparison from last year specifically two-year stack of the first quarter comp sales in ready-to-wear is more than 16% higher than two years ago.

First quarter comps in food were down slightly as an increase in perishable was offset by a decline in center store grocery. While results were impacted by deflation in some categories, they also reflected a meaningful disruption from the reset of our center store grocery area, which was executed in stores across the country in April. Despite the disruption, this effort better positions us for success over the longer term, as we've implemented changes to assortment, presentation and category adjacencies.

Specifically, we've updated assortment and segmentation to align with local demographics and showcase wellness. And we integrated nutrition bars into the center store floor pad creating an industry leading destination for these

items. In total, we added about a 1000 new items with this reset, including 55 new better-for-you brands across 25 categories and we've incorporated our simply balanced brand into an additional 30 categories. This represents an important step in the reinvention of our grocery business. Following the reset we received very positive guest feedback and the subsequent results have been better than expected.

Within hardlines, we saw a high single digit increase in the first quarter of comparable sales and toys, even as we comped over high single digit growth last year. Offsetting the growth in toys we saw declines in electronics and entertainment reflecting the secular challenges these categories continue to face. These declines put about 70 basis points of pressure on our first quarter comparable sales growth.

I want to pause and welcome Mark Tritton, who will be joining our team as the EVP and Chief Merchandising Officer, overseeing our enterprise buying, sourcing, product design, development and merchandising operations. We have conducted an exhaustive search for a new CMO and I'm confident Mark is the right leader for our merchandizing team. Mark comes to us with a wealth of retail and merchandizing experience, including positions at Nike, Timberland and Nordstrom where Mark doubled their private label business. Mark is a bold, decisive and visionary retail leader and we are excited to have him on our Target team.

Once again this quarter, we were able to return a compelling amount of cash to our shareholders through dividends and share repurchase. Altogether, we returned more than \$1.2 billion to our shareholders in the first quarter, up from just under \$900 million a year ago. In addition, given our strong financial position this quarter we are able to refinance some high cost debt by issuing new debt at very attractive rates. Cathy will provide more detail in a few minutes.

As we look ahead, we are approaching our business with appropriate caution as sales trends at Target and many of our key competitors weakened and

became more volatile in the first quarter. In addition, many of our competitors were sitting on meaningful excess inventory which we expect will extend a very intense promotional environment into the months ahead.

Despite our near term caution we'll continue to execute the long term strategy vision that we laid out 18 months ago, the vision which has been shaping our results ever since. We are very excited about the launch of our new kid's apparel brand, Cat & Jack which will roll out in the second quarter and we'll continue to invest in quality through our own and exclusive brand assortment with a particular emphasis on signature categories.

We'll continue to work to enhance our food offering to become more fresh and local with more natural and clean label offerings and we'll continue to partner with our colleagues at CVS to complete the rebranding of our pharmacies within our stores. Following the rebranding effort, we'll collaborate with CVS on an awareness campaign to ensure that both our guests and members of their PBM businesses are aware of the change within our stores.

As John will describe in a few minutes, we're also investing in store experience and flexible fulfillment capabilities, while modernizing our supply chain to become more agile in the way we serve our guests. We're very excited to be near completion of our LA 25 remodels, which began more - before the holiday season and we are eager to gain guest feedbacks to determine which enhancements we'll roll out more broadly in the future.

And finally, we are making investments in our team, adding specialized talent like new visual merchandizing leaders who are ensuring the store presentation and our style categories highlight the investments we are making to enhance quality and innovation.

Going forward, we'll continue to look for ways to simplify processes in our stores, freeing up time for our team to focus on serving our guests.

Before I turn the call over to John, I want to thank the entire Target team for their tireless work on behalf of our business and our guests. As we've said many times, we have the best team in retail, both in our stores and in our headquarters, and I'm continually inspired by their passion to drive Target success by better serving our guests. With this outstanding team, a strong brand, great looking stores, a resilient business model and a strong balance sheet, I am confident we'll successfully navigate the near term regional environment as we implement strategies that will drive Target's long term success.

With that, I'll turn the call over to John who will discuss his team's efforts to modernize our supply chain and improve our operations. John?

John Mulligan

Thanks, Brian and good morning, everyone. Today I'm going to provide an update on our efforts to reduce out-of-stocks and improve inventory flow throughout our supply chain. Then I'll cover our current work to enable our existing supply chain infrastructure to operate more flexibly in support of our strategy. And finally, I'll turn to our efforts to elevate the store experience on behalf of our guests, including enhancements to the order pick up process.

Many of you have told us that you have noticed the improvement in our in-stock position in our stores, and our internal measures confirm which you have been seeing, specifically in the first quarter we saw a 27% improvement in out-of-stock measures compared with the first quarter last year. This represents a sequential acceleration from our fourth quarter performance and we are seeing improvements across all of our merchandised categories.

