



## [RUT-55] If the "New customer ID" field accepts characters, system display a error

Created: 25/Oct/23 6:40 PM - Updated: 30/Oct/23 4:43 PM - Resolved: 30/Oct/23 4:43 PM

<b>Status:</b>	Done	<b>Priority:</b>	Medium
<b>Project:</b>	Razvan_Ungar_TMTA12	<b>Assignee:</b>	Unassigned
<b>Component/s:</b>	None	<b>Votes:</b>	0
<b>Affects Version/s:</b>	V.1.1		
<b>Fix Version/s:</b>	V.1.1		
<b>Type:</b>	Bug		
<b>Reporter:</b>	IT Factory		
<b>Resolution:</b>	Done		
<b>Labels:</b>	None		
<b>Original Estimate:</b>	Not Specified		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the "New Account" submenu and check if the application opens it.
4. We check if in the customer ID field we enter the characters what response the application returns

#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "New account" menu

**Expected results :** The "Customer ID" field does not accept characters

**Actual results :** The "Customer ID" field accept characters and the system returns no errors .

### Links

#### Relates

<i>relates to</i>	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
<i>relates to</i>	<a href="#">RUT-15</a>	Verify the menu " New Customer " to application Guru99	Done
<i>relates to</i>	<a href="#">RUT-54</a>	Verify "New Account" menu	Done

#### Web Link

<i>Affects test execution of</i>	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>
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## [RUT-60] If the "Initial deposit" field accepts initial deposit less then 500 USD. If we enter an amount less than 500 USD, we expect the system to return an error.

Created: 27/Oct/23 2:17 PM - Updated: 30/Oct/23 4:43 PM - Resolved: 30/Oct/23 4:43 PM

**Status:** Done  
**Project:** Razvan\_Ungar\_TMTA12  
**Parent:** [RUT-56](#) Verify "New account" menu (Epic)  
**Component/s:** None  
**Affects Version/s:** None  
**Fix Version/s:** V.1.1

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	IT Factory	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Done	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Original Estimate:</b>	Not Specified		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		

*Agile*

**Epic Link:** "Add account" menu to GURU99 Banking Project

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the new account submenu and check if the application opens it.
4. We check if in the customer ID field we enter the characters what response the application returns

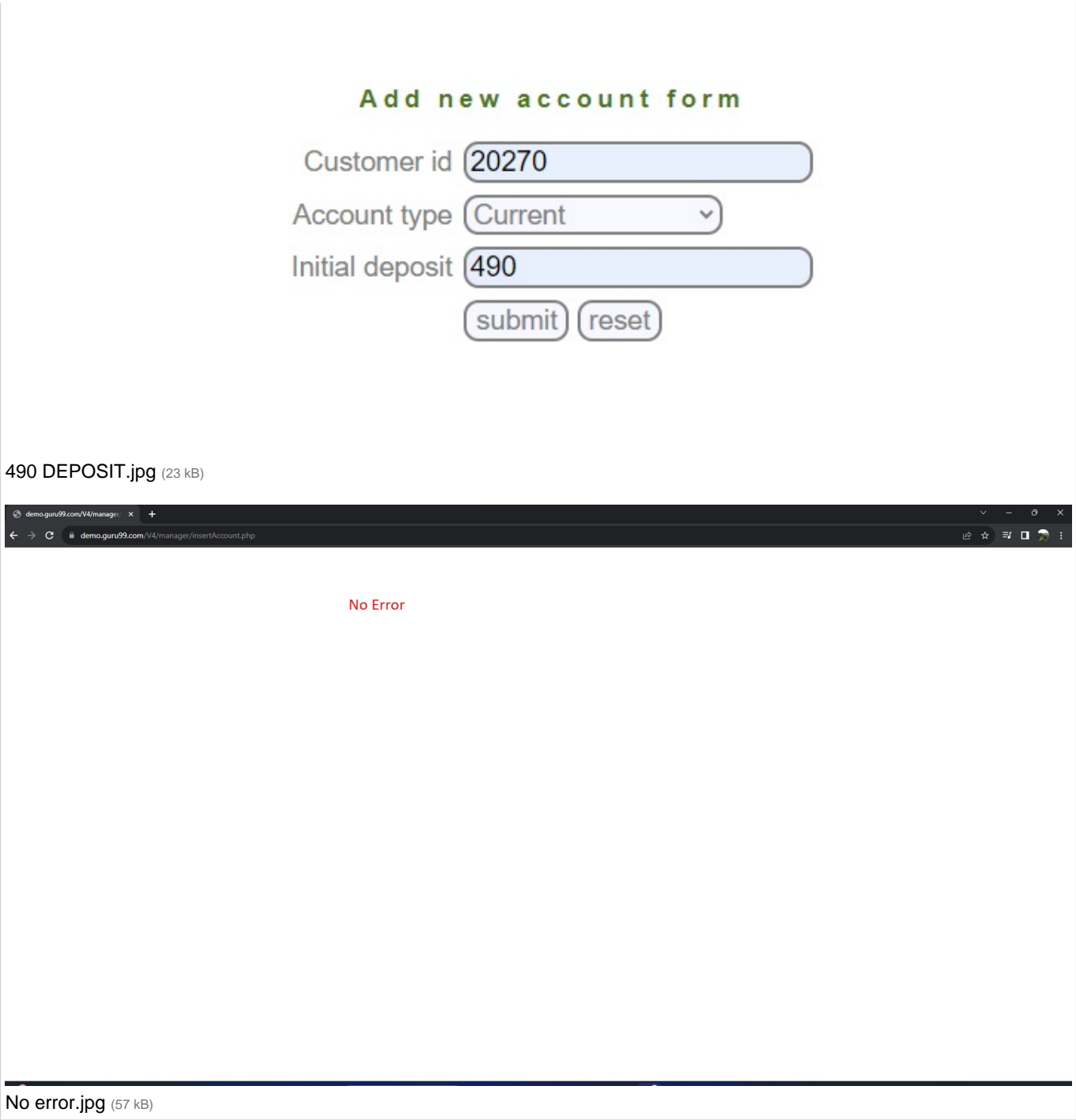
#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "New account" menu

**Expected results :** The "Initial Deposit" field does not accept does not accept initial deposit less then 500 USD. If we enter an amount less than 500 USD, we expect the system to return an error.

