# Raymond Truong

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#### Experience

iOS Engineer 2 Oct 2023 – Present

Nordstrom

Seattle, WA

- Developing features in the Nordstrom iOS shopping app, collaborating with UX designers and stakeholders to enhance product discovery and increase user engagement
- Optimized the scrolling performance in the product listing page, improving customer experience by reducing total app hang time by  $\sim 11\%$  and total crash volume by  $\sim 12\%$ , resulting in an increase in average order value by  $\sim 2.51\%$
- Integrated the iOS Google Mobile Ads SDK to the iOS client, enabling ~\$2.5+ million in annualized ad revenue
- Migrated New Relic alerting and dashboards to Terraform, bringing version control and change management to our observability suite

iOS Engineer 1 Apr 2022 – Oct 2023

Nordstrom

Seattle, WA

- Developed in-app product returns and item cancellation features, reducing transportation and care costs by ∼\$4 million annually
- Implemented push notification scheduling to notify customers of item arrivals using Kafka, DynamoDB, and AWS Lambda
- Drove \$20 million+ in annualized EBIT and enhanced search results by integrating Google Retail Search
- Identified and resolved performance issues on the product listing page, reducing hangs affecting iPads

# Software Development Engineer 1

Aug 2021 – Mar 2022

Mastercard

O'Fallon, MO

- Maintained Java 8 Spring Boot microservices managing chargeback data
- Resolved defects and implemented business logic into an Angular 12 application
- Migrated 100,000+ transaction records to on-premises databases using Spring Batch

# Student DevOps Engineer

Sep 2019 – Aug 2020

Purdue University

West Lafayette, IN

- Developed features for a custom Gradescope autograder, such as stack trace reporting and linting of code submissions using Python and Java
- Created CI/CD pipelines using GitHub Actions for over 20 repositories to automate the deployment of autograder images onto DockerHub
- Automated build process for 17 Java labs by migrating them to Maven

## Undergraduate Teaching Assistant

Aug 2019 – Dec 2019

Purdue University

West Lafayette, IN

- Taught two labs of 30 students alongside a team of teaching assistants for CS240, a course teaching C and C++
- Designed curriculum for CS390, a course teaching full-stack development with React, Node.js, and MongoDB

### Projects

Cinnamon | Swift 6, SwiftUI, UIKit, Combine

May 2025 - Present

- Building an encryption oriented mobile application to track, budget, and plan personal finances
- Collaborating with a teammate to support automatic expense tracking via Stripe
- Separated the application into discrete libraries, improving modularity of the codebase
- Implemented a functional, reactive MVVM architecture using SwiftUI, UIKit, Combine, and Observation

#### **EDUCATION**

### Purdue University

West Lafayette, IN

Bachelor of Science, Computer Science - GPA 3.72/4.00

Aug 2017 - May 2021

# SKILLS

Languages: Swift, TypeScript Frameworks: SwiftUI, UIKit

Developer Tools: Git, Docker, New Relic

Development Concepts: CI/CD, Agile, SDLC, Pair Programming, Unit Testing, Integration Testing