

# APSC 101

---

## Week 1 Video 1: Safety and Hand Tools

---

- Learning goals
  - Describe basic safety protocols for working with handtools
  - Name all of the tools used in Module 5, and describe the function and operation of each
  - Identify which tools were used to create various features in components
- Studio expectations
  - PPE including closed toe shoes, long pants and safety goggles
  - Safety goggles
    - Worn at ALL TIMES. Eyeglasses are not alternatives
    - Encouraged to bring our own
  - Injuries
    - Minor injury: notify instructor. Get bandage if necessary.
    - Serious injury: notify instructor, call 911 and stay on line, have someone wait outside EDC for paramedics
- Hand tools
  - Aviation Snips or Shears
    - Two types that are mirror images
    - Used like scissors to cut sheet metal
    - Do **not** cut wires
    - Often, one tool is easier to use in a particular direction
    - Curved cuts (waves, circles) are also possible
  - Pliers
    - Used to cut wires
  - Seamer (sheet metal pliers)
    - Used to make a straight fold in sheet metal
  - Nibbler
    - Insert sheet metal to "nibble" a small piece from the sheet
    - Nibbles out straight lines and slots
  - Hole Punch
    - For most people, easier to use upside down
    - Mark holes with cross hairs
    - Locate position and punch hole
    - If sheet metal becomes stuck, rapidly pull apart handles
  - Pop Riveter (Riveting tool)
    - Use the first piece to transfer holes to the second piece
    - Used to hold 2 sheets together **permanently**
    - Push the pop rivet back into the riveting tool after every squeeze

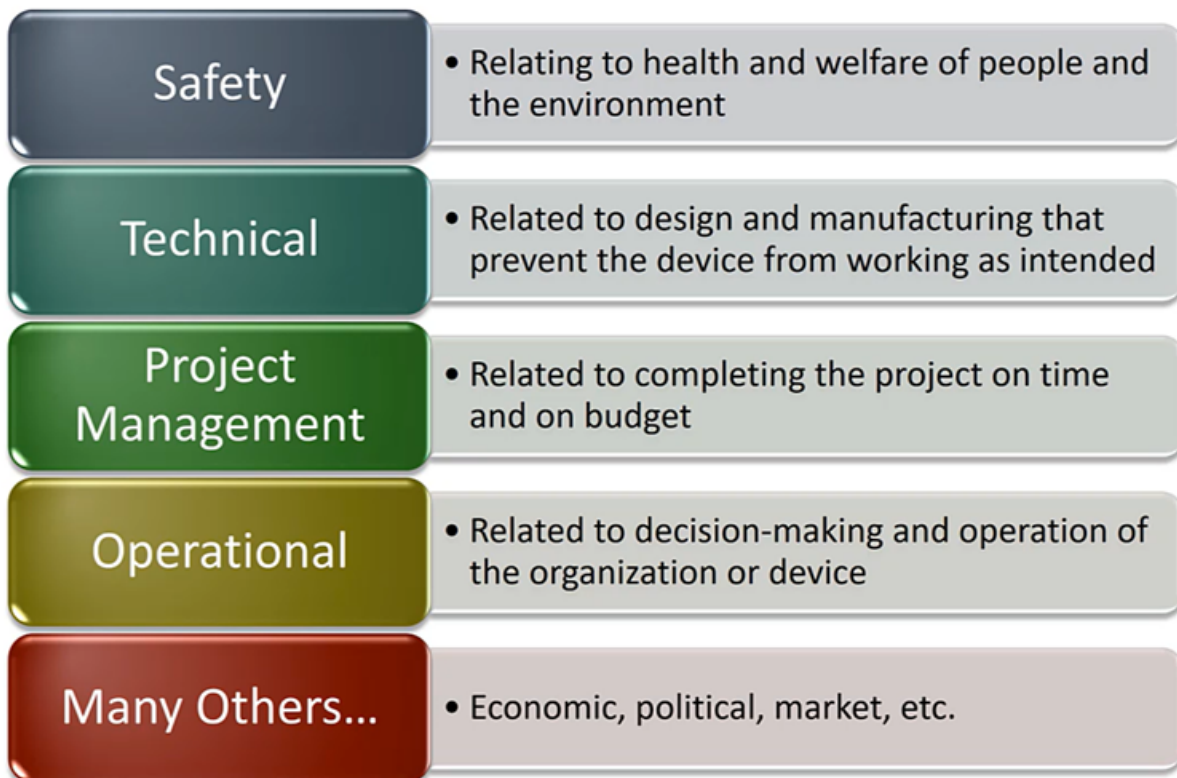
- Pull out the mandrel (long pin) before each use

## Week 2 Video 1: Managing Risk

---

- Learning goals
  - Define the term "risk"
  - Describe the factors that determine risk
  - Classify risks by common sources and categories
  - Explain what a risk matrix is and how it is used
  - Describe the risk management procedure
- Risk = Severity \* Likelihood. Risk is the possibility of injury, loss, or damage
- Sources of risk
  - Preventable risks: within team control
  - Strategic risks: risk with possibility of reward
  - External: outside of control, but must be considered
- Risk Categories

### Risk Categories



- Risk classification
  - Risk source vs risk category
- Risk management strategies
  - Avoid (best but often unable)
  - Mitigate (minimize likelihood or severity)
  - Transfer (pass risk to others, i.e. insurance)

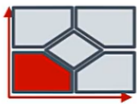
- Accept to live with consequences
- Safety is **paramount**
- Risk matrix
  - Severity (1 to 5) and likelihood (1 to 5). Risk is the product (from 1 to 25)
- Procedure: Identify risk -> risk analysis -> is risk acceptable? (risk matrix). Either accept, avoid/transfer, or mitigate

## Week 2 Video 2: Team Development

---

- Learning Goals
  - Describe the different stages of typical team development (Tuckman model)
  - Identify key features of effective engineering teams
  - Describe the benefits and costs of conflict on a team
  - Identify appropriate conflict management strategies to use in various team situations
- Tuckman's Stages of Team Development
  - Completion of tasks vs team relationships
  - Forming: politeness, uncertainty, optimism. Lack of clear goals, people try to help. Team members work as individuals
  - Storming: members feel more willing to speak. Leads to conflict, tension, stress. Quality and quantity of work diminishes
  - Norming: consensus built, roles established, standards set
    - Updated model: good and bad norming. Bad norming is where bad norms like skipping meetings comes to be accepted
  - Performing: successful performance, openness, trust established
- Transition between stages
  - Conflict: always present, but is out in the open and more intense during storming
  - Forming -> storming: time spent building team relations, leadership established
  - Storming -> norming: open communication, desire to get better as a team
  - Norming -> performing: environment where people feel safe to speak their minds. Value on the team over the individual
- Norms
  - Bad team norm if a teammate doesn't show up and that is just accepted
- Conflict management styles
  - Assertiveness (achieving own needs) and cooperativeness (achieve other's needs)

