



Raza Azeem

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DOB: 25/09/1994 | Email: raza_azeem@outlook.com

Location: Opposite BHU, Zaida, Swabi ---- KPK, Pakistan



(Cyber Security Analyst | Soc Analyst)

Professional Summary:

Skilled IT Services Engineer with a strong background in providing technical support and managing IT infrastructure. Seeking a challenging role as an Information Security Analyst, SOC Analyst, Cyber Security Professional, or Network Engineer to leverage my expertise and expand my skills in the field of information security.

Professional Experiences:

Pakistan Tobacco Company / HRSPL

IT Service Engineer

Key Responsibilities:

Testing and analyzing IT system and software performance. Configured SLA workflow for the advance SLA configuration on ServiceNow. Resolving incoming client and personnel IT queries remotely via email and phone, or at the office. Monitored network performance and ensured network availability and security. Collaborated with Global teams to resolve User's-related issues, Including Technical Support, and IT helpdesk. Access Management and CyberArk EPV Operations Strong understanding of ITIL framework and IT service management principles. Active member of professional organizations and online communities related to information security and cybersecurity.

Sybrid IT / Strom Fiber

Technical Support Engineer

Key Responsibilities:

Providing technical assistance to end-users. Troubleshooting and resolving software, and network issues. Installing and configuring software applications. Managing user accounts and access permissions. Troubleshooting network connectivity problems. Assisting with software updates and system upgrades. Conducting user training on IT best practices. Maintaining documentation of incidents and solutions. Managing and prioritizing IT support tickets. Providing remote support's to client's.

Emigrates

Help Desk Engineer

Key Responsibilities:

Provided technical support and troubleshooting for software and hardware issues. Managed and resolved customer complaints and inquiries Installed, configured, and maintained computer systems, networks, and peripheral devices. Collaborated with cross-functional teams to develop and implement IT projects.

Awards & Certifications:

- IBM Cyber Security Analyst - **IBM Official**
- (ISC)² Certified in Cybersecurity (CC) Self-Paced Training - **ISC2**
- ISO/IEC 27001:2022 INFORMATION SKILLFRONT SECURITY ASSOCIATE™ - **Skill Front**
- Ethical Hacking Essentials - **EC-Council Learning**
- Practical Ethical Hacking - **TCM Security**
- Certified Ethical Hacker – **Cisco**
- (CySA+) CompTIA Cybersecurity Analyst (CySA+)
- - **LinkedIn**
- SOC Foundation Analyst SOC Foundation Analyst
- - **SIEM XPERT**
- Certified Cyber Security Analyst – **Cyberwarfare**
- Vulnerability Management - **Security Blue Team**

Skills & Tools:

Vulnerability Assessment,
Malware Analysis,
Security Controls,
Disaster Recovery,
Cybersecurity Fundamentals
Security Information and Event Management (SIEM),
Incident Response,
Intrusion Detection and Prevention Systems (IDPS),
Vulnerability Assessment and Penetration Testing,
Network Security,
Incident Handling Forensics.
Microsoft Azure,
Azure Sentinel,
Nessus Professional,
Qualys Scan,
Splunk,
IBM QRadar,
VMWare-Esxi,
Wireshark,
Nmap,
EnCase,
FTK (Forensic Toolkit) Autopsy.

Educations:

MS Information Security

Relevant Courses: Information Security Management, Digital Forensics, Cyber Security, Penetration testing, Cloud computing security.

Abbottabad University (AUST)

BS Computer Science

Relevant Course: Database Management System, Compiler Construction, Computer and Network Communication, Management Information System.

Internships:

- | | |
|---|-----------------------|
| • Senselearner
Intern Cybersecurity | [Sep 2023 – Oct 2023] |
| • Cyber Forensic & Security Solution
Intern Cybersecurity & Ethical hacker | [Sep 2023 – Oct 2023] |
| • Pakistan Tobacco Company
Intern IT Service Engineer | [Sep 2019 – Jan 2020] |
| • Maxsoft Technology
Intern Seo Expert | [Jun 2019 – Sep 2019] |

Other Interests:

- Learning Cyber Security and Cloud Computing.
- Keeping myself updated with newer technologies.
- Reading online forums, POCs and e-books.

Portfolio Website:



<https://razaazeem.github.io/Portfolio/>