Ray Luong

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EDUCATION

2010 2011	**Carnegie Mellon University** Masters of Human Computer Interaction
2005 2010	**University of California, San Diego** B.S. Cognitive Science with Specialization in HCI
Jun 2008 Aug 2008	**Beijing Normal University** Study Abroad Student, Chinese Intensive Language Program

EXPERIENCE

Oct 2013 — 1 year
DataPad
Designer
Owned design efforts for a web based data analysis tool from initial inception of stories to high fidelity visual mock-ups. My process included exploration through sketches, visual mockups, web prototypes, and constant feedback both internally and from users.

Aug 2012 — 10 months
Camino Real
Product Designer, Blippy
Led design for a video focused web product. Established a lean UX process with agile development practices to quickly sketch, build, iterate, and test each feature in the app.

Sep 2011 — 8 months
Freelance
Product Designer
Worked closely with various enterprise and consumer product teams on key design decisions and process. Developed key workflows, wireframes, mock-ups, interaction specifications, and scenarios to communicate ideas to developers and stakeholders.

Jan 2011 — 8 months
SRI International
Lead User Experience Designer, Thinkspace iPad App for Biology Students
Collaborated with SRI International during an 8 month Master's Capstone period to identify opportunities for applying AI within biology education. Implemented an end to end user-centered design process to both research current dynamics in the biology classroom and design an iPad application that uses SRI International's AI technology.

Mar 2009 — 16 months
UCSD Campus Web Office
Usability Intern, Various University Web Projects
Worked closely with the usability director to evaluate usability of university websites. Established usability standards for a redesign of both faculty and student portals using: card sort studies to reveal more efficient information architectures, contextual inquiries with faculty, staff, and students to test usability of website mock-ups.

TECHNOLOGY
HTML5
CSS 3
Javascript

TOOLS
Adobe Illustrator
Adobe Fireworks
Antetype
Sketch
HTML/CSS/JS

LANGUAGES
English
Cantonese
Mandarin