



Muhammad Rayyan Bin Ramzdan



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Career Objectives

Motivated and disciplined IT graduate with hands-on experience in customer service, website development, and cybersecurity fundamentals. Proven track record of leadership, teamwork, and excellence through military service and sports achievements. Eager to contribute technical skills, a proactive mindset, and a strong work ethic to a dynamic and growth-focused organization.

Skills

- Website Development
- Customer Service
- Python Programming
- UI/UX Design
- Microsoft Word, PowerPoint and Excel
- Proactive, Friendly, and Positive

Education

Jan 2024 –
Current

Higher Nitec in IT Applications and Development
ITE College West

Jan 2017 –
Dec 2021

GCE 'N' Levels
Jurongville Secondary School

Working Experience

Mandai Wildlife Reserve
Photographer & Photo Sales Assistant (part-time)
Dec 2019 – Jun 2020

- Captured high-quality photos of guests at key attractions, enhancing their visit with memorable souvenirs
- Delivered exceptional customer service while promoting photo packages and driving sales
- Managed photo editing, printing, and retail operations in a fast-paced, high-traffic environment
- Engaged guests with a warm, professional attitude, contributing to a positive and enjoyable experience
- Maintained equipment and upheld brand standards for image quality and service

Century Evergreen Casual Labor
Stewarding / Dish Washer (part-time)
Nov 2023 – Current

- Ensured cleanliness and sanitation of kitchenware, utensils, and work areas in compliance with hygiene standards
- Operating dishwashing machines, hand-washing pots and pans, and ensuring all items are cleaned thoroughly and hygienically.
- Handled waste disposal and kitchen cleaning duties to uphold a safe, organized environment
- Ensuring that cleaned items are properly stored and readily available.
- Supported kitchen operations by maintaining a steady flow of clean equipment during peak hours.
- Collaborated effectively with kitchen staff to ensure smooth and efficient back-of-house operations.
- Assisting with food preparation, setting tables, or other tasks assigned by management.
- Demonstrated reliability, strong work ethic, and attention to detail in a high demand setting.

**Awards &
Achievements**

Mar 2025

HTML Fundamentals Caddy Tech Certificate

Sep 2024

Introduction to Cybersecurity Certificate

Jul 2024

Prompt Engineering Baseline Certificate

**Jan 2020 –
Aug 2023**

Military Awards, Certifications & Achievements

- Corporal First Class, Singapore Armed Forces – Appointed: 1 August 2023
- Army Deployment Force RSM Coin – Awarded: May 2023
- Best Soldier of the Month – Awarded by LTC Ragumaran s/o Davindran, July 2023
- Krav Maga Level 1 Certification – Completed: Apr – May 2023
- IPPT Gold Award – Singapore Armed Forces
- Marksman Award – Singapore Armed Forces
- Letter of Commendation – Recognized for outstanding conduct and performance
- Horizontal Construction Course – Completed (Heavy Machinery Operation)
- Heavy Plant (Excavator) Operator Course
- Supply Assistant (GE) – Course Code: 28/2022
- Basic Military Training (PTP) – Course Code: 01/2022
- Overall Performance: Outstanding
- Overall Conduct: Outstanding

Jun 2023	Overseas Service & Development Programme at Ho Chi Ming City, Vietnam
Nov 2020 – Oct 2022	As part of a nationwide early NS enlistment development initiative, I have been contracted with one of the premier football clubs in Singapore, Lion City Sailors.
Jul 2019	Selected and participated in the ASEAN Football Federation championship representing the National U-15 Football Team.
Apr 2019	Achieved National Champion status with Jurongville Secondary School in the "B" Division League 1 National School Games football competition
Apr 2019	Selected and participated in the Hong Kong Jockey Cup representing the National U-15 Football Team.