



## Weekly Application and Payment Report

[DLC-004] Production Maintenance 01/20/2026

### Summary - Last 8 Days

Jan 13, 2026, 00:00:00 UTC to Jan 20, 2026, 00:00:00 UTC

#### Payment Success

**5,512**  
events**5,326**  
users

#### Payment Error

**883**  
events**791**  
users

### Applications Submitted

Data from Gravity Forms (2026-01-13 to 2026-01-20)

#### Total Applications

**1,468**

Last 7 days

#### From Store Kiosks

**12**

#### First Time Applications

**640**

#### Returning Customers

**828**

### Applications by State

State	Applications	Percentage
Nevada	774	52.7%
Wisconsin	231	15.7%
Utah	180	12.3%
Idaho	153	10.4%
Missouri	47	3.2%
Oklahoma	42	2.9%
Delaware	41	2.8%

**Please Wait Submissions**

Total Submissions

**670**

Server Errors

**57***undefined*

Complete

**613****Other Actions**

Action	Total Submissions
Bank Verification	503
Documentation Upload (during application)	182
Upload Document (Authenticated)	4,883
Change Password	14
Login to Member Area	16,141
Forgot Password	1,120
Reset Password	611
Make Payment (Form Submissions)	6,992

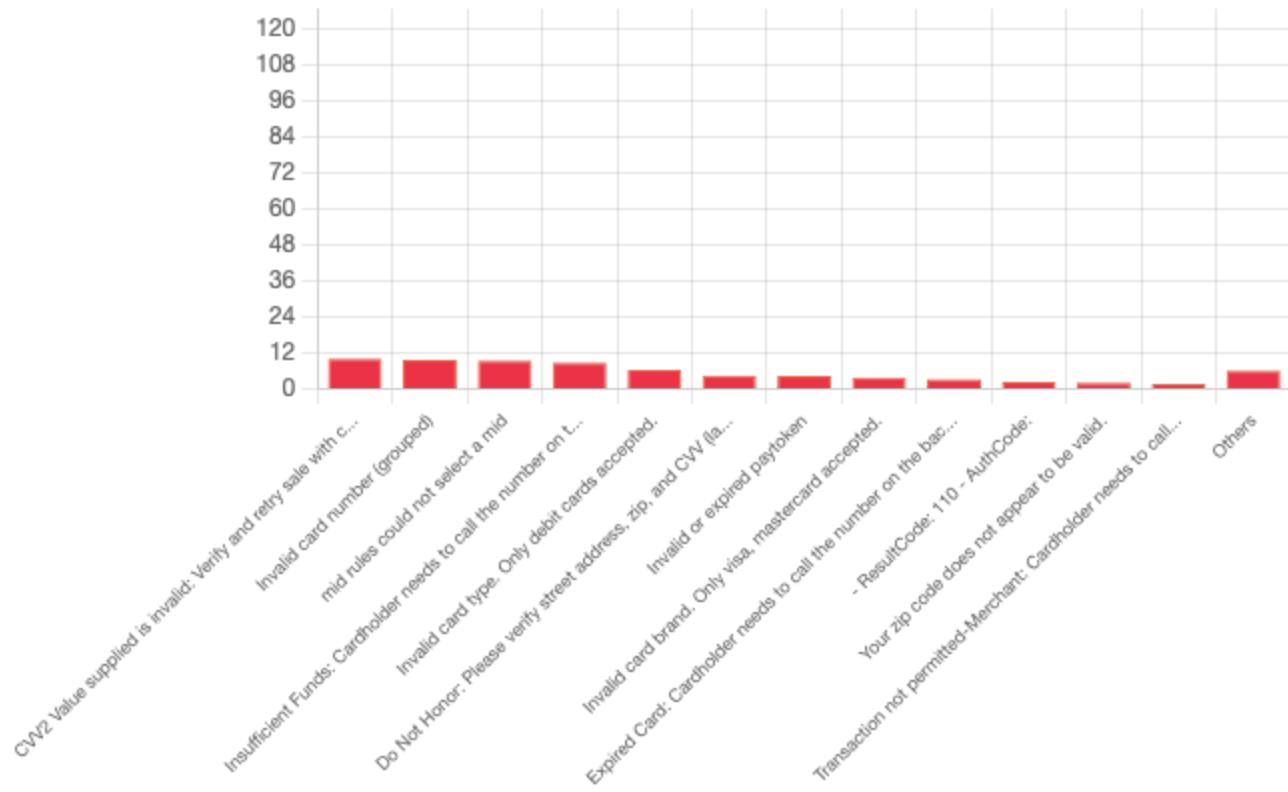
**Payment Errors Analysis**

Issue #6722248692

**Error Reasons Distribution**

- CVV2 Value supplied is invalid: Verify and retry s...
- Invalid card number (grouped)
- mid rules could not select a mid
- Insufficient Funds: Cardholder needs to call the n...
- Invalid card type. Only debit cards accepted.
- Do Not Honor: Please verify street address, zip, a...
- Invalid or expired paytoken
- Invalid card brand. Only visa, mastercard accepted...