# Using Conflict Management Styles



## **Avoiding:**

Helpful if stepping away will help to deescalate tensions and think things through



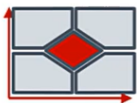
## **Accommodating:**

Good when the issue is not important to you but you will earn goodwill



## **Competing:**

Consider if the issue is critical to you and action must be taking immediately



## **Compromising:**

Use if time is short and you want to balance team relationships and resolving the issue



## **Collaborating:**

For when you have the time to work towards finding the ideal solution for everyone

- Suited to different situations
- Best to be flexible and adaptable

## Week 3 Video 1: Isometric and Orthographic Projection

---

- Learning goals
  - Describe what is meant by "projection" in the context of engineering drawings
  - Explain how isometric and orthographic projection drawings are produced, and the pros and cons of each
  - Explain why hidden lines are used in orthographic drawings
  - Interpret isometric and orthographic drawings
- Projection: view of 3D object on 2D plane
- Isometric Projection
  - Oblique view from one corner
  - Properties
    - Vertical lines are vertical
    - Horizontal axes rise at 30 degrees to horizontal on the page
    - Equal distant along axes have equal distance on the page
    - Parallel lines are parallel (different from perspective)
      - In perspective, parallel lines converge to vanishing point
  - Sketching Isometric Projections
    - Lightly sketch enclosing box(es)

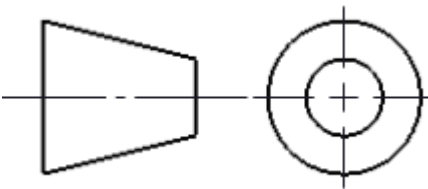
- Draw shape
  - Erase box
- Orthographic Projection
  - Front, End, Top, Other End, Bottom, Back views
  - Typically use three: Front, Top, and one of the Ends
  - Hidden lines: dashed lines that reveal features on the inside or back of the part
  - Centerlines (long short dashes): used to identify center of circles and axes of cylinders

## Week 3 Video 2: Engineering Drawings - Layout and Dimensions

---

- Learning goals
  - Describe what is meant by "Third Angle Projection" and be able to arrange orthographic views in accordance with it
  - Describe what a "title block" is and how it is used on an engineering drawing
  - Describe the standards of dimensioning engineering drawings and identify dimensioning errors
- Third Angle Projection (used in North America)
  - Unfold three standard orthographic views
  - Front view and top view align, front view and end view align

- Third angle projection symbol:



- Title Blocks
  - Border: numbers and letter provide a way to reference regions of the drawing
  - Third angle projection symbol is included in the title block
  - Information included
    - Drawing name
    - Drawing number
    - Revision number/letter
    - Drawing scale
    - Who prepared/checked drawing
    - Detail on units and precision of dimensions
- Dimensions
  - Dimensions indicate length/size
    - Dimension (# of units)
    - Dimension line with arrows on both sides
    - Extension line (comes close to object but does not touch)
  - Guidelines
    - Draw dimensions **outside** of the view of the part
    - Do not show **redundant** dimensions
    - When possible, place dimensions between views

- Dimension the view that most clearly shows the feature
- Extension lines may cross, dimension lines may not

## Week 4 Video 1: Giving and Receiving Feedback

---

- Learning goals
  - Recall three types of feedback in the workplace (from module 4)
  - Describe how the 7 Cs of communication relate to face-to-face feedback
  - Describe the 3x3 Model of Feedback and how it applies to face-to-face feedback
- Types of feedback
  - Appreciation: appreciation for job done
  - Coaching: help someone improve
  - Evaluation: rate someone against standards
- Clear, Correct, Concise, Concrete, Complete, Courteous, Considerate
- Sender, Receiver. Message, Response
- 3x3 Model
  - Message
    - Concrete (descriptive, specific, non-judgmental)
    - Complete (details but also suggestions and impacts)
    - Considerate (empathetic and relevant)
  - Sender
    - Clear (consistent, unambiguous language)
    - Courteous (sincere and polite)
    - Considerate (choose time and method of delivering feedback)
  - Receiver
    - Clear (consistent, unambiguous language)
    - Courteous (receptive, respectful)
    - Complete (acknowledge feedback and request clarification as appropriate)

## Sender

**Clear** consistent, unambiguous speech and body language

**Courteous** polite and respectful tone, language, and body language

**Considerate** consider receiver when choosing time and method of feedback

## Message

**Concrete** descriptive, specific, and non-judgmental; focuses on receiver

**Complete** includes observations, impacts, and suggestions for improvement

**Considerate** is empathetic and relevant to the receiver

## Receiver

**Clear** consistent, unambiguous speech and body language

**Courteous** receptive; polite and respectful tone, language, and body language

**Complete** acknowledge the feedback; ask for clarification

## Week 4 Video 2: Top Performing Teams

- Learning Goals
  - Describe the characteristics of relationships on top-performing teams
  - Describe what equity, diversity, and inclusion (EDI) are and how they impact teams
  - Define implicit bias, stereotype threat, microaggressions, and psychological safety
  - Describe the origins and consequences of bias
  - Explain how psychological safety relates to team performance
- Equity, Diversity, and Inclusion
  - Equity: making sure everyone has similar opportunities to success
    - Different from equality
  - Diversity: differences between background and experiences
    - Race, gender, and race
    - Political belief, orientation, etc
    - Benefits of diversity: more creative solutions, cultivate stronger relationships -> better performance of individual, teams, companies, and companies with diverse leadership outperform those without
  - Inclusion: address inequities, support diverse perspectives, integrate everyone's contributions
- Bias
  - Implicit bias
    - Shaped through media, environment, culture, people around us, and our lives
    - Subconscious attitudes and stereotypes
    - Everyone has implicit biases
  - Microaggressions
    - Brief and common-place statements that are hostile towards some groups