Some of the in-stock improvement is being driven by additional inventory investments in central categories which drove a portion of our year-over-year increase in our inventory at the end of the quarter, however we have opportunities to make other changes that will allow us to streamline our

inventory position overtime. Specifically the team is taking a data driven approach to reduce the number of skews in our assortment making room for additional facings of the best selling, faster turning items on our store shells. In addition, the team is collaborating with vendors to reduce case tax [ph] sizes which will reduce back-room inventory while increasing store labor efficiency by reducing the number of times and items touched before it's displayed on shelves. Beyond these improvements the out-of-stock team has successfully tested other enhancements that will roll out later this year.

One test applied new replenishment algorithms for items of the regular demand patterns like seasonal sporting goods, and the results of the tests are dramatic as out-of-stocks improved by 50% on test items. Another test involves updates to our presentation standards for items that are typically purchased in multiples. This ensures that our minimum standards reflect the way guests are shopping today allowing us to better optimize the trade-off between inventory investments and out-of-stocks.

And with our vendor partners the team has worked meaningfully reduce shipping windows which will enhance speed and reliability throughout the supply chain. We are very pleased with the cooperation we have seen from our vendors on this effort and improving shipment windows will be implemented across all merchandised categories by this fall.

Beyond our work on in-stocks, we are making changes in our distribution centers to modernize our capabilities. These changes will allow our existing infrastructure to operate more flexibly, simultaneously reducing chipping times while efficiently leveraging our entire network inventory on behalf of our guests.

At our financial community meeting in March, I outlined the conversion of three of our traditional regional distribution centers into delayed allocation centers which can house slower turning items with more variable demand following the remaining VCs to process faster training skews more efficiently.

In addition, these delayed allocation centers allow us to post the right amount of seasonal inventory across the country throughout the season as demand patterns emerge, keeping us in-stock longer in areas of unexpectedly high demand or reducing excess inventory in areas of unexpectedly low demand.

We have successfully completed the conversion of all three delayed allocation centers in the first quarter and early results indicate that these additional nodes are improving product allocation compared with our past performance.

Among our other regional DCs this year we are making changes to three facilities to enable them to shift directly to guests. This requires a meaningful transformation in the capabilities of these facilities as direct to guest shipments require the team to pick and pack individual items while shipments to stores require fast moving shipments of case packs and pallets.

Despite the challenge, we are excited about this work, because like our ship from store capability, the ability to ship from our regional VCs directly to guests provides deeper access to network inventory, enhancing our digital in-stocks while allowing us to reach our guests more quickly while controlling costs.

In addition, adding direct ship capability to one of our existing facilities requires 85% lower capital investment compared to the construction of a new dedicated web fulfillment center. As you know, a meaningful portion of our capital expenditures in recent years has been devoted to technology and supply chain, and we said that we expect these investments to continue in the future.

At the same time, we know that investments in our store experience are more important than ever and as a result nearly \$1 billion of our CapEx this year will be focused on the store experience. In addition to our store remodel program, which includes the LA 25 stores Brian highlighted earlier we continue to rollout new flexible format stores in dense, urban and

suburban areas. And we are really pleased with the performance of these new hyper localized stores so far. In addition, we continue to invest in presentation and experience across a broad set of our stores.

This year we are investing in self checkout lanes, operational enhancements and merchandizing innovations across a meaningful portion of the store base. A key area of focus in our stores is the elevation of our digital order pickup and the team is taking steps to make the process more convenient and less transactional for our guests. Our goal in these efforts is to increase satisfaction with the order pick up experience leading to more repeat usage of this capability by our guests.

Speed is key, and our store teams continue to improve the speed with which they fill pick up orders. In the first quarter, approximately 90% of orders were ready for pick up in less than an hour, up nearly 10 percentage points from last year. This is one reason that guest satisfaction regarding the pickup experience is up meaningfully from last year and repeat usage is increasing as well.

Despite this progress, we have more work to do and we intend to continually improve our performance in response to guest feedback. To maintain our momentum, we rolled out streamlined order pickup communication to our guest this month, and in select stores we are testing a separate pickup area with additional holding capacity, dedicated team members and enhanced merchandised presentation to encourage additional shopping on their store visit.

While we are still early in our efforts, I am really pleased with the progress we have made in a short amount of time by focusing on downstream outcomes and improving handoffs between every part of the supply chain from vendor to distribution center to our stores we are making systematic, repeatable improvement which will sustain better operating metrics overtime.

Now, I'll turn it over to Cathy who will share her insights on our first quarter financial performance and our outlook going forward. Cathy?

Cathy Smith

Thanks, John and good morning everyone. As Brian mentioned, we generated very strong financial results in the first quarter, even in the face of an unexpectedly choppy and weak environment. Our first quarter adjusted EPS of \$1.29 was \$0.19 higher than last year and \$0.04 better than the high end of our guidance. First quarter GAAP EPS from continuing operations was \$1.02, \$0.27 lower than the adjusted EPS reflecting \$0.26 of losses related to our debt tender offer and \$0.01 of expense related to the sale of our pharmacy business.

