

# RAYANE DO NASCIMENTO

## BUSINESS ARCHITECTURE ANALYST



TECHNOLOGY DEVELOPMENT PROGRAM, TECHNOLOGY

### RELEVANT SKILLS

#### Functional / Technical:

Excel (Advanced), Power BI (Intermediate), SQL (Basic, Learning), Data Analysis & Reporting, Process Optimization, Workflow Automation, Process Mapping (Visio), SAP Security (Account Management), Strategic Planning, Real-Time Management, Planning & Forecasting, Applied AI Tools

#### Industries:

Utilities.

### BACKGROUND

#### Interests:

Data Analysis, Business Intelligence, Data Visualization, AI, Power BI, Advanced Analytics, Process Optimization, Data Automation.

#### Education:

Energy Engineering/Bachelor's - UNILAB | Redenção, CE – Brazil  
Project and Process Management/MBA - Faculdade CDL | Fortaleza, CE - Brazil

### CONTACT INFORMATION

**Office Location:** Montreal, Quebec.

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**Mobile:** (438) 728 6481

### PROJECT EXPERIENCE

#### Role Title: SAP Security Analyst, Hydro Quebec, Montreal QC

**Hydro Quebec, Montreal Qc | May 2024 – August 29, 2025**

- Administer user and role management in SAP, Enterprise Portal, and CRM
- Support SAP implementations and perform security reviews on user access
- Assign Firefighter IDs in GRC and manage SAP Marketplace (OSS users, Developer keys, S-User)
- Generate Risk Analysis reports and collaborate with business teams for access control
- Analyze SU53 reports and conduct trace analysis
- Provide compliance support with SAP GRC and create user access guides and training sessions
- Administer SAP SSO and manage Central User Administration (CUA)

#### Role Title: Full planning analyst (External)

**Concentrix , Brazil | August 2021 – July 2022**

- Collect and analyze operational and financial data (e.g., capacity planning, scheduling, training) to support data-driven planning and decision-making
- Prepare action plans to optimize service delivery and meet service level agreements (SLA)
- Manage key performance indicators to improve results, identify gaps, and enhance departmental performance
- Prepare management reports to support decision-making

#### Role Title: Real Time Analyst (External)

**Concentrix , Brazil | Decembre 2020 – July 2021**

- Develop and define real-time management of metrics, KPIs, and indicators to measure results
- Prepare reports and analyses to suggest strategies for organizational development
- Ensure communication between the client, operations, and management