

Raymond Poon

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WORK EXPERIENCE

Software developer, PF Nexus

August 2020-present

- Designed and implemented an automated fee calculator **API** feature that notifies internal team members of the estimated fees of newly created projects, this removed the inefficiency of calculating the fees manually and increased workflow.
- Played a vital role in carrying out deployments successfully, this consisted of maintaining and testing code with **Jest** so it can be safely deployed live. This steered towards a leading role in carrying out future deployments and tests.

Customer Support Intern, Rackspace

May 2015-June 2015

- Handled more than 10 customer enquiries daily regarding the different hosting services available; majority of customer interactions resulted in purchases as well as positive feedback measured by responses in communications.

Administration assistant, NatWest

June 2010-July 2010

- Handled administration work which included the analysis of spreadsheet data to be presented during meetings as well as organising, storing and managing files.

EDUCATION

Queen Mary University of London

Sept 2016-July 2019

BSc (Hons) Computer Science. Achieved **First Class Honours**.

- Final year dissertation on creating a Teaching Assistant Management system (**Django, Python**) that digitalises the process of registering students as teaching assistants and managing student's availability.
- Led group projects where we created a **React** web app which interacted with a weather **API** to calculate the best time to go outdoors for Running and other sport activities, as well as an **Android** application which gave residents an interface to report damages on local roads within their area and display the issues on Google Maps to the public.

Barking & Dagenham College

Sept 2015-July 2016

Access to IT. Passed with **Distinction**.

- Created a mathematical calculator (**Python**) which featured a module which returns the type of triangle based on the length of each side inputted by the user. Also created a website (**HTML, CSS**) for a car rental service which stored users inquires in a relational database (**Access**) and used **JavaScript** to process user's interactions with the website.

Barking & Dagenham College

Sept 2013-July 2015

City & Guilds Electrical Installation Diploma

- Completed a diploma which involved designing & installing electrical systems (domestic), diagnosing electrical faults and health and safety electrical training. Final project included wiring and installing a Consumer Unit to power a home.

Abbs Cross School

Sept 2006-July 2011

10 GCSEs (A*-C): Including A* in Chinese and B in Maths.

- School Prefect and Vice Sports Captain for my class; organised winning team for inter-class football tournament.

CORE SKILLS

- Coding Languages:** Proficient in Java, JavaScript, ReactJS, Bootstrap, HTML, CSS, Sass, Tailwind CSS, PostgreSQL, Jest. Prior experience with Python, Django, React Native, Firebase, MySQL.
- Technologies:** Clubhouse software, GitHub, Notion.
- Competent in conversing in **Cantonese** and basic **Mandarin**.

VOLUNTEERING ROLES

- Volunteered to perform presentations for the Queen Mary Business and Enterprise society, which includes over 20 members – mostly consisting of business and management students – about technology in the financial sector, as well as hosting workshops with the aim of giving them an introduction to technology.
- Aiding course representatives with conveying the student voice to senior staff by holding workshops for students to discuss any queries they find challenging within the course.

KEY ACHIEVEMENTS

- Team leader on a group project to create an introductory video into the world of cryptography, assigned each team member with a role that was most compatible with their abilities, whilst taking into consideration their role of interest. As well as organising regular meetings to complete the project on time.