- Seemingly small statements that reinforce stereotypes
- Stereotype threat
  - People worrying about confirming stereotype
  - Increases anxiety and self-doubt
- Effective teams
  - Dependability
  - Structure & clarity
  - Meaning (work is fulfilling)
  - Impact (team members feel their work matters)
  - **Psychological Safety** (team members feel free to take risks and express themselves)
- Allyship
  - Taking actions to support individuals from underrepresented groups

## Week 5 Video 1: Module 6 Case Study Introduction

---

- Learning goals
  - Describe the engineering design stages that can be informed by sustainability
  - Explain the challenges related to providing drinking water in Canada
  - Describe the overall objective of the Module 6 case study
- Case study
  - Application for funding for a water treatment system for a fictitious small, remote community in BC
  - Written proposal (Expression of Interest, EOI)
  - Formal presentation
  - Costs committed in the early stages affect actual costs in the later stages
    - Sustainability should be considered from the very beginning
  - Module 6: focus on study and clarify problem, generate and identify solution
    - Stage 0,1,2,3
  - Module 7: develop and test solution (water treatment system)
    - Stage 4
- Same Drinking Water XPrize
  - Goal: to provide access to safe drinking water to everyone, all the time
  - Including developed nations (for example, Flint Michigan)
- Water stress
  - Lack of quantity/quality of water
- Boil water advisory: boil water, do not drink directly (due to concern with water treatment)
  - Issued when safety of water cannot be guaranteed
  - Small communities tend to get more boil water advisory (~80% for communities with <500 ppl)
  - Disproportionate water advisories for first nations communities
- Challenges for small & remote systems
  - Difficult to supply chemicals and parts



- Challenging to retaining skilled operators
- Source water quality is often lower
- Economies of scale (costs more per volume to treat water in small systems)

## Week 5 Video 2: Water Treatment Systems

---

- Learning goals
  - Explain what is meant by "centralized", "semi-decentralized", and "decentralized" water treatment systems
  - List the advantages and disadvantages of each system
  - Describe the centralized and decentralized solutions for the Module 6 case study
- Centralized Water Treatment Systems
  - Found in large cities
  - Single large water treatment plant provides water for large number of people
  - Waste water is brought to one place and treated at waste-water treatment plants
  - Advantages
    - Easier to maintain
    - Easier to monitor treatment process
    - Lower cost/volume of water treated
  - Disadvantages
    - Large infrastructure required
    - Vancouver: 1500km of water pipe, 3000km of sewer pipe
    - Difficult to adjust capacity (not well suited for growth)
- Semi-decentralized
  - Larger number of treatment plants
  - Treatment is still centralized locally
- Decentralized
  - Water treatment at each building (point of entry system)
  - Each business/household (point of use system)
- Module 6
  - Centralized: treated elsewhere
    - Water is treated, and then transported using boat (in bulk or smaller containers)
  - Decentralized/semi decentralized: treated on island
    - Semi decentralized
      - Single source/treatment facility for entire community
    - Decentralized
      - Treatment at each water use facility (i.e. household)

## Van Anda Interview notes

---

- 2015: small community Van Anda
- First year that they've worried about it

- Climate change
  - Flooding (has not happened in 50+ years)
  - Drought (3 months of no rainfall)
    - Lake gone down 5 feet (evaporation)
- Dry summers, lake level dropped
  - Always had enough water
  - Now: making community aware of water usage
- Water
  - Ferries from Vancouver, or flown in (for high cost)
- No alternate source
  - If the lake is compromised, no options
  - Plan B: trucking in water, not much of a plan
- Lack of alternate source
  - Only piped to one lake
  - Limited number of lakes
- Chlorine
  - \$16000 for chlorine
  - Would be best if there was another way not using chlorine
- More willingness to talk about water
- Difficult to talk to representatives of industry
  - Notion that: industry is more important than environment
- Front end load
  - Expensive upfront, minimal cost later on
  - Bad to hit with costs constantly
- Water
  - Drinkable
  - Simple, easy to run
- Putting in a well
  - Because of old mine shafts, not clean water
  - There's cost too (100k to just explore for water)
- Catch water
  - Not enough
- Small systems tend to not be engineered properly
- If money is spent, we want a good system that will last
- Some people are living off the grid, a system that needs power would be an issue to some people

