# Rayhan Rashed

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## Research Interests

My research focuses on the design and ethical use of social computing systems to achieve pro-social, user-defined outcomes, integrating system development with mixed methods research. As I plan my next project, I am inspired by the question: How can AI-powered civic technology be leveraged to empower and strengthen communities? EDUCATION

University of Michigan, Ann Arbor PhD in CSE, Advisor: Farnaz Jahanbakhsh	$2024 - 2029 \; (exp.)$
Bangladesh University of Engineering and Technology MS & BS in CSE, GPA: 3.94/4, Rank: 2/142	2016 - 2021
Appointment	
Bangladesh University of Engineering and Technology Lecturer, Department of Computer Science and Engineering	2021 - 2024
Saudi Authority for Data and Artificial Intelligence (SDAIA) Research Engineer, AI in Education Division	2023 - 2024
Publications	

C=Conference, W=Workshop/Short Paper

- [C.3] Pandemic, Repair, Resilience: Coping with Technology Breakdown during COVID-19 (2) R. Rashed, M.R. Rifat, S.I. Ahmed

  ACM SIGCAS/SIGCHI Conference on Computing and Sustainable Societies [COMPASS'21]
- [C.2] DakterBari: Introducing Intermediary to Ensure Healthcare to Extremely Impoverished

R. Rashed\*, M.A. Rahman\*, S.A. Purabi, N. Ulfat, S. Chellappan, A.B.M.A. Islam

ACM SIGCHI Conference on Computer-Supported Cooperative Work and Social Computing [CSCW'21]

- [C.1] Exploring the Tensions between the Owners and Uber Drivers in Urban Bangladesh 🖹 🖻 S. Haque, R. Rashed, M.B. Morshed, N. Hassan, S.I. Ahmed

  ACM SIGCHI Conference on Computer-Supported Cooperative Work and Social Computing [CSCW'21]
- [W.2] Healthcare Record Management and Unnoticeable Vulnerabilities for Refugees F.T. Jaigirdar, C. Rudolph, R. Rashed, N. Uddin, C. Bain, A.B.M.A. Islam

  \*ACM SIGCAS/SIGCHI Conference on Computing and Sustainable Societies\* [COMPASS'22]
- [W.1] A System-level Analysis Between Head Movements and Corresponding Traits S.A. Purabi, R. Rashed, M.M. Islam, M.N. Uddin, M. Naznin, and A.B.M.A. Islam

  International Conference on Networking, Systems and Security (NSysS) [NSysS'19]

#### Research Experience

# Third Space Group, University of Toronto

2020 - 2022

Research Assistant with Prof. Ishtiaque Ahmed

- Led a project studying the informal repair, recycling, breakdown ecosystem in Bangladesh during COVID-19.
- Recruited participants, conducted semi-structured interviews, and analyzed the data using appropriate qualitative coding methods. Part of this work is accepted at **COMPASS 2021**[C.3]
- Led another project studying the adoption of Sharing Economy services (e.g., Uber) in the Global South.
- My responsibilities included questionnaire design, participant recruitment, interviews, data analysis. The paper has been accepted at **CSCW 2021**[C.1]

## NeC Lab, Bangladesh University of Engineering and Technology

2019 - 2023

Research Assistant with Prof. A.B.M. Alim Al Islam

• Developed and deployed a healthcare info system for urban homeless communities, utilizing tech intermediaries.

- Conducted statistical analysis of system usage data, interviewed 70 homeless individuals, 71 infomediaries. The project's initial paper was accepted at **CSCW 2021**[C.2]
- Collaborated with ICT Division, Government of Bangladesh to study the digital divide, adoption & availability of the Internet in rural Bangladesh and the impact of migration.
- Designed and collected 5000+ responses from field surveys conducted in rural areas all over the country. Leading the quantitative analysis of survey data. Draft in preparation for **ACM IMC**.

## AWARDS & ACHIEVEMENTS

- ❖ Cheman Ara Scholar: Academic Honor by Department of Computer Science, BUET.
- ❖ University Scholarship for Academic Excellence and Deans' List (2016 2021), BUET
- ❖ Champion, National Science Olympiad, Bangladesh: Arranged by Bangladesh Academy of Sciences
- ❖ Award of Merit: Highest Academic Honor by Notre Dame College, Dhaka, Bangladesh
- ❖ Ninth Place: Among 12,000+ candidates in BUET Entrance Exam [top 0.008%]
- ❖ Earth Champion Fellow 2015: Awarded by Bangladesh Youth Environmental Initiative

## ACADEMIC SERVICE

## **Invited Review** [♣ = Outstanding Review Recognition]

**♦ CHI** 2021, 2022, 2024[♣♣], 2025

**♦ CSCW** 2021[♣], 2024, 2025

**❖ JCSS/COMPASS** 2023, 2024

#### Student Volunteer

- **UIST** 2020, 2021
- **♦ CSCW** 2020
- **❖ COMPASS** 2021, 2023

## TEACHING & LEADERSHIP EXPERIENCE

Lead Instructor 2021 -2023

Computer Networks [CSE 321/322], Operating Systems [CSE 313/314], BUET

Co-Organizer Workshop: Design Thinking in HCI

Instructor: Prof. Syed Ishtiaque Ahmed, Workshop series at CSE, BUET

Member, Knowledge, Policy, and Sustainability Team

Bangladesh Youth Environmental Initiative [BYEI]

## June - August 2019

2016 - 2019

#### Consultancy

- ♦ Vulnerability Assessment & Penetration Testing of Sonali eSheba [iOS/Android/Web. Monthly users≈1 Million]
- Security and Functionality Assessment of Central College Admission System, Ministry of Education, Bangladesh.
- ❖ Backend System Development, Central Election, Institution of Engineers, Bangladesh. [Voters  $\approx 210$ K]

#### SKILLS

User Research: Semi-structured interviews, Surveys, Field studies, Contextual inquiry.

**Data Analysis**: Quantitative and Statistical analysis (e.g., R, Python), Prototyping and development (e.g., Angular, Node.js, D3.js, Figma), Qualitative data analysis (e.g., coding, thematic analysis, affinity diagramming). **Security & Systems:** Operating System (xv6), Reverse engineering (Ghidra, Hopper), Jailbreaking/Rooting, SSH, Penetration testing (SQLi, XSS, RFI, CSRF, DB vulnerability), Postman, GraphQL, Metasploit framework

Languages: Python, R, Java, C/C++, SQL, JavaScript, HTML/CSS Libraries & Tools: PyTorch, TensorFlow, Scikit-learn, Git, Node.js