

Raymond Chen

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EDUCATION

Georgia Institute of Technology

Atlanta, Georgia

Bachelor of Science in Computer Science

Graduation: May 2027

- **Concentrations:** Cybersecurity/Privacy - Intelligence
- **Related Coursework:** Computing In Python, Object Oriented Programming, Data Structures & Algorithms, Objects and Design, Computer Organization & Programming

TECHNICAL SKILLS

- **Programming Language:** Java, Python, JavaScript, HTML/CSS
- **Tools:** Git, GitHub, React, IntelliJ, Visual Studio Code, PyCharm, Android Studio

EXPERIENCE

Chopsticks China Bistro

Marietta, Georgia

Cashier, IT Support

Apr 2019 – Present

- Resolved technical issues relating to system update, Wi-Fi and printer troubleshooting, **reducing downtime and minimizing** reliance on external IT support
- Provide customer service, helping an average of **30+** customers per shift with order placement and resolving any issues with orders or complaints
- Improved delivery efficiency during peak hours by managing driver routes, optimizing order grouping, and prioritizing deliveries, resulting in smoother and faster delivery times for customers

WanderSync – Java (Android SDK)

Atlanta, Georgia

Android App Developer

August 2024 – December 2024

- Designed and created an Android App using **Java** and **Firebase** that to help users to plan trips, managing dining reservations, accommodations, and vacations days, which has been used by **20+** Georgia Tech students
- Collaborated with a team of **3** backend developers using Java to integrate Firebase for real-time database management to allow accurate tracking of reservation and accommodation
- Developed and implemented a user-friendly interface that allows users to efficiently manage over **dozens** of trips

College Calculator – JavaScript, HTML/CSS

Marietta, Georgia

Web Developer

May 2024 – August 2024

- Developed a web application using JavaScript **Dom Manipulation** that allows students to track their cumulative GPA and add unlimited amount of classes
- Conducted testing with **20** students, achieving an **85%** satisfaction report with the functionality
- Designed and implemented a real-time grade monitoring system allowing users to access their academic standing in real time based on the input scores
- Integrated **LocalStorage** to save and retrieve user data, contributing to another **10%** growth in user base

House and Lawn Care

Marietta, Georgia

Team Leader

Jun 2021 – Aug 2023

- **Led** a team of 5 in lawn care, ensuring **100%** client retention through excellent service
- Collaborated on cleaning service as well as moving and installing furniture for over **20+** clients
- Manage team schedules and coordinate daily tasks to meet clients' needs and balancing work responsibilities and school commitments