

Raymond Csirak

DevOps/Platform Engineer | Linux Systems Admin

+40748077749 | Satu Mare, RO | hello@raymi.xyz | raymi.xyz | [linkedin.com/in/raymondcsirak](https://www.linkedin.com/in/raymondcsirak)

PROFESSIONAL SUMMARY

Over a decade of experience in systems administration specializing in infrastructure optimization, system reliability, and automation. As a leader at Hexalab SRL and noLimits Technologies, I have driven modernization through Kubernetes orchestration, Infrastructure as Code (IaC), CI/CD automation, and network engineering. My expertise spans hands-on Linux system administration and strategic IT planning, bridging technical implementation with business objectives. Passionate about cloud-native technologies and continuous improvement, I am a problem-solver fluent in Hungarian, Romanian, and English, focused on innovation and operational efficiency in forward-thinking organizations.

SKILLS

- DevOps
- GitOps
- Kustomize
- Docker
- Terraform
- Kubernetes
- Argo CD
- Helm
- Scripting
- Network Engineering
- CI/CD Automations
- Infrastructure as Code
- Containerization
- Linux Administration
- Backup Strategies

PROFESSIONAL EXPERIENCE

DevOps/Platform Engineer

Hexalab SRL (Formerly Hitter Technologies SRL)

Mar 2022–Present

Satu Mare, Romania

- Manage Kubernetes clusters through Infrastructure as Code, primarily on bare-metal setups, ensuring efficient deployment and operation
- Package and deploy applications into Kubernetes, improving system functionality and availability while enhancing user experience
- Optimize CI/CD pipelines in GitLab and integrate with Argo CD to streamline deployment processes, resulting in reduced lead times
- Design and implement backup and disaster recovery strategies that lead to improved data integrity and organizational resilience
- Administer and secure Linux servers, enhancing network performance and availability by deploying effective monitoring solutions
- Lead the introduction and adoption of AI-powered tools across the engineering team, evaluating solutions, running internal demos, and guiding colleagues on effective, secure usage

Head of Infrastructure | Linux Systems Administrator

noLimits Technologies | Hexalab SRL (Formerly Hitter Technologies)

Jan 2019–Mar 2024

Satu Mare, Romania

- Lead Level 3 technical support operations for business clients, maintaining service level agreements
- Administer virtualization infrastructures to enhance resource utilization and operational efficiency across the organization
- Oversee Linux and network infrastructure management, ensuring optimal configurations and service delivery to clients
- Direct IT project management initiatives to align technology strategies with organizational objectives and drive successful project completion

- Manage supplier relationships to negotiate contracts and procure high-quality technology solutions aligned with business goals

IT Service Manager, Level 2 Support Specialist
noLimits Technologies / Hitter Technologies

Jun 2018–January 2019
Satu Mare, Romania

- Provide Level 2 technical support, resolving complex issues that elevate customer satisfaction and operational uptime
- Administer TCP/IP network configurations to ensure seamless connectivity and performance for clients
- Engage in IT project management to execute system upgrades and enhancements effectively, meeting established timelines
- Manage a team of helpdesk and support professionals, ensuring minimal MTTR for optimal client satisfaction

IT Support Specialist | Technical Sales Representative
noLimits Technologies

Jan 2015–January 2019
Satu Mare, Romania

- Deliver Level 1 technical support to business clients, maintaining high standards of service and responsiveness.
- Manage ticketing systems to track, prioritize, and resolve customer service issues effectively.
- Conduct testing and validation of software applications, ensuring quality and compliance with client specifications.
- Collaborate with sales teams to provide technical expertise and support during client consultations.

IT Service Technician
Ltt Halo

Sep 2008–January 2015
Sighetu Marmatiei, Romania

- Provide technical support across multiple tiers for business and individual clients
- Plan, build, and maintain network infrastructures to support business functions and optimize connectivity.

EDUCATION

Universitate Tehnica <i>Bachelor's degree, Computer Programming</i>	Cluj Napoca <i>February 2024</i>
Universitatea „Babeş-Bolyai” <i>Bachelor's degree, Journalism</i>	Cluj Napoca <i>June 2008</i>
Ady Endre Media College <i>Bachelor's degree, Journalism, multimedia</i>	Oradea <i>June 2005</i>
Roman Catholic Theological High School Hám János <i>High School Diploma, General Studies</i>	Satu Mare <i>July 2003</i>