

# Rachel Waag

UX Designer

[rachelwaag.com](http://rachelwaag.com)

(727) 804 - 2818

raywaag@gmail.com

## SKILLS

**Research:** Usability Testing • A/B Testing • UserTesting • Affinity Mapping • Task Analysis • Ethnographic Studies • Cognitive Analysis • User Interviews • Personas

**Design:** InVision • Sketch • Figma • Adobe XD • Adobe Creative Suite • Design Systems • Wireframing • Mockups • Rapid Prototyping • Responsive Web Design • iOS Design • Visual Design • Apple HIG • Design System Documentation

**Development:** HTML5 • CSS3 • SASS/LESS • React • GatsbyJS • Design System Libraries • JavaScript

## EDUCATION

**University of Central Florida, Orlando FL**

January 2015 - December 2019

BA Web Design

Minor Human Factors Psychology

## AWARDS

**2nd Place Adobe Creative Jam, Orlando FL**

App Design | June 2016

**2nd Place Adobe Creative Jam, Orlando FL**

App Design | June 2017

## EXPERIENCE

**HCA Healthcare, UX Designer & Developer**

May 2019 - Present

Follow a user-centered, evidence-based design process to understand real user motivations and behaviors for design and engineering practices on responsive web desktop applications and native iOS devices. Manage a company-wide design system for various products and entity brands for responsive web, mobile and 10ft television devices.

**Colotek, UX Designer**

October 2018 - May 2019

Built data-driven applications for responsive web and mobile applications in direction of research findings, stakeholder input and user needs.

**BANGS Shoes, Front-End Web Developer**

March 2018 - June 2019

Refactored company website to embrace scalable solutions for the growing business via Shopify and reflected seasonal branded updates throughout the site.

**UCF Restores, HCI Research Assistant**

March 2016 - March 2017

Administered ethnographic human-computer studies of children and an iPad application to analyze the effectiveness in the improvement of extreme childhood shyness.

**PARC, Graphic Designer**

April 2016 - August 2016

Designed logos, posters, flyers and promotional graphics in advocacy for those with developmental and intellectual disabilities.

**Ray Waag Photography, Freelance Photographer**

July 2014 - Present

Capture moments and memories for weddings, graduations, elopements, engagements and pets.

**R&W Designs, Freelance Graphic Designer**

July 2014 - December 2018

Curated visual print and digital designs alongside clients of small businesses and organizations to emphasize their mission, brand and voice.