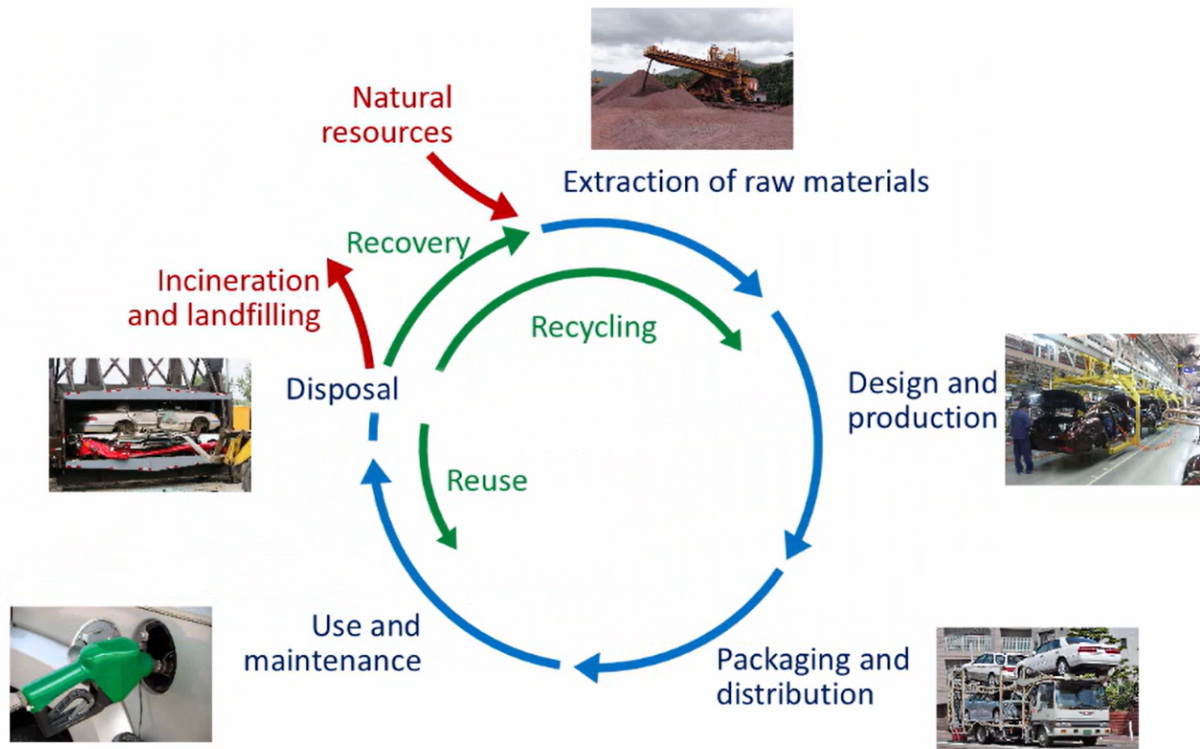
## Week 6 Video 1: Life Cycle

---

- Learning goals
  - List the key goals of assessing for sustainability

- Describe the main concepts considered in Life Cycle Thinking and list the associated Life Cycle stages
- Describe how Life Cycle Thinking and Systems Thinking relate to assessing for sustainability
- Sustainability: wellbeing of environment, society, economy
  - Not about tradeoffs between the dimensions
- Life cycle thinking

## Life Cycle Thinking



- Systems thinking
  - Considers how product interacts with other elements in a system
- Sustainability is a property of a system
  - Focus on creating positive contributions, not mitigating adverse effects

## Week 6 Video 2: LCA & SLCA

- Learning goals
  - Explain how to conduct both Life Cycle Assessments (LCA) and Streamlined Life Cycle Assessments (SLCA)
  - Describe the advantages and disadvantages of LCAs and SLCA's, and where each might be used in the design process
  - Define the terms "functional unit" and "environmentally responsible product rating"
- LCA
  - Used by many companies in industry
  - Rigorous and structure process

- ISO 46 pages, 26 requirements
- Stages
  - Goal definition and scope
    - System boundary: aspects of product and lifecycle stages that are considered
    - Look at material and energy input/output
    - Functional unit: measure of performance for use as a reference unit
  - Inventory analysis
    - Detailed process of identifying material and energy input/output of system boundary
  - Impact assessment
    - Use environmental impact metrics
  - Interpretation
    - Distill impacts
- Challenges
  - Detailed knowledge is required
  - Impacts must be quantified
  - Focus is primarily on environmental impacts
- Typically only available late in the design process, when all decisions have been made
- SLCA
  - Qualitatively assess criteria
  - Tabulate in SLCA matrix
  - Sum to determine rating
  - Benefits
    - Simple, fast, and inexpensive
    - Qualitative (more suitable for difficult to quantify criteria)
    - Suitable for use early in design process
    - Captures 80% of environmental issues identified by full LCA

## Week 7 Video 1: Appropriate Technology

---

- Learning goals
  - Explain the concept of appropriate technology
  - List common features of appropriate technology
  - Explain the importance of the community when considering appropriate technology
- Appropriate technology
  - Design solution considers the key stakeholders across all life cycle stages for that solution
  - Solution is appropriate for the context
- Example: clean water in Africa
  - Play pump: intended for children to use by spinning. tens of millions funded
  - In reality: novelty wears off and children sit on it.
  - Sometimes it is too cold/hot for operating the play pump
  - The tech is difficult to maintain by locals

- Grown women end up using the play pump, which is not appropriately sized for the actual users
- Lack of consultation with communities and users
- Upon closer inspection, the play pump does not address the context of the problem. It is not appropriate technology
- Attributes of appropriate technology
  - Suitable for the social and economic context of the region in which it is to be applied
  - It is environmentally sound
  - Locally accepted and adapted
- Build relationship & trust with the community from the beginning. Listen to and empathize with the community. Involve them in the design process.

## Week 8 Video 1: Business Letters

---

- Learning Goals
  - Describe how to format a formal business letter
  - Describe how the 7Cs relate to business letter writing
  - Use appropriate tone and language for a formal business letter
- Formal
  - Consider audience, purpose, context
  - Attention to 7Cs
- Layout
  - 1" to 1-1/4" margins
  - Block format (all text at left margin)
  - Body (left aligned)
  - Font size 11/12 pt
- Elements
  - Sender's address
  - Date
  - Receiver's address (include title)
  - Salutation (Dear [xyz]:)
  - Body (not indented)
    - Intro paragraph (greeting + purpose)
    - Supporting details
    - Concluding paragraph (restate purpose/request action)
  - Closing (sincerely, thank you, best regards, etc.)
  - Blank lines for signature
  - Name and title (if applicable)
- Variations
  - Letterhead (omit writing address). Only used on the first page
  - Long title for recipient: placed on new line
  - Bolded reference: critical information
  - Enclosures: additional information

- cc: carbon copy/complimentary copy

## Week 8 Video 2: Satisfaction Curves

---

- Learning goals
  - Describe the difference between requirements, evaluation criteria, attributes, and design parameters
  - Explain how attributes relate to satisfaction
  - Describe the general shape of common satisfaction curves
- Needs: wants and wishes
- Target design specifications: requirements
- Evaluation criteria: how well a solution addresses the needs

## Week 9 Video 1

---

- Flow physics
  - Describe the relationship between pressure and depth in a fluid
  - Describe the relationship between pressure difference and fluid flow
  - Use the relationships between flow rate, flow velocity, depth, and pressure to express relevant quantities for a discharging tank
- Hydrostatic pressure
  - At surface:  $p = p_{atm} = 0$  (reference pressure)
  - At depth  $h$ :  $p = \rho gh$  [ $\text{N/m}^2 = \text{Pa}$ ]
- Discharge tank
  - $Q_{out} = A_{nozzle} \sqrt{2gh}$
  - $Q_{out} = A_{nozzle} \sqrt{\frac{2p}{\rho}}$ .  $p$ : pressure at outlet
  - $v_{out} = \frac{Q_{out}}{A_{nozzle}} = \sqrt{2gh} = \sqrt{\frac{2p}{\rho}}$ 
    - Only depends on height  $h$
  - Pressure as a function of velocity:  $p = \frac{\rho v_{out}^2}{2}$
- Flow goes from higher pressure to lower pressure

