

RAYMOND CHU

PROJECTS

Full Stack Barbershop Website

Jan 2020

<https://bit.ly/3650nRL>

- Designed a barbershop website to allow users to schedule haircut appointments
- Implemented **React** and **CSS** front-end to communicate to a **RESTful Express** API that supports **CRUD** operations and stores appointments within a **MongoDB** database from the back-end server
- Utilised **GitHub** for version control of the application and deployed using **Heroku** to allow users to schedule appointments online

Spotify Playlist Generator

July 2020

<https://bit.ly/2ZyfwJG>

- Developed a web application that allows users to enter names of artists to generate and add a playlist to their Spotify account
- Designed front-end using **React** and **CSS** which communicates to the Spotify API back-end

Tic-Tac-Toe Game

Jan 2020

- Designed a two – player Tic-Tac-Toe game in **C** from using 2D arrays, pointers, structures and storing the score in a text file

Contact Management System

Nov 2019

- Applied structures, pointers, arrays, I/O functions to create a contact management system in **C**
- Allows users to add, edit, remove, and sort contacts

WORK EXPERIENCE

Customer Care Agent | Bill Gosling Outsourcing

Newmarket, Ontario

Jan 2019 – Aug 2019

- Assisted hundreds of customers in a personalized, professional manner to ensure customer retention and satisfaction
- Led weekly call calibrations/discussions to improve customer retention and satisfaction by presenting and summarizing recordings of several customer experiences

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SUMMARY

A determined individual with a passion for website design and software development

Understanding Software Development Methodologies (Agile and Waterfall Method)

Strives in team environments with effective communication skills

SKILLS

Languages

- C/C++
- Linux/Unix
- JavaScript/React

Technologies

- HTML
- CSS
- Git
- Object-oriented programming
- SQL Server

EDUCATION

Seneca College

Software Development
Sept 2019 - Present

University of Waterloo

Bachelor of Science
Dec 2018