Our first quarter comparable sales increase of 1.2% was driven by growth both growth in traffic and ticket, average ticket. As expected, total sales declined from last year reflecting the sale of our pharmacy business. Within the quarter, we experienced solid results through the Easter holiday; post Easter sales and traffic trends softened noticeably consistent with what you've heard from many of our competitors. Also notable in the first quarter we saw a meaningful increase in the volatility of our weekly sales performance compared with last year.

Not surprisingly weather patterns caused some of this volatility as we saw a meaningful correlation between sales and temperature trend in different regions of the country. We continue to invest in our digital and flexible fulfillment capabilities to drive sales in all channels and we continue to see strong results. Comparable, digital sales increased 23% in the first quarter on top of the 38% increase a year ago.

REDcard penetration was 23.4% in the first quarter, up nearly 200 basis points from last year. This represents the addition of nearly 700,000 new credit and debit accounts in the quarter, combined with the impact of the sale of the pharmacy business. Excluding the impact of the pharmacy sale penetration was up about 80 basis points from a year ago. Our team

delivered a stronger than expected 11.5% EBITDA margin rate in the first quarter.

On the gross margin line, we saw about 50 basis points of improvement from last year, this growth reflects the benefit of the sale of the pharmacy business and continued positive merchandise mix driven by strength in signature category. These benefits offset markdown pressure in an environment which continues to be very promotional.

On the SG&A line we saw the benefit of strong discipline across the organization along with the benefit from the sale of the pharmacy business. This allowed us to offset strategic investments we are making in our business including our team. Altogether, first quarter SG&A expense was about 50 basis points better than last year.

Quarter end inventory was up a little bit more than 4% rising faster than sales [ph]. As John mentioned, some of this growth reflected intentional inventory investment in to support in-stock in essential categories. However, given the recent slowdown in our sales and our caution regarding the second quarter, we are planning to manage inventory carefully throughout this quarter and beyond.

Turning to capital deployment, we returned \$336 million to shareholders in the form of dividends this quarter and invested nearly \$900 million in share repurchase. As Brian mentioned we also took the opportunity to refinance some high coupon debt during the quarter with the issuance of 10 year and 30 year bond at very attractive rates. As a result, we recognized \$261 million in debt retirement losses in the first quarter GAAP EPS and given that the settlement on the last tranche of the debt tender occurred at the beginning of the second quarter we expect to recognize another \$161 million of debt retirement losses in the second quarter GAAP EPS.

Beyond these accounting losses we expect this refinancing to reduce our ongoing interest expense by \$5 million to \$10 million per quarter. I want to pause here and discuss our quarter end cash position. We ended the first

quarter with about \$4 billion of cash on our balance sheet, essentially the same as when we started the quarter. However this was the result of timing, and we expect to reduce our cash position by more than 50% by the end of the second quarter. In fact, already this quarter we have deployed nearly \$1 billion to retire the final tranche of the debt tender and we expect to apply another \$750 million to fund a debt maturity in July.

When you combine these uses with continued investments in the dividend and share repurchase we expect to end the second quarter with a cash balance of between \$1 billion and \$2 billion. I want to emphasize that our capital deployment priorities remain the same. We invest first in our business to support projects that meets our strategic and financial criteria. Second, we support the dividend and expect to maintain our record of consecutive annual dividend increases since 1971. And finally, we invest in share purchase within the limit of our single A long-term credit rating.

One of our longer term financial goals is to increase our after tax return on invested capital. And we expect to reach the mid-teens or higher in the next five years. And I'm pleased that we are already making meaningful progress on this metric.

For the 12 months period through the first quarter we reported an after tax return of 16% including the gain on the pharmacy sale in the fourth quarter last year. Excluding that gain, our after tax return on invested capital was a very strong 14% in the first quarter, up about 150 basis points from a year ago.

On another note our effective income tax from continuing operations was unusually low in the first quarter at 31.6%. This was a result of the adoption of a new accounting standard for employee share-based payments, which reduce our tax expense by \$70 million combined with the impact of lower pretax earnings resulting from the loss on debt retirement.

Now, let's turn to our outlook for the second quarter and the implications for the full year. While we're coming off a quarter of outstanding financial

performance, Brian mentioned earlier with elevated short-term volatility and softer sales trends since Easter, it's clear that consumers are behaving more cautiously.

With that backdrop, we are planning for second quarter comparable sales of flat to down 2%. This would represent lower than second quarter performance than we were planning at the beginning of the year. But we believe this outlook is prudent given the trends we see as many others have been seeing.