## Week 9 Video 2: RWH modelling

---

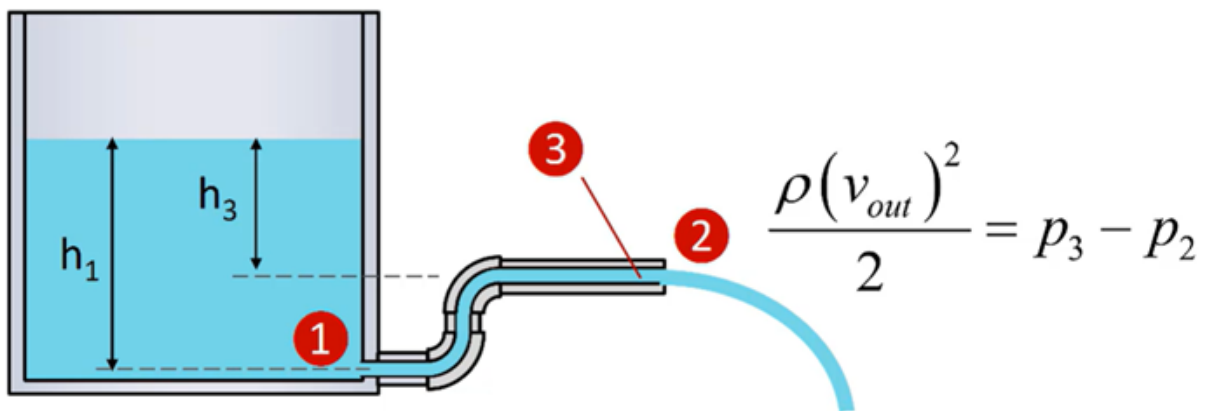
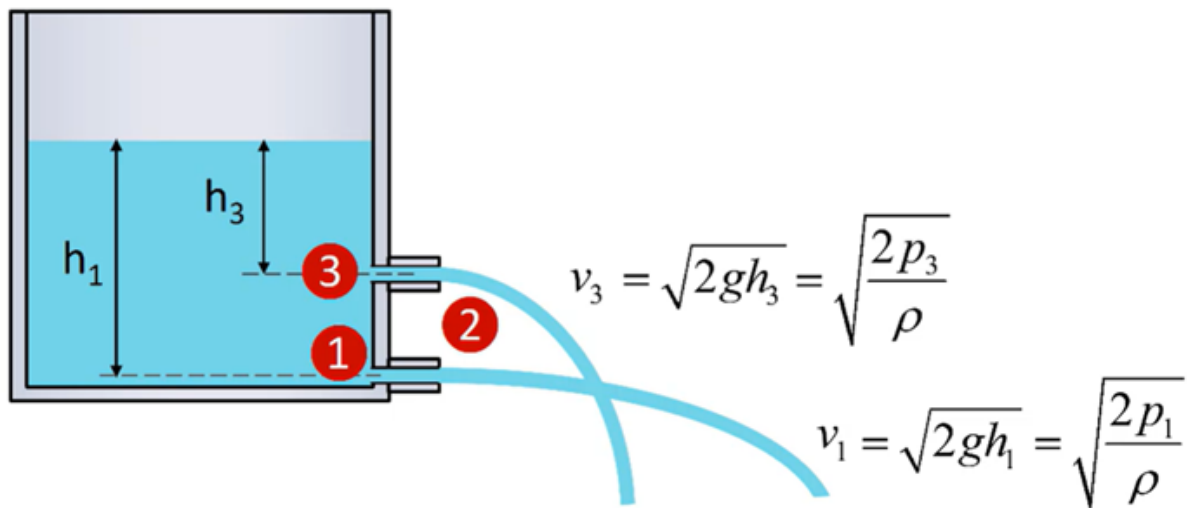
- Learning goals
  - Describe the relationship between catchment area, rainfall, and flowrate into the storage tank
  - Describe how to use a spreadsheet to model water collection in the rainwater harvesting system
- Rainwater harvesting system – simulated in excel spreadsheet

## Week 10 Video 1: Flow Physics and the RWH

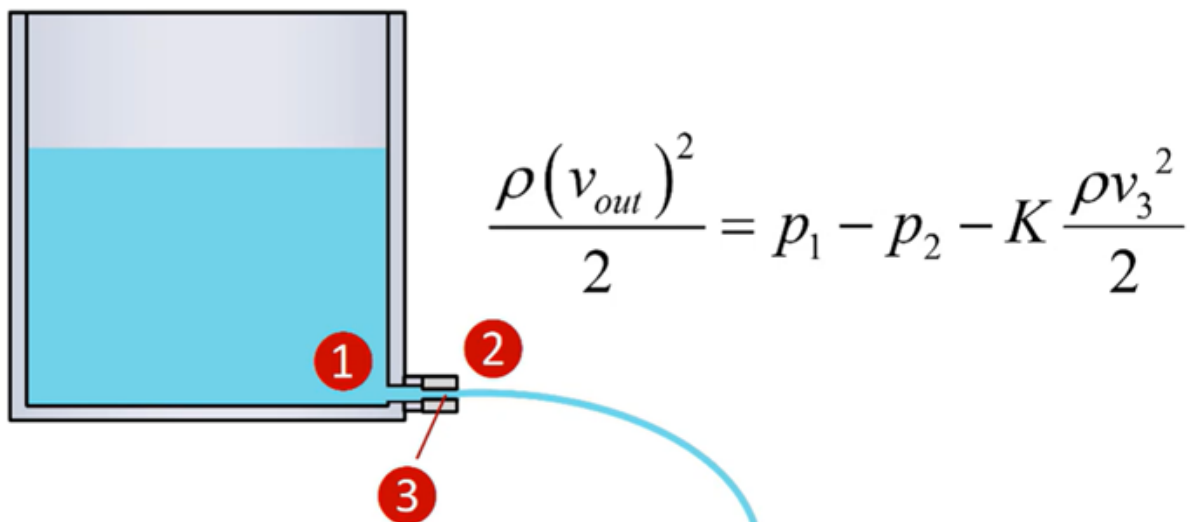
---

- Describe the relationship between flow rate, flow velocity, and pressure for a discharging tank

- Describe the effect that piping losses, flow restrictions, and elevation changes have on pressure in a piping system