- Expired Card: Cardholder needs to call the number ...
- - ResultCode: 110 - AuthCode:
- Your zip code does not appear to be valid.
- Transaction not permitted-Merchant: Cardholder nee...
- Others

## Error Frequency by Reason



## Detailed Breakdown

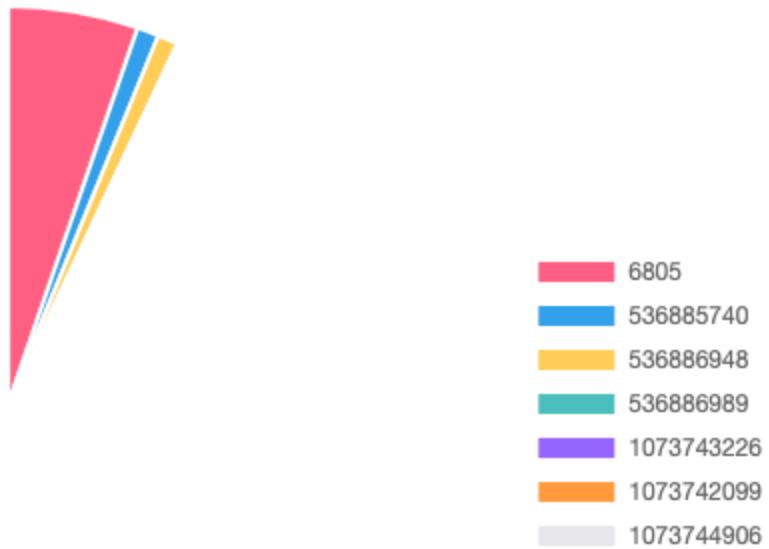
Payment Error Reason	Event Count	Unique Users	Percentage
CVV2 Value supplied is invalid: Verify and retry sale with correct CVV (last 3 numbers on the back of card)	127	122	14.38%
Invalid card number (grouped)	120	118	13.59%
mid rules could not select a mid	118	90	13.36%
Insufficient Funds: Cardholder needs to call the number on the back of the card and verify funds are available	109	105	12.34%
Invalid card type. Only debit cards accepted.	78	77	8.83%
Do Not Honor: Please verify street address, zip, and CVV (last 3 digits on back of card) and retry transaction, after second decline cardholder needs to call the number on the back of the card	53	45	6%
Invalid or expired paytoken	51	51	5.78%
Invalid card brand. Only visa, mastercard accepted.	46	46	5.21%
Expired Card: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	38	37	4.3%
- ResultCode: 110 - AuthCode:	26	19	2.94%
Your zip code does not appear to be valid.	24	24	2.72%
Transaction not permitted-Merchant: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	18	15	2.04%
Refer to issuer - special condition: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	17	15	1.93%
Exceeds withdrawal limit: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	15	10	1.7%
No account: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	8	8	0.91%

