

# Raymond Csirak

DevOps/Platform Engineer | Linux Systems Admin  
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## PROFESSIONAL SUMMARY

Over a decade of experience in systems administration specializing in infrastructure optimization, system reliability, and automation. As a leader at Hexalab SRL and noLimits Technologies, I have driven modernization through Kubernetes orchestration, Infrastructure as Code (IaC), CI/CD automation, and network engineering. My expertise spans hands-on Linux system administration and strategic IT planning, bridging technical implementation with business objectives. Passionate about cloud-native technologies and continuous improvement, I am a problem-solver fluent in Hungarian, Romanian, and English, focused on innovation and operational efficiency in forward-thinking organizations.

## SKILLS

- DevOps
- GitOps
- Kustomize
- Docker
- Terraform
- Kubernetes
- Argo CD
- Helm
- Scripting
- Network Engineering
- CI/CD Automations
- Infrastructure as Code
- Containerization
- Linux Administration
- Backup Strategies

## PROFESSIONAL EXPERIENCE

### DevOps/Platform Engineer

*Hexalab SRL (Formerly Hitter Technologies SRL)*

**Mar 2022–Present**

*Satu Mare, Romania*

- Manage Kubernetes clusters through Infrastructure as Code, primarily on bare-metal setups, ensuring efficient deployment and operation
- Package and deploy applications into Kubernetes, improving system functionality and availability while enhancing user experience
- Optimize CI/CD pipelines in GitLab and integrate with Argo CD to streamline deployment processes, resulting in reduced lead times
- Design and implement backup and disaster recovery strategies that lead to improved data integrity and organizational resilience
- Administer and secure Linux servers, enhancing network performance and availability by deploying effective monitoring solutions
- Lead the introduction and adoption of AI-powered tools across the engineering team, evaluating solutions, running internal demos, and guiding colleagues on effective, secure usage

### Head of Infrastructure | Linux Systems Administrator

*noLimits Technologies / Hexalab SRL (Formerly Hitter Technologies)*

**Jan 2019–Mar 2024**

*Satu Mare, Romania*

- Lead Level 3 technical support operations for business clients, maintaining service level agreements
- Administer virtualization infrastructures to enhance resource utilization and operational efficiency across the organization
- Oversee Linux and network infrastructure management, ensuring optimal configurations and service delivery to clients
- Direct IT project management initiatives to align technology strategies with organizational objectives and drive successful project completion

- Manage supplier relationships to negotiate contracts and procure high-quality technology solutions aligned with business goals

**IT Service Manager, Level 2 Support Specialist**  
*noLimits Technologies / Hitter Technologies*

**Jun 2018–January 2019**  
*Satu Mare, Romania*

- Provide Level 2 technical support, resolving complex issues that elevate customer satisfaction and operational uptime
- Administer TCP/IP network configurations to ensure seamless connectivity and performance for clients
- Engage in IT project management to execute system upgrades and enhancements effectively, meeting established timelines
- Manage a team of helpdesk and support professionals, ensuring minimal MTTR for optimal client satisfaction

**IT Support Specialist | Technical Sales Representative**  
*noLimits Technologies*

**Jan 2015–January 2019**  
*Satu Mare, Romania*

- Deliver Level 1 technical support to business clients, maintaining high standards of service and responsiveness.
- Manage ticketing systems to track, prioritize, and resolve customer service issues effectively.
- Conduct testing and validation of software applications, ensuring quality and compliance with client specifications.
- Collaborate with sales teams to provide technical expertise and support during client consultations.

**IT Service Technician**  
*Ltt Halo*

**Sep 2008–January 2015**  
*Sighetu Marmatiei, Romania*

- Provide technical support across multiple tiers for business and individual clients
- Plan, build, and maintain network infrastructures to support business functions and optimize connectivity.

## EDUCATION

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**Universitate Tehnica**  
*Bachelor's degree, Computer Programming*

**Cluj Napoca**  
*February 2024*

**Universitatea „Babeș-Bolyai”**  
*Bachelor's degree, Journalism*

**Cluj Napoca**  
*June 2008*

**Ady Endre Media College**  
*Bachelor's degree, Journalism, multimedia*

**Oradea**  
*June 2005*

**Roman Catholic Theological High School Hám János**  
*High School Diploma, General Studies*

**Satu Mare**  
*July 2003*