Given lower than expected sales, we are planning for a moderate year-over-year decline in our second quarter EBITDA margin rate in a range of 40 basis points at the midpoint of our comp guidance, compared with our plan going into the year, our updated expectations reflect continued growth margin pressure from a very commercial environment combined with the deleveraging of SG&A expense on slower sales.

All together we expect to generate second quarter adjusted EPS in the range of \$1.00 to a \$1.20. Given our performance over the last year and half, we believe we're pursuing the right strategy and our strategy is working. We have many levers we can deploy to drive our performance even if the environment remains challenging.

As a results even with a more tempered view of the second quarter, we are still focused on achieving full year adjusted EPS within the guidance range we provided at the beginning of the year. As we progress to the second quarter all of us will gain more perspective which will inform our outlook for the latter half of the year.

As I mentioned at our Financial Community Meeting, one of my first priorities on joining this team last year was to dig in and understand in detail the factors that drive Target Financial performance.

As a result of that view I'm confident in the resilience of our business model which sustains our business through all consumer and retail environments.

Importantly, our financial strength combined with our business model enable us to continue investing in our long-term priorities, even when others are having to pull back. It's one of the many reasons I was still excited to join this team and this company last September.

With that, we'll conclude today's prepared remarks. Now Brian, John and I are happy to take your questions.

Question-and-Answer Session

Operator

[Operator Instructions] Our first question is from Greg Melich from Evercore ISI.

Greg Melich

Hi. Two questions. Thanks Brian, I think John, and Cathy you all gave a nice overview there when you described how the quarter progressed. Could you help us understand where April was, was it actually negative, and also any geographic distinctions that you saw in the quarter? Then I had a follow-up on the margin.

Cathy Smith

Hey, Greg, I'll start. We did see – obviously we had a very strong February and March and felt really great around our performance in each year. We saw that we took share in apparel in Easter and so we're really good there. But we did see a slowdown in April. A lot of it though is that ad shift that we were seeing, so that's part of what we're seeing with regard to April, but we did see slowdown throughout the course of April.

Brian Cornell

And Greg, let me provide some color as far as the geographic volatility. And I'm going to be really transparent with some of the examples. And as we looked at business in April, and again in the start of May, we've seen a

significant performance difference between our West Coast markets and particularly our Northeast markets, and significant variability, where we've seen some very positive growth performance across our entire portfolio, in Los Angeles, in San Francisco and many of our core West Coast markets, offset by significant slowness in the Northeast, in Boston, in New York, in Philadelphia, in D.C.

And given categories, we've seen dramatic performance differences. In the ready-to-wear categories, on the West Coast and in parts of the Midwest we've seen an earlier spring. We're seeing double-digit growth in ready-to-wear, offset by fairly significant declines in the Northeast. We had a review with our team yesterday. We looked at categories like fans. We have markets that are up 20% and markets that are down 90%.

So, we're seeing volatility driven by certainly climate but I think a number of other factors that we're certainly analyzing. Cathy talked about on earlier Easter. We've certainly looked at weather patterns. We recognized the year-on-year fuel prices have increased and our guest and the consumer are spending than they did a year ago at the pump. And we're certainly recognized that within overall categories today's consumer, our guest is reinvesting in their homes. They're spending money on home improvement. We've seen that in our home category, which was up 4% in the first quarter. So, a lot of volatility and it's both geographic and within category mixes.

Greg Melich

That's great. That's helpful. I guess there's also a transition into the margin if I got your guidance right, the midpoint of it, if I take the comp and to get to that EPS, I get EBIT margins down [indiscernible] in the second quarter. One, is that right? And two, it sounds like the real reason for that might be a little bit of deleverage and then basically markdown risk on inventory given the rest of your comment. Is that fair?

Cathy Smith

Greg, I'm really sorry, but you literally cut out right when you said, what you were trying to ask about EBIT margins, so I'm sorry, can you please repeat.

Greg Melich

Yes. It looks from the guidance EBIT margin is down 50 bps in the second quarter of the midpoint, I guess, how much of that is just deleverage and how much of that is markdown risk from the elevated inventories and categories?

Cathy Smith

Yes. So we did talk about gross margin. We expect gross margin to be 40 basis points at the midpoint, and we still expect a promotional environment and we're planning for that.

Brian Cornell

Greg, I think, under the circumstances as we've looked at our competitor's reports, we recognized there is significant inventory in the marketplace. We expect the second quarter to continue to be very promotional and that's factored into our guidance for the second quarter.

Greg Melich

That's great. Thanks a lot. Good luck.

Brian Cornell

Thanks, Greg.

Operator

Your next question is from Oliver Chen from Cowen & Company.

Oliver Chen

Hi. Thanks for all the details. We had a question regarding the smaller convenience trip slowdown. Could you just help us understand as you look at

the data if there is patterns there that give you some insight into how that dynamic maybe playing out and what's the opportunity there?

