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General Service Provisions (Continued)

1A. CLASSES OF SERVICE

Residential Service (Rate Schedule No. 1 and 1A)

Service to customers for residential purposes by individual meter in a single family dwelling, or in an individual apartment, or to not over three families served by a single meter (one customer) in a multiple family dwelling, or portion thereof.

Categorically, residential service shall be as follows:

a. Heating and/or Cooling

Where gas is used to supply the principal space heating and/or air cooling requirements of a dwelling, including any other residential uses. Where gas is used in conjunction with service to commercial or industrial premises, the service shall be classified Commercial and Industrial service.

b. Non-Heating and Non-Cooling

Where gas is not used to supply the principal space heating and/or air cooling requirements, but is used for any other residential purposes.

Commercial and Industrial Service (Rate Schedule No. 2 and 2A)

Service to commercial and/or industrial customers, including schools, churches, embassies, rest homes, boarding houses, rooming houses, etc., supplied through one meter or a battery of meters.

Categorically, commercial and industrial service shall be as follows:

a. Heating and/or Cooling

Where gas is used to supply the principal space heating and/or air cooling requirements, including any other commercial and/or industrial uses. Also includes gas used to supply the principal space heating and/or cooling requirements of a multiple-dwelling building comprised of four or more dwelling units when the non-heating and non-cooling requirements of all dwelling units are individually metered and billed under Rate Schedule No. 1 and 1A.

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For service rendered on and after July 1, 2003

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

General Service Provisions (Continued)

b. Non-Heating and Non-Cooling

Where gas is not used to supply the principal space heating and/or air cooling requirements, but is used for any other commercial and industrial purposes. Where gas is used in conjunction with service to residential premises, the service shall be classified Residential Service. Also includes gas to supply non-heating and non-cooling requirements of a multiple-dwelling building comprised of four or more dwelling units when other requirements of all dwelling units are individually metered and individually billed under Rate Schedule Nos. 1 and 1A or group metered and billed under Rate Schedule Nos. 3 and 3A.

Group Metered Apartment Service (Rate Schedule Nos. 3 and 3A)

Service applicable to any multiple-dwelling building or project comprised of four or more dwelling units (apartments) supplied through one meter or a battery of meters.

Categorically, group metered apartment service shall be as follows:

a. Heating and/or Cooling

Where gas is used to supply the principal space heating and/or air cooling requirements of the dwellings, including any other uses.

b. Non-Heating and/or Non-Cooling

Where gas is not used to supply the principal space heating and/or air cooling requirements, but is used for any other purposes.

Interruptible Service (Rate Schedule No. 4)

Service to any customer on an interruptible basis only, i.e., the Company shall have the right to curtail or interrupt delivery of gas whenever, in the sole judgment of the Company, gas is not available for delivery.

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Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition