

Turner House Children's Clinic



2013 Annual Report



FROM THE EXECUTIVE DIRECTOR AND BOARD PRESIDENT

In 2013, Turner House Children's Clinic continued to build on the foundation established in 2012 when the clinic was recognized as a Patient Centered Medical Home (PCMH) by the National Committee on Quality Assurance. This model emphasizes high quality, evidence-based care. Each patient is assigned to a primary care provider and care team who build relationships with families, coordinate and manage patient care and provide continuity. Turner House providers get to know patients and their families, and work proactively to ensure that children receive well-child checkups, immunizations and developmental screenings. With the support of an electronic medical records system, chronic conditions such as asthma and obesity are actively managed, improving children's health and their abilities to achieve in school.

As a PCMH, Turner House is committed to providing care of the whole child. In 2013, dental hygiene services and behavioral health consulting were added to provide integrated care.

Internally, Turner House achieved results by meaningfully using data and metrics to measure success in increasing patient access to care, quality of care delivered, and reduced health care costs. Turner House served more children in need by increasing the number of patients and visits nearly 20% over 2012 – 4,164 uninsured and medically underserved patients received care in 11,087 patient visits. More than 800 new patients were registered. With evening and Saturday hours, more than 91% of patient families said they were able to get an appointment when wanted. Quality and continuity of care increased with 89% of patients being seen by their assigned primary care provider. Immunization rates for two year olds and adolescents exceeded county, state and national norms, which meant fewer children at risk for contracting common childhood diseases. The number of children with asthma using emergency rooms decreased as their asthma was brought under control. As our clinic ran efficiently with a full schedule, medical costs per visit decreased almost 6%. We are proud of our staff for these accomplishments in improving the health of our community's underserved children.

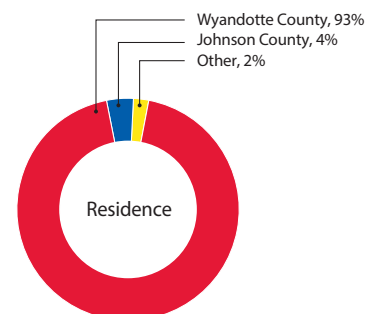
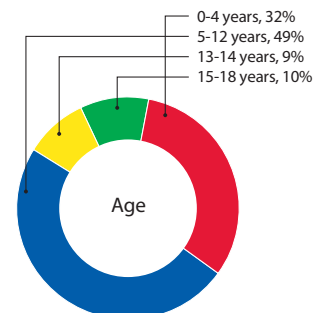
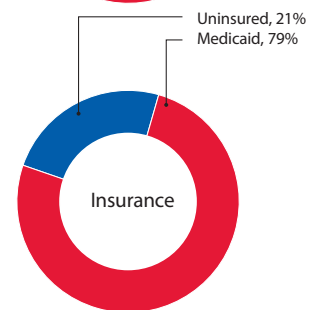
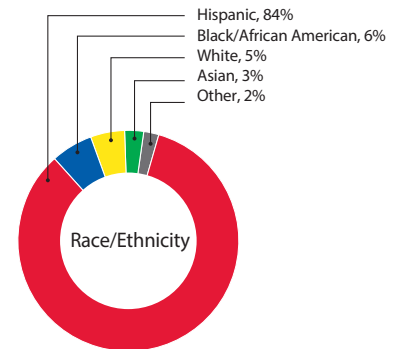
To ensure continued financial sustainability for our growing organization, we worked to grow and diversify funding sources. The second annual Kicks 4 Kids KC fundraising event netted approximately \$30,000, and a consultant was engaged in November to develop a major gift program and increase individual and corporate donations.

We are grateful for the support of foundations, corporations, churches and individuals who have enabled Turner House to continue to provide quality primary care for underserved children.

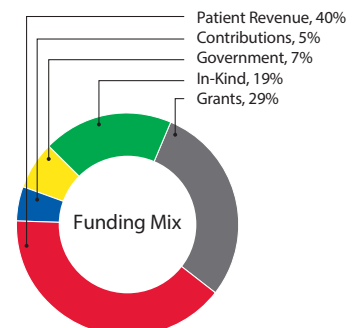
Janet Burton
Executive Director

Skip Gast
Board President

2013 PATIENT DEMOGRAPHICS



2013 FINANCIAL OVERVIEW



SUMMARY STATEMENT OF FINANCIAL POSITION

ASSETS	2013	2012
Current Assets	1,168,381	1,243,743
Property & Equipment (Net)	418,112	374,022
TOTAL ASSETS	\$1,586,493	\$1,617,765
LIABILITIES & NET ASSETS		
Current Liabilities	81,425	39,207
Net Assets	1,505,068	1,578,558
TOTAL LIABILITIES & NET ASSETS	\$1,586,493	\$1,617,765



COMPARATIVE STATEMENT OF REVENUES AND EXPENSES

REVENUES	2013	2012
Grants & Contributions	1,013,018	824,553
Patient Fees	181,245	208,808
Medicaid & Other Reimbursements	798,092	607,334
In-Kind Contributions	476,898	410,130
Other	31,912	15,042
TOTAL REVENUE	\$2,501,165	\$2,065,867
EXPENSES		
Personnel Costs	1,325,429	1,190,096
Other G & A	1,153,013	1,018,248
Depreciation	61,359	43,139
TOTAL EXPENSES	\$2,539,801	\$2,251,483
INCREASE (DECREASE) IN NET ASSETS	(\$73,490)	\$98,113



VOLUNTEERS

Beth Abraham, MD
Sara Adams
Nick Ambrosio
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Daniel Breer
Hannelore Brown
Meredith Burton
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Agridina Rodriguez, Medical Office Receptionist
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Phyllis White, Director of Development

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Dr. Prem Reddy Family Foundation
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Health Care Foundation of Greater Kansas City
Jewish Heritage Foundation
Prime Health Foundation
REACH Healthcare Foundation
The Robert E. & Polly A. Zimmerman Foundation
The Wally Foundation, Inc.
Wyandotte Health Foundation

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United for Hope/United to Help
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Workforce Partnership

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