And secondly, on promotional pressure that you're seeing what's the axes from which that maybe happening in terms of (NYSE:[A](#)) categories, and (NYSE:[B](#)) Amazon versus brick-and-mortar competition. Are there different aspects of competition that you're facing as you look to determine what's optimal from a execution and strategic point of view? Thank you.

Brian Cornell

Oliver, let me address the trips. We talked about in the prepared comments. We continue to see very strong performance in what we'll describe as that stock-up trip where as a company we performed very well throughout 2015 and again in the first quarter of 2016. We have seen some trip erosion is with the guest who is coming in for that fill-in-trip. So, as we think about actions we're taking in our business right now, we want to continue to make sure we're serving the guest who is looking for that stock-up item, that stock-up trip. And we're going to be even more focused as we manage through the quarter in the balance of the year to make sure we're winning and driving more fill-in trips.

So, you'll see us enhance and change both our promotional calendar, our in-store presentation of more fill-in items to make sure that we're doing both, continuing to win with the quest who is shopping Target for that stock-up occasion, but also making sure we're capturing more of that fill-in-trip throughout the quarter.

So, those are actions that we're taking right now. The team is working on, making adjustments in our promotional cadence and presentation to make sure that we're doing both. We're continuing to win with the stock-up shopper but we're also capturing more share of wallet with that fill-in guest.

From a promotional standpoint, we would expect to see most of the intensity in the apparel space, where we certainly recognize that many of our

competitors are sitting on high levels of inventory, we've got to be prepared for continued promotional intensity in the space. And I think we're well-positioned as both Cathy and John have noted to manage through that throughout the quarter.

Oliver Chen

Okay. Thank you. Just a quick follow-up, as you been monitoring and you've been really ahead of thinking in terms of the omni-channel experience. Brian, are there any little changes that you've been seeing in terms of how customers view convenience or what you're seeing now in terms of the online plus offline experience that are different in terms of like the trends you've been recognizing?

Brian Cornell

Well, I think, Oliver, the one thing that we continue to see and we've embraced as an organization is whether our guest is shopping in-store or online, it starts digitally. So, we continue to make sure we're investing in our digital assets to make sure we're providing the ease and convenience for our guests whether they're in store or shopping online.

It's why we make such a commitment as John talked about too, enhancing our order online, pickup and store capabilities. It's why we elevated our focus on making sure that we provide an easy shopping experience for guest online. We continue to build out those capabilities. So, we recognize that even as we look at the start of 2016, the majority of the retail business in United States continues to be done in stores, but it starts online, so we better have great digital capabilities to make sure when our guest is shopping target, no matter how they shop, we make it a convenient, easy experience.

So that has not changed dramatically. And one of the numbers that we feel best about in the first quarter is the fact that on top of a very strong 38% growth in the first quarter of 2015, we grew our digital sales by 23%. So

we're continuing to connect with the guest who wants to shop Target online and we'll continue to invest and build our capabilities in that space.

Oliver Chen

Thank you.

Brian Cornell

Thank you. Best regards.

Operator

Your next question is from Joe Feldman from Telsey Advisory Group.

Joe Feldman

Yes. Hi. Thanks for taking my question. Wanted to ask Brian, if you could talk a little about the in-fill trips again, wanted to go back to Cartwheel, if I recall, I don't think you've mentioned it on the call this time. And I just wondering if there's any changes going on there or what you're doing, presumably that would be a way to help stimulate the infill trips like localization personalize marketing. I know you guys do a great job with that, with your mobile efforts. So, did something kind of fall apart on that front or maybe some things weren't as effective. Could you talk about that a little?

Brian Cornell

Well, Joe, in some ways you're looking inside of our current playbook, and certainly as we think about winning more trips with that fill-in-guest, Cartwheel plays an incredibly important role. And we'll continue to make sure that we activate Cartwheel to drive those trips and meet that guest needs.

One of the things that were certainly recognizing as we look at 2016 shopping patterns is there is a consumer and a guest who continues to look for value and that value is expressed in more fill-in-trips, buying smaller

packs, smaller baskets, so again it's not a shift in our strategy, it's a recognition that we have to do both. We have to continue to delight the guest when they come to Target for that big stock-up occasion and we have to have right assortment, the right value, the right presentation for that guest who is coming to us for the fill-in-trip.

So, Cartwheel plays a very important role in that. And as we think about adjustments in modifications we're making to our plans Cartwheel plays a very important role in driving more trips, back to our stores and certainly meeting the needs of our guest who is coming to us for that fill-in occasion.

Joe Feldman

Got it. Thanks. And then, you guys mentioned that the center store disruption and all of the efforts you made – that you are making to improve the healthy living in that category, I guess will you able to quantify how much of an impact that had? Presumably, it was a decent disruption in April that could have a bit of a drag.

