Raymond Poon

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WORK EXPERIENCE

Software developer, PF Nexus   **August 2020-present**

- Designed and implemented an automated fee calculator **API** feature that notifies internal team members of the estimated fees of newly created projects, this removed the inefficiency of calculating the fees manually and increased workflow.
- Played a vital role in carrying out deployments successfully, this consisted of maintaining and testing code with **Jest** so it can be safely deployed live. This steered towards a leading role in carrying out future deployments and tests.

Customer Support Intern, Rackspace   **May 2015-June 2015**

- Handled more than 10 customer enquiries daily regarding the different hosting services available; majority of customer interactions resulted in purchases as well as positive feedback measured by responses in communications.

Administration assistant, NatWest   **June 2010-July 2010**

- Handled administration work which included the analysis of spreadsheet data to be presented during meetings as well as organising, storing and managing files.

EDUCATION

Queen Mary University of London   **Sept 2016-July 2019**

BSc (Hons) Computer Science. Achieved **First Class Honours**.

- Final year dissertation on creating a Teaching Assistant Management system (**Django, Python**) that digitalises the process of registering students as teaching assistants and managing student's availability.
- Led group projects where we created a **React** web app which interacted with a weather **API** to calculate the best time to go outdoors for Running and other sport activities, as well as an **Android** application which gave residents an interface to report damages on local roads within their area and display the issues on Google Maps to the public.

Barking & Dagenham College   **Sept 2015-July 2016**

Access to IT. Passed with **Distinction**.

- Created a mathematical calculator (**Python**) which featured a module which returns the type of triangle based on the length of each side inputted by the user. Also created a website (**HTML, CSS**) for a car rental service which stored users inquires in a relational database (**Access**) and used **JavaScript** to process user's interactions with the website.

Barking & Dagenham College   **Sept 2013-July 2015**

City & Guilds Electrical Installation Diploma

- Completed a diploma which involved designing & installing electrical systems (domestic), diagnosing electrical faults and health and safety electrical training. Final project included wiring and installing a Consumer Unit to power a home.

Abbs Cross School   **Sept 2006-July 2011**

10 GCSEs (A*-C): Including A* in Chinese and B in Maths.

- School Prefect and Vice Sports Captain for my class; organised winning team for inter-class football tournament.

CORE SKILLS

- *Coding Languages:* Proficient in Java, JavaScript, ReactJS, Bootstrap, HTML, CSS, Sass, Tailwind CSS, PostgreSQL, Jest. Prior experience with Python, Django, React Native, Firebase, MySQL.
- *Technologies:* Clubhouse software, GitHub, Notion.
- Competent in conversing in **Cantonese** and basic **Mandarin**.

VOLUNTEERING ROLES

- Volunteered to perform presentations for the Queen Mary Business and Enterprise society, which includes over 20 members – mostly consisting of business and management students – about technology in the financial sector, as well as hosting workshops with the aim of giving them an introduction to technology.
- Aiding course representatives with conveying the student voice to senior staff by holding workshops for students to discuss any queries they find challenging within the course.

KEY ACHIEVEMENTS

- Team leader on a group project to create an introductory video into the world of cryptography, assigned each team member with a role that was most compatible with their abilities, whilst taking into consideration their role of interest. As well as organising regular meetings to complete the project on time.