











A MESSAGE FROM THE BOARD PRESIDENT

In 2010, Turner House Children's Clinic celebrated 20 years of service to the uninsured and underserved children of the community.

We began the year with an updated mission statement and vision and embarked on a re-branding process. Clinic policies and procedures were revised, as we continued to work with Qualis Health consultants in moving toward becoming recognized as a Patient-Centered Medical Home. In addition:

- With staff provided by the Kansas Health Policy Authority, Medicaid enrollment increased.
- Turner House was approved as a National Health Service Corps site enabling physician providers to have their loans forgiven.
- An AmeriCorps member provided education to girls and young women about the HPV vaccine.
- Healthy Steps for Young Children was increased to a full-time program resulting in approximately 110 families receiving services each month.
- The pharmacy was outsourced to DeGoler's Pharmacy to provide uninsured patients with more options and services.

As the economy continued to be sluggish, the numbers of uninsured patients increased, along with a need for more staff. Services were expanded and space modified to accommodate new staff and volunteers.

We are grateful for all who have been involved—patients, staff, board and the community—for your patience and support during this year. We look forward to continuing to improve quality of care and increasing the capacity to reach more uninsured and underserved children in the coming year.

Sallie Veenstra, M.D.

President, Board of Directors

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STAFF

Beth Abraham, MD Nancy Beezley, MD Omar Enriquez, Front Desk Olga Fernandez, Medical Assistant/PRN Karla Garcia, Front Desk lessica Garza, Medical Assistant Brenda Hernandez Medical Records/Interpreter Satish Khurana, MD Elena Leal, RN/BSN, Clinic Manager Jose Lopez, Medical Assistant/PRN Brizaida Nieto, Front Desk/Interpreter Maria Reyes, Healthy Steps Specialist Marina Ruiz, Medical Assistant Heather Russo, Office Manager Karla Seville, Front Desk Erin Solis, Information Management Specialist Phyllis White, Director of Development Eunice Zuniga, Medical Assistant

OTHER

Ruth Becker Kansas Health Policy Authority/ Medicaid Enrollment

Reyna Vallejo AmeriCorps Worker/HPV Program

"You have a great spirit here."

Certified Medical Assistants: Karla Garcia, Marina Ruiz, Jessica Garza.

TURNER HOUSE CELEBRATES 20 YEARS

In January, Turner House celebrated 20 years of service with approximately 100 friends, supporters and

members of the press attending. The event was to honor the founder, Dr. Frank Vaughters. Sadly, Dr. Vaughters was on a medical mission in Port-Au-Prince, Haiti, during the earthquake and was missing at the time of the event. Members of his family were present to accept a plaque in his



honor. Dr. Vaughters' remains were later identified.

















MESSAGE FROM THE EXECUTIVE DIRECTOR

"You have a great spirit here," a visitor said about Turner House Children's Clinic. When I arrived in February 2011, I was aware of it immediately—a commitment to improve children's health so they can realize their full potential.

Each day, we provide highly competent medical care to improve the health and development of the community's uninsured and underserved children and help them overcome the negative impacts of poverty. Our mission of providing quality health care is simple, but what is involved in our work?



On any given day, our board-certified pediatricians and medical staff provide:

- well-child checks and developmental screenings, which determine early interventions
- immunizations to prevent life-threatening illness
- treatment of childhood illnesses, relieving parents' concerns and children's discomfort
- hearing and vision tests to ensure children are ready to succeed in school
- asthma and obesity management to improve overall health and physical fitness

Working with the physicians, our Healthy Steps educator, specializing in child development, provides parents with culturally sensitive information to help their children develop language skills, achieve age-appropriate milestones and prepare for school achievement.

As a neighborhood pediatric clinic—the only independent safety net pediatric clinic in the state of Kansas—we are seeing growing demand for our services. Here in the heart of the urban core of Wyandotte County, 26% of children under age 18 live in poverty. Almost 88% of students in the Kansas City, Kansas school district qualify for free and reduced lunch. And, almost one-third of Wyandotte County's total population is under age 18.

As we face increased demand and a changing health care environment, we are preparing for the future. In November 2011, we will implement a new patient management system and in March 2012, a full electronic medical records system, which will enable us to better track patient health histories, manage chronic conditions such as asthma and obesity and measure outcomes. We are preparing to apply for National Committee on Quality Assurance certification as a Patient-Centered Medical Home and expanding clinic staff and space to see more children.

We greatly appreciate the giving spirit of physician volunteers who founded our clinic and continue to give their time and talent to ensure access to care for our community's children. We are grateful for the financial support of area health care foundations, family foundations, corporations, churches and individuals who make our work possible. I am committed to ensuring that our work continues to embrace the caring and culturally-sensitive spirit which is so much a part of the heritage of Turner House Children's Clinic.

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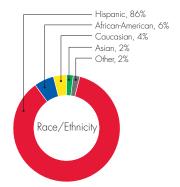
Janet Burton
Executive Director

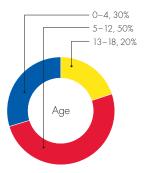


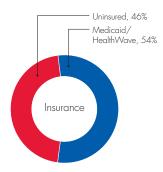




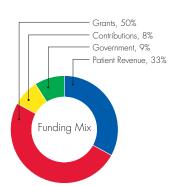
PATIENT DEMOGRAPHICS







2010 FINANCIAL OVERVIEW

















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VOLUNTEERS

Volunteers are a vital and unique part of the Turner House Children's Clinic team. In 2010, nearly half of clinic sessions were covered by a pool of 25 volunteer physicians and nurse practitioners. Their hours were valued at \$60,000. Equally important is their passion and concern for serving uninsured and underserved children who might not otherwise receive care. Thank you to the following who contributed their services

in 2010: Roxanne Alamos, Administrative Allison Anderson, MD Anne Bray, MD Brienna Bustemante, Administrative Glenda Carden, Administrative Richard Charette, MD Stephanie Clark, Administrative Yolanda Conde, Administrative Marsha Dannenberg, MD Herb Davis, MD Antoni Diehl, MD Betse Gage, MD Kale Gentry, MD Caryl Herman, CPR Jonathan Jacobs, MD Paul Johnson, MD Kevin Koch, MD Eve Krahn, MD Kelly Kreisler, MD Carol Lindlsey, MD Patrice McConnell, Administrative Tiffany McElroy, Administrative Lance Miller, MD Claire Morello, MD Carl Myers, MD Josh Ramsey, Fund Raising Mia Ramsey, Fund Raising Pamela Shaw, MD

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Dr. Rich Charette has been a dedicated volunteer since 1991.

Stephanie Wilson, PNP Joseph Wise, MD

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COMBINED FEDERAL CAMPAIGN

Scott Carlton • Wanda Hooks • Dwight Thomas



Reach Out and Read volunteers read to patients in the waiting room.



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