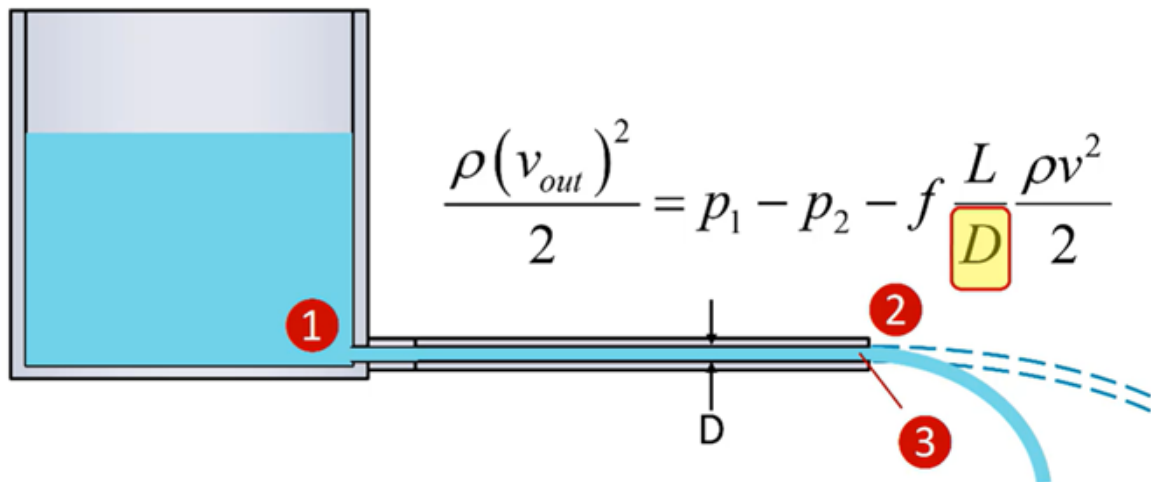


#### Losses through restrictions



- $p_{loss} = K \frac{\rho v^2}{2}$  ( $K$  is a loss coefficient tabulated for common components)

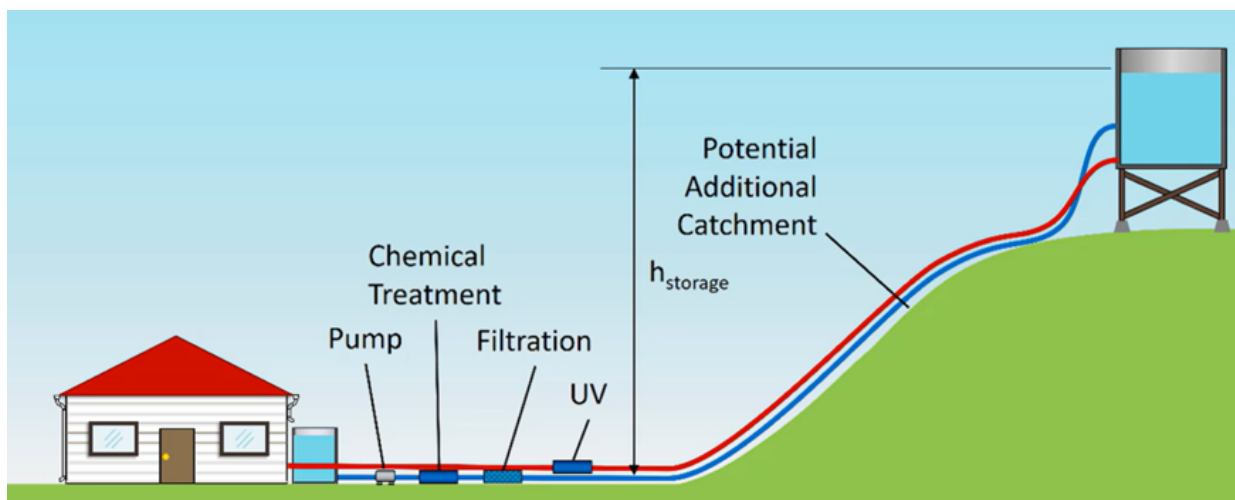
## Losses through pipes



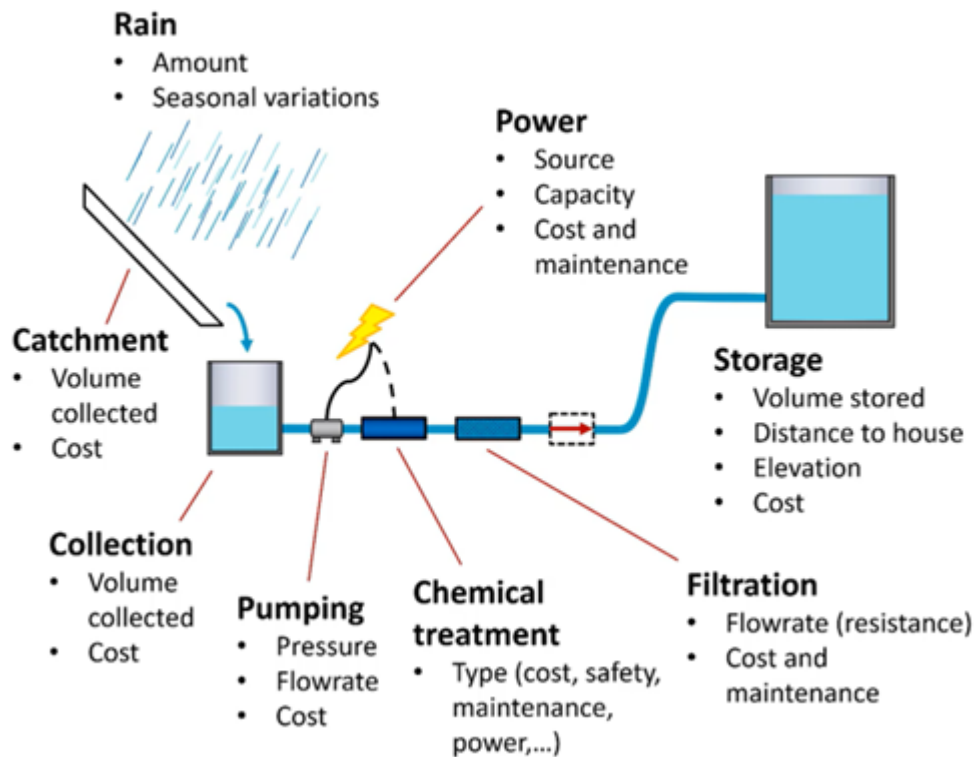
- $p_{loss} = f \frac{L}{D} \frac{\rho v^2}{2}$ 
  - $f$ : friction factor
  - $D$ : diameter
  - $L$ : length of the pipe (longer pipe = more losses)