Brian Cornell

Joe, it was a significant disruption. Our stores. The layout. And for all of our center store dry grocery items, we moved every one of those aisles in all of our stores. So, significant disruption for the guest, short-term, it certainly has an impact on our performance in grocery and food, but as we've made the changes the response we're seeing from the guest is very encouraging.

They are recognizing the new assortment, the new brands, more local items, the fact that we have more organic and gluten free items on our shelves and in many of these categories like the significant change we made in bars, we're seeing very strong sales results coming out of the reset.

So it was an investment we had to make in both labor and in disruption to make sure we continue to move forward in the reinvention of food. So, short term, it had a meaningful impact on our food sales, but we certainly expect

to see the recovery over the balance of this year as we provide a more relevant assortment to our target grocery shopper.

Joe Feldman

That's helpful. Thank you guys and good luck with this quarter.

Brian Cornell

Thank you.

Operator

Your next question is from Kate McShane from Citi Research.

Unidentified Analyst

Hi, this is Chris filling in for Kate. With the comp coming in below your expectations is there a reason why you didn't choose to get more promotional this quarter. Could you walk us through how much of your gross margin was impacted by promotions and was it more than last year?

Cathy Smith

Yes. We were -- as promotional was necessary we drove as we shared 4% comp in our Signature categories, which are the areas that tend to be more promotional. So we feel very good about our promotional cadence. Continue to work on being more and more effective, but still have a long way to go there. So, I won't say that we saved any promotions in particular we were promotional as we thought it was appropriate and it showed up in our comp.

Brian Cornell

And Chris, I'd only add that as we look at individual category performance, we felt like we were very competitive in categories like apparel where as we look at the NPD data, we look at the market share results we are one of the big market share winners in the first quarter. And clearly in apparel we

picked up market share, the two weeks leading up to Easter, during the Easter week and the week following.

So, our assortment, our presentation, our promotions certainly connected with the guest and in important Signature categories we continue to advance market share, but we feel particularly good in a tough apparel environment that we post a positive comps, we grew market share and importantly we grew market share before during and after the important Easter Holiday, which is a critically important holiday for the apparel category.

Unidentified Analyst

And just looking ahead you mentioned I guess apparels is going to be very competitive. Are there any other categories you see that will also face pricing competition? And also just really quickly, for your in-stock initiatives how did the improvement in those initiatives contribute to the comp in Q1?

Brian Cornell

Well, on the in-stock question I think it's hard to parse [ph] that out, a very difficult question to answer. Certainly we have some estimates internally, but it gets into trading behavior as you know and how guest will trade out. But overall I think the in-stock definitely having it there when the guest wants it, but more important than that is ensuring that they trust us that no matter when they come in the store we'll have what they want, and that's about building trust for the brand over the long term. And so there is an immediate impact, but this is much more about being sure we're reliable all the time for the guest.

Unidentified Analyst

Okay. Thank you.

Operator

Your next question is from Peter Benedict from Robert Baird.

Peter Benedict

Hi, guys. Just a clarification, just on the second quarter gross margin outlook, I think you said down 40 basis points, assume that's on a reported basis, its right. So excluding the pharmacy impact that would be down, maybe closer to 100? Am I right on that?

Cathy Smith

I thought I said gross margin – we really – I meant 40 basis points as EBITDA. So we should see actually a slight uptick in gross margin, a slight downtick in SG&A and then EBITDA was the 40 basis points. So thanks for asking that for clarification.

Peter Benedict

Perfect. Thank you. That's helpful. And then on – just on SG&A, is it fair to say that the SG&A dollars if you exclude the pharmacy comparisons were down slightly year-over-year in the first quarter? And I'm just curious if that's the trend that you think it persist over the balance of the year given the tougher sales environment?

Cathy Smith

Yes. The team did a great job of managing expense in the first quarter and we'll continue to do that. And yes, it was down year-over-year and we'll continue to manage our expenses.

Peter Benedict

Okay. Last question, I apologize if I miss this. Any change to the CapEx plan for the year, which I think was around a \$1 billion - 1.8 sorry?

Cathy Smith

For 1.8, no change at all.

Peter Benedict

Okay. Terrific. Thanks guys.

Brian Cornell

Peter, thank you.

Operator

Your next question is from Bob Drbul from Nomura.

Bob Drbul

Hi. Good morning. I guess I'd just follow-on Peter's last question, but when you look at the sales results that you had the last few – the last few weeks and especially April. Does that make you rethink your longer term sales views that you laid out back in March?

Brian Cornell

Bob, it doesn't. And obviously it's been a question we've asked ourselves and as Cathy and John have both mentioned, we feel very good about the progress we're making from a strategic standpoint. We talked multiple times now. Certainly, we talk to most of you on the call during our March Investor Day. Our continued focus on building out our digital capabilities, we're making very good progress there. We think those are going to be essential to our future.

