## **BROOKINGS**

Report

## Prediction machines, insurance, and protection: An alternative perspective on Al's role in production

Ajay Agrawal, Joshua S. Gans, and Avi Goldfarb Thursday, June 9, 2022

**Editor's Note:** 

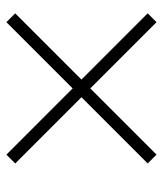
This is a <u>Brookings Center on Regulation and Markets</u> working paper.

## **Abstract**

ecent advances in AI represent improvements in prediction. We examine how decisionmaking and risk management strategies change when prediction improves. The adoption of AI may cause substitution away from risk management activities used when rules are applied (rules require always taking the same action), instead allowing for decisionmaking (choosing actions based on the predicted state). We provide a formal model evaluating the impact of AI and how risk management, stakes, and interrelated tasks affect AI adoption. The broad conclusion is that AI adoption can be stymied by existing processes designed to address uncertainty. In particular, many processes are designed to enable coordinated decisionmaking among different actors in an organization. AI can make coordination even more challenging. However, when the cost of changing such processes falls, then the returns from AI adoption increase.

Download the full working paper <u>here</u>.

Avi Goldfarb is a consultant with Goldfarb Analytics Corporation, which advises organizations on digital and AI strategy. The authors did not receive financial support from any firm or person for this article or from any firm or person with a financial or political interest in this article. Other than the aforementioned, the authors are not currently an officer, director, or board member of any organization with a financial or political interest in this article.



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