

RAY HARRIS

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raymondgh.link470.com



Skills: Advanced	Experienced	Learning
Microsoft Excel, Adobe Photoshop	Windows XP/7/8, IOS 7, MS Office, Adobe CS	HTML, CSS, Javascript, BSL (Racket)
Client Support, Online Communities	Email Marketing, Remote Work, Small Teams	User Experience Design, User Interface Design

EDUCATION

Northeastern University August 2013
B.Sc, Business Administration Boston, MA
Activities - Class Council, Entrepreneurs Club, Men's Rowing

EXPERIENCE

Textbroker.com, Author Dec 2013 - Present
Remote

- Quickly studied client assignments and became familiar with topics
- Wrote copy, press releases, news articles, and product descriptions

Wonderful Failure LLC, Founder, Designer Oct 2012 - Dec 2013
Boston, MA

- Designed web and Windows 8 apps with two programmers
- Localized applications in eight languages
- Iterated in BitBucket with JIRA issue management
- Cumulatively reached over 100,000 unique users
- Handled company logistic and administrative tasks

D'Amore-McKim School of Business, Senior Technical Specialist May 2012 - Dec 2012
Boston, MA

- Managed tier-2 desktop support for faculty and staff
- Trained and scheduled tier-1 work-study employees
- Tested and ideated on department's custom ticket site
- Deployed devices to clients and advised on use

Constant Contact, Local Marketing Intern July 2011 - Dec 2011
Waltham, MA

- Partially automated lead follow-up for market development events
- Set up, presented, and tore down at trade show events
- Supported onboarding for Chamber of Commerce accounts

INTERESTS

Language: Fluent English, Conversational Spanish, Limited French and Russian

Interests: UX, Travel abroad, entrepreneurship, (indie) game design, online communities, hiking, soccer, rowing, cooking gourmet burgers, Black Friday, Coursera online classes, hackathons