

RAYANA PRATA

Front End Developer

ABOUT

Seeking the opportunity to act as a Front End Developer.

Results-oriented, agile and with excellent communication skills, extremely responsible and committed.





SKILLS

- HTML
- CSS: SASS, Styled-Components
- Javascript: React
- REST APIs
- Agile Methods
- Git/GitHub
- UI/UX Design
- Figma / Adobe XD/Photoshop

COURSES

- Agile SCRUM
- Alura Front-end Complete Training
- Customer Experience Management
- Design Thinking
- Emotional intelligence
- High Performance Home Office
- Public Speaking and Presentation
- User Experience
- UI/UX Design & Prototype

CONTACT

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WORK EXPERIENCE

Technical Support Systems

T-Systems | Mar 2019 - Present

Analyzing system errors, processes, programs or emergency situations that could impact other customer processes, based on ITIL best practices to support and sustain levels 1 and 2 of CRM systems and applications.

Daily use of systems with Java technologies, Javascript, PL/SQL, SOA, Oracle SQL Developer and SoapUI, we also use the JIRA system as an incident resolution tool and Scrum as an Agile Methodology.

- Resolution of technical incidents.
- Information Systems User Support.
- Documentation of procedures.
- Design improvements.

TI Intern

T-Systems, Mar/2019 - Dec/2020

Support the coordination of infrastructure teams, participation in daily meetings with the technical team managers to give the status of our project, giving improvements and planning.

- PO in Data Analysis Squad.
- Monitoring of SLA and KPI.
- Participation in Audits.
- Network and Server Support.

EDUCATION

Degree in Systems Analysis and Development

Federal Institute of Santa Catarina, 2019 to 2022

Administration Technician

National Service for Industrial Learning, 2017 to 2018

Advanced English

PROJECTS

Todo List

Task list project, stores the data in LocalStorage, developed using only Vanilla JS.

<https://rayanaprata.github.io/todo-list/>

Landing Page Nail Designer

Presentation page for Nail Designer work and form to register email on the landing page to receive news and promotions.

<https://alinenaildesign.rayanaprata.repl.co/>