



# MD RAYHAN BAPARI

## ADDRESS

Faidabad Poice Fari,Uttarkhan  
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Bangladesh

## PHONE

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## EMAIL

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## 01 PROFILE

*Customer-focused professional with around three years of experience providing expert care in a fast-paced environment. Strong collaboration, resolutions and communication skills. Provides stellar customer service to Bangla- English-speaking customers.*

## 02 EMPLOYMENT HISTORY

Jul 2018 — Jun 2021

### Customer Service Associate at Genex Infosys Limited

*Robi Axiata Limited | Inbound*

*Grameenphone | Inbound*

*Banglalink Digital | Inbound | Investigation & Resolution Unit*

## 03 EDUCATION

Feb 2018 — Present

### SAFS Business Institute

B.B.A Professional

Jul 2015 — Nov 2017

### Uttara Ideal Commerce College

H.S.C | Business Studies

## 04 SKILLS

Ability to Work Under Pressure

Teamwork

Fast Learner

Ability to Multitask

Good customer service

HTML/CSS

Bootstrap 4

JavaScript

## 05 LANGUAGES

English



Bangla



## 06 COURSES

Jun 2021 — Present

Full Stack Web Development at Interactive Cares

## 07 EXTRA-CURRICULAR ACTIVITIES

Customer servicing

Software installation

Web Design

## 08 HOBBIES

Learn Coding..