

Turner House Children's Clinic



2012 Annual Report



FROM THE EXECUTIVE DIRECTOR AND BOARD PRESIDENT

For 23 years, Turner House has ensured that the community's low-income, uninsured and underserved children have access to high quality, pediatric health care. In the heart of one of Kansas City's neediest neighborhoods, we are improving the health of a growing number of children and helping them overcome the negative impact of poverty. Almost 88% of students in the Kansas City, Kansas school district qualify for free and reduced lunch. Here in the heart of Wyandotte County where the majority of Turner House patients live, 90% of families live at or below the Federal Poverty Level, with an average household income of \$29,135. More than one-third of Wyandotte County's total population is under age 18.

During this time of transformational change in health care, Turner House is also transforming. Symptomatic care is shifting to preventive, whole person care. In addition to improving access to affordable health care, Turner House providers are managing care, and there is a strong commitment to improving health outcomes. In 2012, Turner House, expanded clinic space, launched electronic medical records (EMR) and achieved national recognition for its Patient-Centered Medical Home practice model. This means that:

- Each patient is assigned to a pediatric primary care provider and care team, which strengthens relationships with patient families and provides continuity of care.
- Chronic conditions and diseases like obesity and asthma are actively managed, reducing unnecessary emergency room visits, and improving children's chances at life-long healthier lifestyles.
- Satisfactory patient family experience is valued and monitored through quarterly surveys, measuring appointment availability, customer service, and provider communication.
- Age-specific well-child physicals and immunizations are actively managed, ensuring that children are receiving developmental screenings and that risk of childhood disease and illness is reduced.
- Clinical teams and administrative management receive weekly, monthly and quarterly reports of health outcomes and clinic performance, ensuring that our patients are receiving consistent, high quality care.

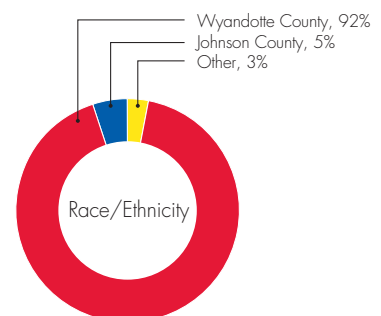
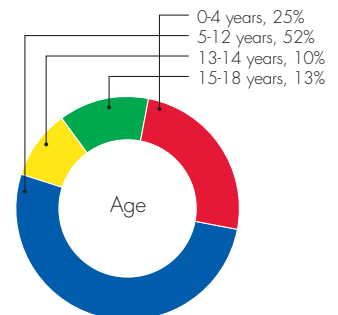
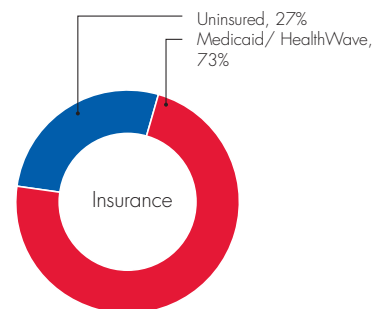
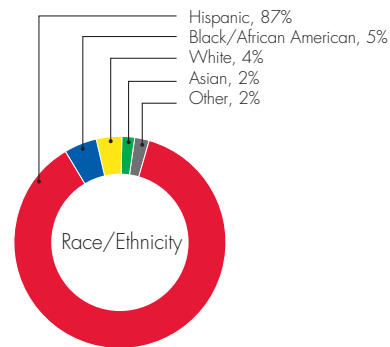
As a result of these changes, patient visits increased 12.4% in 2012 over the previous year and health outcomes are improving.

We are grateful for the financial donations of area health care foundations, family foundations, corporations, churches, pediatricians and individuals who support the mission of Turner House, its transformation, and as a result, the improved health and potential of our community's children.

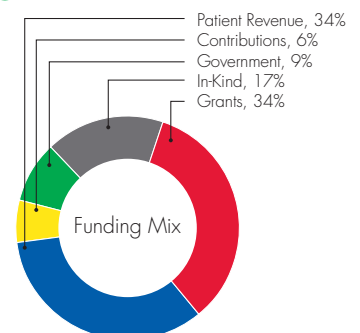
Janet Burton
Janet Burton
Executive Director

Sallie Veenstra MD
Sallie Veenstra
Board President

2012 PATIENT DEMOGRAPHICS



2012 FINANCIAL OVERVIEW

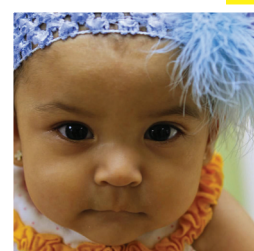
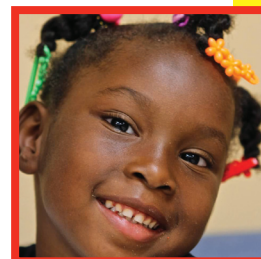


SUMMARY STATEMENT OF FINANCIAL POSITION

ASSETS	2012	2011
Current Assets	1,243,743	1,286,689
Property & Equipment (Net)	374,022	246,464
TOTAL ASSETS	\$1,617,765	\$1,533,153
LIABILITIES & NET ASSETS		
Current Liabilities	39,207	52,708
Net Assets	1,578,558	1,480,445
TOTAL LIABILITIES & NET ASSETS	\$1,617,765	\$1,533,153

Comparative Statement of Revenues and Expenses

REVENUES	2012	2011
Grants & Contributions	829,353	897,363
Patient Fees	208,808	43,527
Medicaid & Other Reimbursements	607,334	320,079
In-Kind Contributions	410,130	471,560
Other	15,042	4,084
TOTAL REVENUE	\$2,070,667	\$1,736,613
EXPENSES		
Personnel Costs	1,190,096	988,798
Other G & A	1,018,248	802,342
Depreciation	43,139	22,792
TOTAL EXPENSES	\$2,251,483	\$1,813,932
INCREASE (DECREASE) IN NET ASSETS	\$98,113	(\$128,582)



VOLUNTEERS

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Keith Enlow, MD
Betse Gage, MD
Kyle Gentry, MD
Sallie Veenstra, MD

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Matt Stewart

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2012 DONORS

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Elsevier Foundation
Geiger Ready Mix Foundation
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Jewish Heritage Foundation
Gladys Kelce Charitable Trust
Oppenstein Brothers Foundation
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Prime Health Foundation
REACH Healthcare Foundation
Sunflower Foundation
The Wally Foundation
Wyandotte Health Foundation

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Janet and Donld Feltham, in honor
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Dr. Toni Diehl
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Mr. and Mrs. Lawrence Gast
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Polly Thomas, in honor
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Drs. Nancy and Bill Topper
Dr. Jeffrey Waters
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Sallie Veenstra, MD
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Carolyn Watley
John and Mary Ann Weyforth
Phyllis White
Valdenia Winn
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Floydene Fitzgerald
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Sherry Kirby
Laura Matthew
Elvira Randle
Erin Solis
Dwight Tomas
Dr. Nancy Topper
Phyllis White
Andy Woodward



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Allied Medical Equipment
America Multi Cinema
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Brotherhood Bank
Country Club Bank
Cradle Thru College Care
DeGoler Pharmacy
MARK Corporate Branding, Inc.
Metzler Bros. Insurance
Missouri Bank
David E. Ross Construction Company
Support Kansas City
Tangent Press
Tomahawk Labor, Inc.
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United Way of Greater Kansas City

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OMNI Employment Management
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