We feel very good about the progress we're making on Signature categories where we continue to build market share and drive differentiation. We're very excited about the early results of Pillowfort and feels that when we launch our new Cat and Jack brands for kids that is going to be another potential \$1 billion brand in our portfolio, so great progress from a category roll and Signature category standpoint.

As John mentioned during his remarks, our flex formats continue to be very well received as we move into new urban markets. We're excited about our Tribeca store will open up in October, but we've been excited about every

one of these new flex formats and they've been well received in both urban and college markets.

We continue to think we've got significant opportunities in localization and the work we done in Chicago and now Los Angeles just continues to confirm that. So, our strategy continues to perform well. John and his team continue to enhance our store and supply chain capabilities to continue to meet the needs of our guest. So, as we sit here today there is no significant change in our strategy, but tactically we recognized the consumer environment is tougher.

We've got to make sure we're delivering the right value. We're winning with both the stock-up and the fill-in-trip. We're making sure that we have the right experience for our guest whether they're shopping in-store and online. And we don't see any structural change in the consumer environment. We think this is a short term bump in the road, but we think we're well-positioned and everything we see from a GDP and consumer confidence standpoint gives us the confidence that this is going to be a short term impact and we're going to see very solid results in both the third and fourth quarter and keep us on our long term guidance track.

Bob Drbul

Great. Thank you very much. Good luck.

Operator

Your next question is from Scott Mushkin from Wolfe Research.

Scott Mushkin

Hey, guys. Thanks for taking my questions. So, I just wanted to clarify the resets in the dry grocery, when did that take place? Was that during the quarter or was that after the quarter closed and if it was during April, what was drag? Do you guys know?

Brian Cornell

Yes. Scott, it took place right after Easter during the month of April. So, a major effort inside of our stores, we touch as mentioned earlier, all of those center store grocery aisles. We added a number of new items over 1000. We brought new brands into those categories. We've expanded our simply balance line. So, all that took place and it was very disruptive and we plan for it in April.

We now have the work behind us. And I'm very excited about the feedback we're receiving and the responses we're seeing in many of these categories and certainly expect that we'll see those businesses accelerate, now that we have more relevant assortment and we've significantly increase the representation of organic and natural and gluten free and local items in those aisles.

Scott Mushkin

So, Brian, the weakness you continue to see into May is, I think you say that reset went very well, and that's a chunk of sales. So the weakness you see continuing into May would be non-consumable areas that are just as you say areas that have heavy inventory in some of the Signature categories. Is that a good way to frame it?

Brian Cornell

Yes. I think that's largely the case. Scott, again as I said earlier and I want to make we're really transparent about this with examples. We've see very slow sales performance in the Northeast. And we have a same presentation. We have the same ads. We have the same value. We have the same great in-store experience, but on the day and day basis we're getting very different outcomes. So, on one hand it gives me confidence to say, what we're doing is working, yes, that's working in many parts of the country, but we have isolated geographies where whether a late spring, whether it's a change in short term consumer behavior, we are not seeing the same results, but we are delivering the same great content. So, I expect the Northeast to recover, I think spring will arrive there and I think when the

guest is out shopping they will continue to choose Target and we'll continue to provide them a great in store and online experience. But we are seeing very significant geographic volatility. Unlike anything I'd seen in many, many years.

Scott Mushkin

Interesting. And then I just wanted to touch on the filling trip situation and I think you talked about promoting a little bit more to try to get those trips, is that promotion different? Is that promotion more in the consumable side of things, as you look at it, it seems intuitively that would be, but just want to kind of get your thoughts?

Brian Cornell

Scott, you're spot on. It's much more about consumables, household essentials and to be very clear, it's probably less about promotional intensity, but ensuring that we are promoting and presenting the right items particularly at the back end of the month when the consumer and our guest is more likely to look for single unit items, more items at a value. So we're going to make sure we are making the tactical adjustments to what we advertise, what we present in-store and making sure that we're winning both with the stock up guests but also with the guests that's looking for value and looking for smaller, single unit packs at the right value.

Scott Mushkin

So then I had just one last one I want to sneak in, because I was in your store Long Beach which I thought was wonderful that small target.

Brian Cornell

It's a fabulous store.

Scott Mushkin

How close are you from test to actually maybe rolling out more of those and then our yield, thank you.

Brian Cornell

So I'm smiling and I may turn this over to John, but we have all actually visited our Bixby store in Long Beach over the last few weeks. The store really captures the best of Target in a smaller, 30,000 square foot environment, and very positive reaction from the guest. So as we think about future flex formats, that is a model that we are excited about, a model that certainly seems to be connecting with the guest and you should expect to see more of those as we go forward, but I mean I'll hand it over to John whose been intimately involved in the roll out of flex formats and specifically the work we are doing in Long Beach.

John Hulbert

Yes I was just obviously we are very excited about the performance of the stores, I think the financial performance certainly but I think Brian mentioned really it's the guest reception of those stores and while they are very conveniently placed like the Bixby stores they are not convenient stores. The intent is to lead forward with what Target does well, home apparel are signature categories and that's what you really see in that Bixby store.

