Raymond Csirak

DevOps/Platform Engineer | Linux Systems Admin

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PROFESSIONAL SUMMARY

Over a decade of experience in systems administration specializing in infrastructure optimization, system reliability, and automation. As a leader at Hexalab SRL and noLimits Technologies, I have driven modernization through Kubernetes orchestration, Infrastructure as Code (IaC), CI/CD automation, and network engineering. My expertise spans hands-on Linux system administration and strategic IT planning, bridging technical implementation with business objectives. Passionate about cloud-native technologies and continuous improvement, I am a problem-solver fluent in Hungarian, Romanian, and English, focused on innovation and operational efficiency in forward-thinking organizations.

SKILLS

- DevOps
- GitOps
- Kustomize
- Docker
- Terraform

- Kubernetes
- Argo CD
- Helm
- Scripting
- Network Engineering

- CI/CD Automations
- Infrastructure as Code
- Containerization
- Linux Administration
- Backup Strategies

PROFESSIONAL EXPERIENCE

DevOps/Platform Engineer   Mar 2022–Present
Hexalab SRL (Formerly Hitter Technologies SRL)   *Satu Mare, Romania*

- Manage Kubernetes clusters through Infrastructure as Code, primarily on bare-metal setups, ensuring efficient deployment and operation
- Package and deploy applications into Kubernetes, improving system functionality and availability while enhancing user experience
- Optimize CI/CD pipelines in GitLab and integrate with Argo CD to streamline deployment processes, resulting in reduced lead times
- Design and implement backup and disaster recovery strategies that lead to improved data integrity and organizational resilience
- Administer and secure Linux servers, enhancing network performance and availability by deploying effective monitoring solutions
- Lead the introduction and adoption of AI-powered tools across the engineering team, evaluating solutions, running internal demos, and guiding colleagues on effective, secure usage

Head of Infrastructure | Linux Systems Administrator   Jan 2019–Present
noLimits Technologies | Hexalab SRL (Formerly Hitter Technologies)   *Satu Mare, Romania*

- Lead Level 3 technical support operations for business clients, maintaining service level agreements
- Administer virtualization infrastructures to enhance resource utilization and operational efficiency across the organization
- Oversee Linux and network infrastructure management, ensuring optimal configurations and service delivery to clients
- Direct IT project management initiatives to align technology strategies with organizational objectives and drive successful project completion

- Manage supplier relationships to negotiate contracts and procure high-quality technology solutions aligned with business goals

IT Service Manager, Level 2 Support Specialist   **Jun 2018–January 2019**
noLimits Technologies | Hitter Technologies   *Satu Mare, Romania*

- Provide Level 2 technical support, resolving complex issues that elevate customer satisfaction and operational uptime
- Administer TCP/IP network configurations to ensure seamless connectivity and performance for clients
- Engage in IT project management to execute system upgrades and enhancements effectively, meeting established timelines
- Manage a team of helpdesk and support professionals, ensuring minimal MTTR for optimal client satisfaction

IT Support Specialist | Technical Sales Representative   **Jan 2015–January 2019**
noLimits Technologies   *Satu Mare, Romania*

- Deliver Level 1 technical support to business clients, maintaining high standards of service and responsiveness.
- Manage ticketing systems to track, prioritize, and resolve customer service issues effectively.
- Conduct testing and validation of software applications, ensuring quality and compliance with client specifications.
- Collaborate with sales teams to provide technical expertise and support during client consultations.

IT Service Technician   **Sep 2008–January 2015**
Ltt Halo   *Sighetu Marmatiei, Romania*

- Provide technical support across multiple tiers for business and individual clients
- Plan, build, and maintain network infrastructures to support business functions and optimize connectivity.

EDUCATION

Universitate Tehnica   **Cluj Napoca**
Bachelor's degree, Computer Programming   *February 2024*

Universitatea „Babeș-Bolyai”   **Cluj Napoca**
Bachelor's degree, Journalism   *June 2008*

Ady Endre Media College   **Oradea**
Bachelor's degree, Journalism, multimedia   *June 2005*

Roman Catholic Theological High School Hám János   **Satu Mare**
High School Diploma, General Studies   *July 2003*