Raymond Chen

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EDUCATION

Georgia Institute of Technology

Atlanta, Georgia

Bachelor of Science in Computer Science

Graduation: May 2027

- o Concentrations: Cybersecurity/Privacy Intelligence
- o **Related Coursework:** Computing In Python, Object Oriented Programming, Data Structures & Algorithms, Objects and Design, Computer Organization & Programming

TECHNICAL SKILLS

- **Programming Language:** Java, Python, JavaScript, HTML/CSS
- Tools: Git, GitHub, React, IntelliJ, Visual Studio Code, PyCharm, Android Studio

EXPERIENCE

Chopsticks China Bistro

Cashier, IT Support

Marietta, Georgia

Apr 2019 – Present

- Resolved technical issues relating to system update, Wi-Fi and printer troubleshooting, and resolving computer issues by reducing reliance on external IT support saving time for the restaurant
- Provide customer service, helping an average of 30+ customers per shift with order placement and resolving any issues with orders or complaints
- Improved delivery time during peak hours by managing delivery route for other drivers by deciding which orders can go together and prioritizing which to go first

WanderSync - Java (Android SDK)

Atlanta, Georgia

Android Developer

August 2024 – December 2024

- Designed and created an Android App using **Java** and **Firebase** that to help users to plan trips, managing dining reservations, accommodations, and vacations days, which has been used by **20**+ Georgia Tech students
- Collaborated with a team of 3 backend developers using Java to integrate Firebase for real-time database management to allow accurate tracking of reservation and accommodation
- Developed and implemented a user-friendly interface that allows users to efficiently manage over **dozens** of trips

College Calculator - JavaScript, HTML/CSS

Marietta, Georgia

Web Developer

May 2024 – August 2024

- Developed a web application using JavaScript **Dom Manipulation** that allows students to track their cumulative GPA and add unlimited amount of classes
- Conducted testing with 20 students, achieving a 85% satisfaction report with the functionality
- Designed and implemented a real-time grade monitoring system allowing users to access their academic standing in real time based on the input scores
- Integrated LocalStorage to save and persist user data, contributing to another 10% growth in user base

House and Lawn Care

Marietta, Georgia

Team Leader

Jun 2021 – Aug 2023

- Led a team of 5 in lawn care, ensuring 100% client retention through excellent service
- Collaborated on cleaning service as well as moving and installing furniture for over 20+ clients