

Raymond Csirak

DevOps Engineer | Linux SysAdmin | Service Manager | SRE

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PROFESSIONAL SUMMARY

With over a decade of experience in the IT industry, I am a seasoned DevOps Engineer and Linux Systems Administrator specializing in infrastructure optimization, system reliability, and automation. As a leader at Hitter Technologies and noLimits Technologies, I have driven modernization efforts through Kubernetes orchestration, Infrastructure as Code (IaC), CI/CD automation, and network engineering. I am an avid problem-solver and autodidact fluent in Hungarian, Romanian, and English, dedicated to driving innovation and operational efficiency in forward-thinking organizations.

SKILLS

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|--------------------|--------------------------------|-----------------------|
| • DevOps | • ArgoCD | • Linux System Admin |
| • Kubernetes | • Kustomize | • Network Engineering |
| • CI/CD Automation | • Helm | • Backup Strategies |
| • GitOps | • Infrastructure as Code (IaC) | • Technical Support |

PROFESSIONAL EXPERIENCE

DevOps Engineer | SRE

Mar 2022–Present

Hitter Technologies

Satu Mare, Romania

- Manage Kubernetes clusters through Infrastructure as Code, primarily on bare-metal setups
- Package and deploy applications using tailored GitOps pipelines, improving system functionality and availability
- Optimize and manage CI/CD pipelines in GitLab and integrate with ArgoCD to streamline deployment processes
- Design and implement backup and disaster recovery strategies that lead to improved data integrity
- Administer and secure Linux servers, enhancing network performance and availability
- Implement and manage robust monitoring system to ensure maximum availability of deployed applications

Head of Infrastructure | Linux Systems Administrator

Jan 2019–Present

noLimits Technologies | Hitter Technologies

Satu Mare, Romania

- Lead Level 3 technical support operations for business clients, maintaining service level agreements
- Administer virtualization infrastructures to enhance resource utilization and operational efficiency across the organization
- Oversee Linux and network infrastructure management, ensuring optimal configurations and service delivery to clients
- Direct IT project management initiatives to align technology strategies with organizational objectives and drive successful project completion

IT Service Manager, Level 2 Support Specialist

Jun 2018–January 2019

noLimits Technologies | Hitter Technologies

Satu Mare, Romania

- Provide Level 2 technical support, resolving complex issues that elevate customer satisfaction and operational uptime
- Administer TCP/IP network configurations to ensure seamless connectivity and performance for clients
- Engage in IT project management to execute system upgrades and enhancements effectively, meeting established timelines
- Manage a team of helpdesk and support professional ensuring minimal TTR for optimal client satisfaction

IT Support Specialist | Technical Sales Representative

Jan 2015–January 2019

noLimits Technologies

Satu Mare, Romania

- Deliver Level 1 technical support to business clients, maintaining high standards of service and responsiveness.
- Manage ticketing system to track, prioritize, and resolve customer service issues effectively.
- Conduct testing and validation of software applications, ensuring quality and compliance with client specifications.
- Collaborate with sales teams to provide technical expertise and support during client consultations.

IT Service Technician

Sep 2008–January 2015

Ltt Halo

Sighetu Marmatiei, Romania

- Provide technical support across multiple tiers for business and individual clients
- Plan, build, and maintain network infrastructures to support business functions and optimize connectivity.

EDUCATION

Universitate Tehnica

Bachelor's degree, Computer Programming

Cluj Napoca

February 2024

Universitatea „Babeş-Bolyai”

Bachelor's degree, Journalism

Cluj Napoca

June 2008

Ady Endre Media College

Bachelor's degree, Journalism, multimedia

Oradea

June 2005

Roman Catholic Theological High School Hám János

Bachelor's degree, General Studies

Satu Mare

July 2003