So we will continue to increase the number we are doing as we go forward, but continue to test geographies and sizes of stores and how those two work together. Obviously the Bixby store is quite large and that's a little bit different neighborhood than we have done in the past. And so the Tribeca store that Brian referenced, again, very different. Very dense urban store, two level store. So we continue to test kind of configuration and neighborhood but feel very, very good about what we found so far and you will see us continue to grow those numbers of stores that we opened over the next several years.

Brian Cornell

Just to finish up on that. I think the Long Beach store that you visited is a great example, that really shows how we are approaching each of these initiatives. We are testing, we are learning, we are refining, the team are getting better and better at layout and assortment. And you have seen that when you walk the Long Beach location. And the feedback that we have received from the guest is even in a smaller box it feels like Target, and it feels like the best of Target. The work that the team's done in the center of that store to merchandize our soft lines is really outstanding. We're getting great feedback around our food presentation in that store. We've got the right home assortment.

So we're tailoring that for the local markets. But it's an example of the fact that we've been disciplined. We're not sprinting. We're making sure that we're really thoughtful. We're learning. We're adjusting. And you're seeing each of the new flex formats get better and better in layout, assortment and tailoring to meet the local market. So we are very excited about it and we'll continue to take that learning and build it in the new flex formats that we'll be opening over the balance of this year and the next year.

Scott Mushkin

Thanks guys.

Brian Cornell

Thanks, Scott.

Operator

Your next question is from John Zolidis from Buckingham Research.

John Zolidis

Hi. Good morning. Thanks for taking my question. Wanted to ask about the second half of the year, you've already address it a little bit and you

provided us a lot of evidence, I think that points towards weather as a significant culprit in the volatility in the sales at the end of the first quarter, the start of the second quarter. But you also eluded at some points that maybe there are something else going on with the consumer.

So I was wondering if you could just talk about what else might be negatively impacting the consumer for your consumer that you're aware of. Do you have any data for example if you look by segment of consumer income levels or REDcard usage that would help you understand the trends to greater extend? Thanks.

Brian Cornell

John as you might imagine, we're spending a lot of time and have spend a lot of time as a team looking at performance through a number of different vantage points both internally but also certainly incorporating external data. Now certainly it was earlier Easter. We recognize the impact of that. Certainly weather in many major markets has been a factor. It's not an excuse. We've got to figure out how we perform under any circumstances.

We know as the guest and our consumer has moved through the course of 2016, prices of the pump, fuel prices have resin and that certainly an impact. And then when we look at macro basis on overall spending, we certainly recognize that consumers are spending more on travel, on leisure activities, they been investing in their homes as I mentioned before. But there is no structural change that gives us pause and has us changing our strategy, altering our outlook for the full year.

We think we're continuing to improve our digital capabilities. I think our store experience is improving each and every week. The response we're getting from the guest based on changes we've made in apparel and home and recently in food are very encouraging. As John mentioned our flex formats performing quite well. So, we feel confident that the content we have in place, the plans we have for the second half of the year, some of the

enhancements we've made from our branding in in-store and online standpoint are going to continue to deliver solid results.

So, we see this as a momentary speed bump, but we see no reason to alter our strategy. These are tactical adjustments we have to make. And market by market we want to make sure we're well-positioned to compete going forward.

John Zolidis

Thanks very much. Good luck.

Cathy Smith

Thank you.

Brian Cornell

We've had time for one more question operator.

Operator

Your last question comes from Chris Horvers from JPMorgan.

Chris Horvers

Made it in. Thank you. So, following up on that question and then just a thread of questions, so, outside of the Northeast and California hasn't been more consistent. And then, relating to that, as you think about the second quarter guidance, are you basically extrapolating current trends which have been weather impacted or are you taking a directional view either more conservatively expecting to pick up as a quarter progresses or in either direction? Thanks.

Cathy Smith

Yes. So, we obviously have insight into where May is at today. And then, we've got Memorial Day coming. We've got great plans around leading into

Memorial Day and have every confidence we're going to have guest come to Target, whether in or further online and then we-- summer and warmer weather will come and so we have an expectation that the trend we see today doesn't change overnight but it does improve throughout the quarter because we got some really great plans to deliver for our guests.

And then also in the latter part of this quarter we have Cat & Jack launching and we are very excited about Cat & Jack launching before back-to-school season and we expect that to be a leading Target only brand that will be a \$1 billion brand in time.

Brian Cornell

So Chris thanks to your question and I really appreciate everyone who called in today. We are trying to make sure we allotted significant time for your questions. We've had a chance to answer your questions, address some of your concerns. So that will conclude our quarter. I appreciate your time today, and thank you for dialing in.

Operator

This does conclude today's conference call. Thank you for participating. At this time, you may now disconnect.