

## **Dillan R Victory**

Estill Springs, TN 37330 • 615-542-6709 • dillanrvictory@gmail.com

### **Objective**

Seeking positions in customer service and information technology fields.

### **Professional Summary**

I am attending Belmont University as a Computer Science major with a minor in business. I started working full-time in customer service at Walmart during my junior year of high school. Before my senior year of high school, I transitioned to a part-time position at Walgreens. I did this in order to focus on high school and extra courses at Motlow Community College.

### **Work History**

- Customer Service Representative

Walmart – Full-time From: Apr 2021 – Aug 2021 5 mos

Shelbyville, Tennessee, United States

- Customer Service Representative

Walgreens - Part-time From: Aug 2021 – Present. 2 Years

Tullahoma, Tennessee, United States

### **Key Skills**

- Customer Service
- Retail Cashiering & Sales
- Photo Technician
- Technologically Adept & Problem Solving Skills

## **Commitment & Engagement Examples**

- Multi-year commitment to clubs throughout highschool.
- Part of the Honors Program at Belmont University.

## **References**

### **Walmart Front-End Team Lead:**

- **Amber Ash** (931)-581-7294

Amber worked directly with me at Walmart in Shelbyville and taught me about the world of retail and helping customers.

**Walgreens Shift Leads:** If the following three cannot be reached, attempt the store at: (931)-455-6778.

- **Michelle Watkins** (931)-247-5587

Michelle and I worked together more than any of the other shift leads at Tullahoma Walgreens. She taught me the value of working hard despite any circumstance.

- **Charlena Nobbman** (931)-308-0623

Charlena and I closed Walgreens in Tullahoma together night after night. She taught me the value of being determined to find solutions for a customer.

- **Diane Bray** (931)-581-9923

Diane and I worked together during many nights of stocking. While I worked with her the least, she taught me to take pride in my work.

## **Final Statements**

My commitment to my work can be shown through my interactions with previous management. I take something from every experience I gain and use it to improve my overall skills. More info can be found on my LinkedIn Profile at: [bit.ly/3RwoXIM](https://www.linkedin.com/in/3RwoXIM).