



Dear Trader,

It's great to be able to confirm that the new Markets IT System will go live on 22/06/22

Initially the system will be focussed on trader stall bookings for casual, extra and regen pitches, with payment for these being made online through the system. This means that the telephone payments and the difficulties with these payments will be gone. Later in the year more of the system will go live with applications and payments with all associated market activities, but for now it will just be the pitch bookings and payments. This will make the whole process of getting a casual or extra pitch much smoother for you.

In addition to this you will be able to keep all of your documents up to date on the system and viewable by you.

We understand that this is a new process, so Market Officers will be giving initial support to get you up and running and familiar with the system, both in the Markets, in the office and on the phone. Please do let someone know if you need some assistance.

If you are a Permanent trader and do not use extras please do log in and change your password, so you are ready to go should you need a move or decide to request an extra.

Should you have any questions please do contact us at streetmarkets@towerhamlets.gov.uk.

Regards,

Damian Patchell