Raymond Fok

Human-AI Interaction Researcher, Software Developer Human-Computer Interaction (HCI), Natural Language Processing (NLP), AI, Explainable AI +1 (917) 589-3888 rayfok@cs.washingon.edu https://rayfok.github.io/

Education

Ph.D., Computer Science & Engineering • University of Washington, Seattle
Thesis: Designing Human-AI Systems for Augmenting Information-Driven Knowledge Work
Advisor: Daniel S. Weld • Committee: Amy X. Zhang, Andrew Head, James Fogarty

B.S., Computer Science, Minor in Mathematics • University of Michigan, Ann Arbor

2016 - 2019

Experience

University of Washington

Seattle, WA

Graduate Research Assistant

Sep 2019 - Present

- Authored and presented 10+ research papers at top-tier human-computer interaction conferences (CHI, UIST, IUI, EMNLP, AI Mag).
- Developed and evaluated novel interaction and AI mechanisms for furthering human-AI interaction research.
- Led and coordinated research efforts with teams of graduate students, faculty, engineers, designers, and stakeholders.

Allen Institute for Artificial Intelligence (Ai2)

Seattle, WA

Semantic Scholar - Research Intern

Mar 2023 - Jun 2023

- Implemented an interactive system for concept of fluid scholarly literature, built on a novel interaction paradigm of *recursively expandable summaries* and powered using **retrieval-augmented LLMs**. Conducted technical and user evaluations, and published paper (<u>UIST '24</u>).

Semantic Scholar - Research Intern

Jun 2021 - Sep 2021

- Developed prototype interactive system with AI-powered, faceted highlights to support rapid reading of research papers (IUI '23, TiiS '24).
- Implemented and evaluated task-specific NLP model by collecting a dataset of salient faceted segments from domain experts, using weakly supervised learning methods, and fine-tuning LMs (BERT, DistilBERT).
- Transferred research prototype into production (skimming highlights; Oct 2023) in Semantic Scholar's Semantic Reader with 7M+ MAUs.

Semantic Scholar - Research Intern

Sep 2020 - Dec 2020

Developed and evaluated decision-theoretic models for analyzing error recovery paths in interactive AI-infused UIs.

Adobe Research

San Jose, CA

Document Intelligence - Research Intern

May 2023 - Sep 2023

Developed an LLM-enabled computational notebook for accelerating business tasks, focused on collection-centric information extraction, question answering, and synthesis. Ideas served to inform multi-document functionality in Acrobat AI Assistant (CHI '24).

Google Research

Mountain View, CA

Android (Gboard) - Research Intern

Sep 2021 - Dec 2021

Implemented and evaluated multi-modal models for gesture typing recognition (TensorFlow, Keras), combining LSTMs for gesture trace
data with language modeling over prior phrase context, improving word prediction accuracy by 5% over existing approaches.

Central Accessibility - Software Engineering Intern

Jun 2020 - Sep 2020

- Designed, prototyped, and implemented (Java) an interactive color correction mechanism for the Android Accessibility Scanner.
- Released productized feature into the Accessibility Scanner app with 1M+ downloads on Google Play store.

Academic Publications (Selected)

(See Google Scholar for full list of publications • Citations: 1,160)

- Scholarly Communication: Developed interactive, Al-powered systems for faceted exploration (<u>IUI '23</u>, <u>TiiS '24</u>), in-context information retrieval (<u>UIST '24</u>, <u>EMNLP '23</u>), and structured synthesis (UIST '25, <u>EMNLP '24</u>) of research literature, using methods from fine-tuning language models (LMs) to retrieval-augmented generation (RAG) with LLMs.
- Sensemaking: Developed a retrieval-augmented LLM-enabled computational notebook for collection-level exploration over business documents, and evaluated with technical and user studies (CHI '24, CHI '25).
- Explainable AI: Conducted studies to characterize the impact of explainable AI on decision-making via large-scale
 crowdsourced experiments (CHI '21) and developed a theoretical framework from comprehensive lit review (AI Mag '24).

Skills

Programming Languages: Python, TypeScript, JavaScript, HTML/CSS, SQL, Java

Platforms/Tools: Flask, React, LangChain, PyTorch, TensorFlow, Keras, Transformers, NumPy, Scikit-learn, Faiss, PostgreSQL, Git Research Methods: Mixed-methods experimentation, Quantitative analysis and statistical modeling, Qualitative analysis, Usability testing, A/B testing, Contextual inquiry, Deployment studies, Diary studies, Prototyping

Relevant Coursework: Natural Language Processing, Machine Learning, Deep Learning, Data Mining, Big Data Machine Learning, Information Retrieval, Complex Analysis, Algorithms, Data Visualization, Advanced Topics in Human-Computer Interaction