## Week 10 Video 2: RWH Implementation

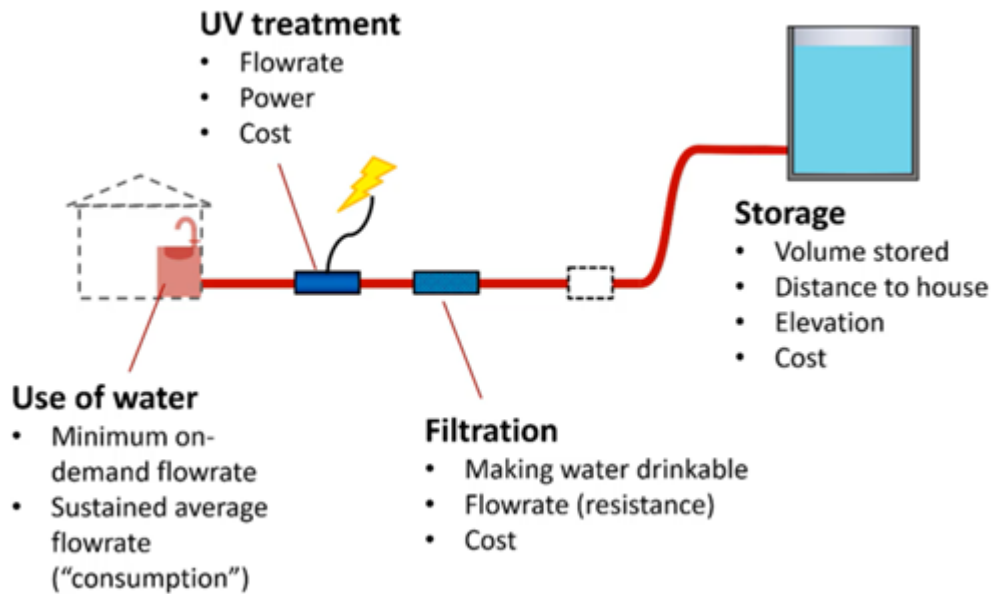
- Learning goals
  - Describe the arrangement and role of components in the rainwater harvesting system
  - Explain how flowrate depends on the selection and sizing of the pump, filtration, and piping, and on the location of the storage tank
- Storage system