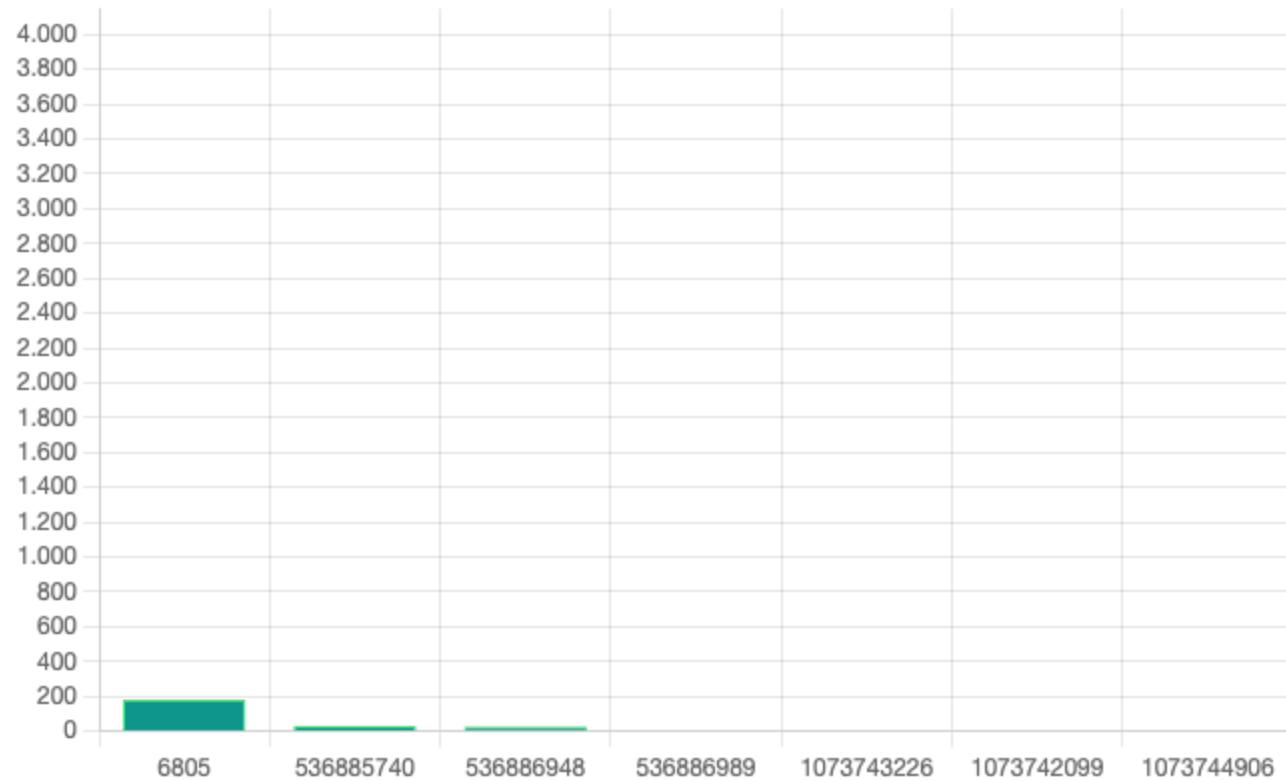
Payment Error Reason	Event Count	Unique Users	Percentage
Invalid service code, restricted: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	6	6	0.68%
Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved - Account is closed - ResultCode: 12 - AuthCode: 46	6	6	0.68%
cannot contain a valid card number	4	4	0.45%
Expiration must be in the format MMYY	4	4	0.45%
Call Customer Service 877-607-5468 - Invalid amount - ResultCode: 12 - AuthCode: 13	3	1	0.34%
CVV Data is incorrect: Verify and retry sale with correct CVV (last 3 numbers on the back of card)	2	2	0.23%
Lost card, pick up (fraud account): Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	2	2	0.23%
Invalid transaction: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	1	1	0.11%
Invalid card number: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	1	1	0.11%
No such issuer: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	1	1	0.11%
General error: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	1	1	0.11%
Stolen card, pick up (fraud account): Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	1	1	0.11%
Issuer or switch is unavailable: Retry transaction	1	1	0.11%
Activity limit exceeded: Cardholder needs to call the number on the back of the card and ask the bank why the transaction was not approved	1	1	0.11%
Call Customer Service 877-607-5468 - Invalid Merchant ID - ResultCode: 12 - AuthCode: 03	1	1	0.11%

## Payment Success Analysis

Issue #6722249177

### Merchant Distribution



**Success by Merchant**

**Merchant Breakdown**

Merchant ID	Event Count	Unique Users	Percentage
6805	<b>4148</b>	<b>4002</b>	75.25%
536885740	<b>700</b>	<b>682</b>	12.7%
536886948	<b>644</b>	<b>624</b>	11.68%
536886989	<b>7</b>	<b>7</b>	0.13%
1073743226	<b>7</b>	<b>7</b>	0.13%
1073742099	<b>5</b>	<b>4</b>	0.09%
1073744906	<b>1</b>	<b>1</b>	0.02%