Ray L. He

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#### **EDUCATION**

# University of California, Berkeley - College of Letters and Sciences

Berkeley, CA

Bachelor of Arts in Data Science

Class of 2022

 Relevant Coursework: Structured Programming, Data Structures, Discrete Mathematics and Probability Theory, Linear Algebra and Differential Equations, Multivariable Calculus, Computer Architecture, Principles and Techniques of Data Science, Efficient Algorithms, Operating Systems.

Westview High School

San Diego, CA

High School Diploma

August 2014 – June 2018

- Weighted GPA: 4.35, Unweighted GPA: 3.87, ACT: 36; SAT Math II: 800; SAT Physics: 800
- National AP Scholar with Distinction, 2016-2018 Honor Roll, Dean's List Semi-finalist

### **WORK EXPERIENCE**

Amazon SDE Intern Seattle, WA

Partner Support and Solutions Tech Team, Consumer Organization

June 2020 –August 2020

- Assisted team in migration to a new phone contact CRM platform by automating a previously manual task
- Reduced average handle time of associates by automating creation of a transcription and summary of contact
- Used ML extractive NLP techniques to generate the summary based off an automatically generated transcription
- Laid groundwork for development of an abstractive summary model to be trained with supervised data after pilot

Amazon AFE SDE Intern Seattle, WA

Partner Support and Solutions Tech Team, Consumer Organization

*May 2019 – August 2019* 

- Developed a service to track previously unused metrics for increasing Seller Support Associate productivity
- Gained experience working in large codebases, designing scalable software, and strenuous unit/integration testing
- Developed proficiency in AWS Tools: SNS, SQS, KMS, Kinesis Firehose, S3, DynamoDB, Glue
- Used JS and AWS Lambda to develop an Alexa skill for mobility impaired individuals during a hackathon

# **Hamilton College Consulting**

San Diego, CA

Standardized Test Prep, Site Coordinator

June 2018 – August 2018

- Managed four student workers and twelve teachers serving 240+ students over the course of the summer program
- Acted as liaison between site employees and upper management as well as with parents
- Used on the spot problem solving to deal with site emergencies including medical and logistical issues

## LEADERSHIP EXPERIENCE

Syndicate Robotics San Diego, CA

FIRST Tech Challenge Team, Co-Founder and Team Captain

August 2016 – June 2018

- Led team to be the #1 spot in the greater San Diego region 2 years in a row, won multiple awards along the way
- Acted as project manager for both years to coordinate efforts of 10 team members
- Coordinated community outreach events (100 man hours per year) and raised funding for the team (\$12,000 total)

### ADDITIONAL INFORMATION

Languages: English (native), Chinese (proficient), Spanish (conversational)

Projects: Google maps clone of Berkeley area, Randomized 2D world generator, Scheme interpreter

Websites: https://www.linkedin.com/in/rayleehe/ | rayleehe.github.io

Technologies: (Proficient) Java, Python, C | (Basic) HTML/CSS/JS, Microsoft Office (Excel, Word, PowerPoint)

Interests: Weight lifting, fishing, poker, Haruki Murakami books, go-kart racing