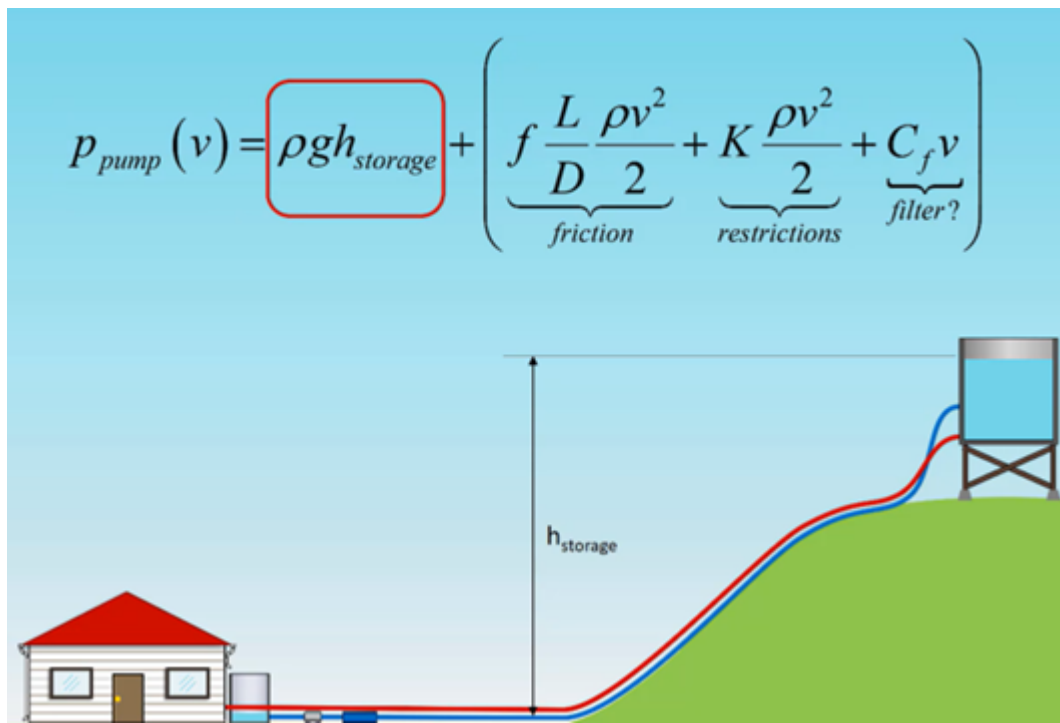




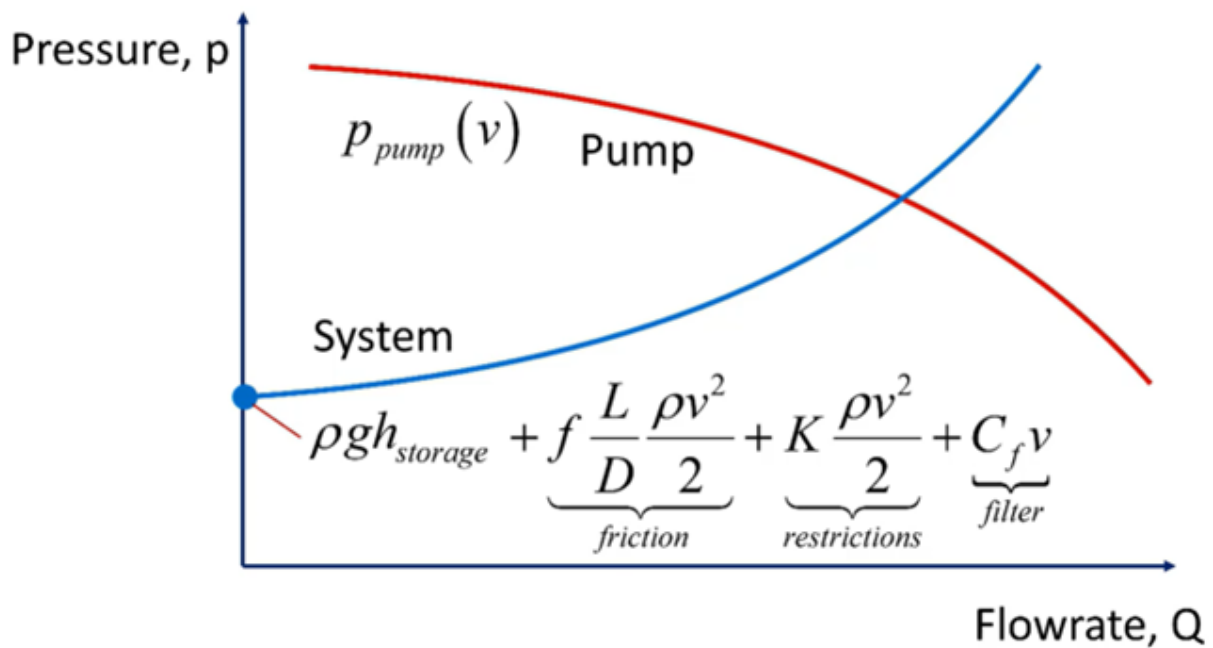
- Supply system



- Storage system details



## Pump and System Curve

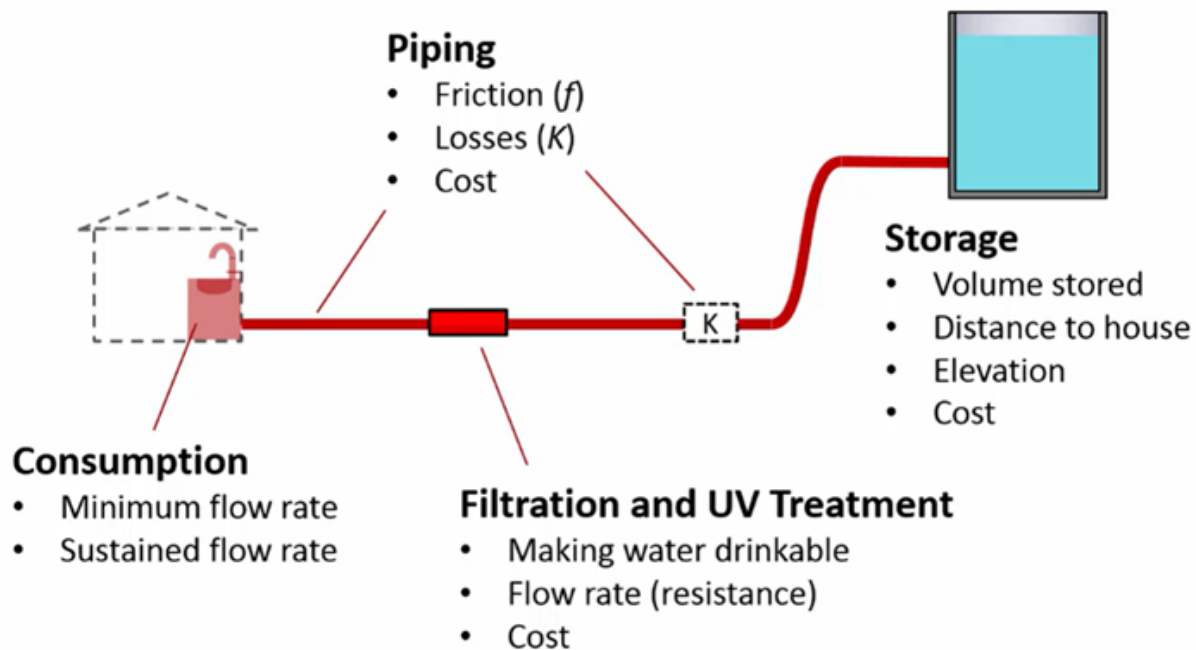


## Week 11 Video 1: Curve Fitting

- Learning Goals
  - Describe how to fit a function to a set of data in Excel
  - Describe what the coefficient of determination is, explain how it is used, and compute it for a curve fit in Excel
- Curve fitting in Excel: create scatter plot, add trendline
  - Set type of fit (linear, polynomial, power, etc.)

- Set y-intercept
  - Show trendline equation
  - Show  $R^2$  value
- Coefficient of determination  $R^2$ 
  - Indicates “goodness of fit”
  - $0 \leq R^2 \leq 1$
  - $R^2 = 0$ : no correlation
  - $R^2 = 1$ : perfect correlation
- Increasing the polynomial order will increase  $R^2$  because there are more parameters that can be adjusted

## Week 11 Video 2: RWH System Integration



- Learning goals
  - Describe the arrangement and role of the filter components in the rainwater harvesting system
  - Explain how the satisfaction curves are used and combined to determine overall system satisfaction
  - Describe how a spreadsheet can be used to develop a numerical model of the rainwater harvester water consumption line subsystem
- Filtration and UV treatment
  - UV and 1 micron filter (mandatory)
  - 5 micron and 200 micron filter (optional)
  - Overall  $C_f$  value is the sum of individual  $C_f$  values for each filter

Filter Modules			Cf	Actual Filter	Filter Life Data [L]		
	Filter Size	Present?	[Pa/(m/s)]	Life [L]	No pre-filter	5 µm pre	200 µm pre
	1 µm filter	y	10000	20000	5000	20000	15000
	5 µm filter	y	4000	20000	10000		20000
	200 µm filter	y	800	20000	20000		
	Total		14800				

13								
14	Filter Modules		Cf	Actual Filter	Filter Life Data [L]			
15		Filter Size	Present?	[Pa/(m/s)]	Life [L]	No pre-filter	5 µm pre	200 µm pre
16		1 µm filter	y	10000	20000	5000	20000	15000
17		5 µm filter	y	4000	20000	10000		20000
18		200 µm filter	y	800	20000	20000		
19		Total		14800				

20							
21	Attributes		Weights	Satisfaction			
22	Q <sub>0</sub>	32.9 L/min	15%	S(Q <sub>0</sub> )	100 %		
23	M	11 #/year	15%	S(M)	100 %		
24	C	625 L/day	20%	S(C)	63 %		
25				Total	42.5 %		

27		Total Volume Through Filter [L]			Maintenance for Filter Change			Day with
28	Day	1 µm filter	5 µm filter	200 µm filter	1 µm filter	5 µm filter	200 µm filter	operation
29	1	625	625	625				

59	31	19375	19375	19375				
60	32	20000	20000	20000				
61	33	625	625	625	1	1	1	1
62	34	1250	1250	1250				
63	35	1875	1875	1875				

- Maintenance
  - Filters are replaced the day before the exceed maximum life
  - Multiple filters replaced on the same day counts as one operation
- Consumption
  - We set our target consumption in L/day
  - If consumption is not met, we assume occupants pay to ship in water that day
- Overall satisfaction
  - Weighted sum of individual satisfactions (similar to WDM)