**Actual results :** The <https://demo.guru99.com/V4/manager/insertAccount.php> page is blocked .

### Attachments



Links			
Relates			
relates to	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
relates to	<a href="#">RUT-56</a>	Verify "New account" menu	Done
Web Link			

<i>Affects test execution of</i>	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>
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## [RUT-61] If in the "Account number" field we enter the number generated by the application during registration, what response received from the system

Created: 27/Oct/23 2:42 PM - Updated: 30/Oct/23 4:43 PM - Resolved: 30/Oct/23 4:43 PM

**Status:** Done  
**Project:** Razvan\_Ungar\_TMTA12  
**Component/s:** None  
**Affects Version/s:** V.1.1  
**Fix Version/s:** None

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	IT Factory	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Done	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Original Estimate:</b>	Not Specified		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the new account submenu and check if the application opens it.
4. We check if in the customer ID field we enter the characters what response the application returns

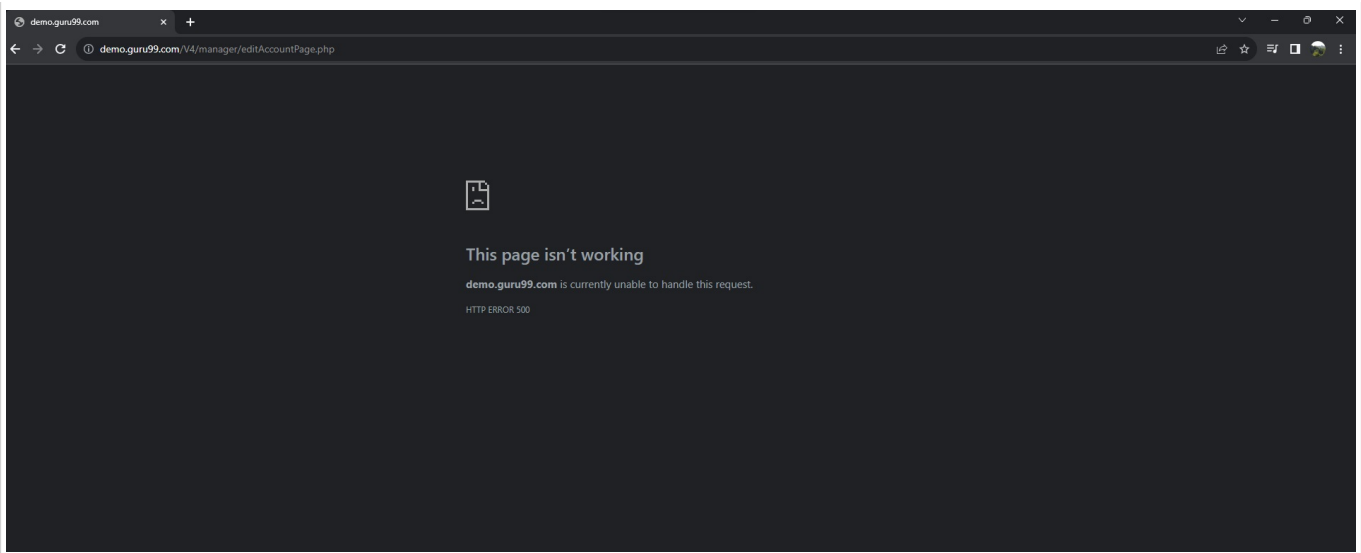
#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "Edit account" menu

**Expected results :** If in the " Account number" field we enter the number generated by the application during registration, the system must access the editing page

**Actual results :** The <https://demo.guru99.com/V4/manager/editAccountPage.php> page is blocked . HTTP Error 500

### Attachments



EDIT ACCOUNT HTTP ERROR 500.jpg (51 kB)

Links			
Relates			
relates to	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
Web Link			
Affects test execution of	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>	



## [RUT-63] If in the "Customer name" field we enter only letters what answer does the system give us?

Created: 27/Oct/23 5:10 PM - Updated: 30/Oct/23 4:43 PM - Resolved: 30/Oct/23 4:43 PM

**Status:** Done  
**Project:** Razvan\_Ungar\_TMTA12  
**Parent:** [RUT-15](#) Verify the menu " New Customer " to application Guru99 (Epic)  
**Component/s:** None  
**Affects Version/s:** None  
**Fix Version/s:** V.1.1

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	IT Factory	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Done	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Original Estimate:</b>	Not Specified		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		

*Agile*

**Epic Link:** New customer menu to GURU99 Banking Project

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the "New Customer" submenu and check if the application opens it.
4. We check if in the customer ID field we enter the characters what response the application returns

#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "New Customer" menu

**Expected results :** If in the " Customer Name" field we enter only letters in the customer name field and the system must accept the new customer.

**Actual results :** The <https://demo.guru99.com/V1/html/addcustomerpage.php> , for the customer name field, the error appears that the system does not accept numbers even though they are not entered in that field.

### Attachments

GtPl Bank New Customer Entry

demo.guru99.com/V1/html/addcustomerpage.php

Testing

demo.guru99.com says  
Please fill all fields.  

OK

SeleniumInsurance ProjectAgile ProjectBank ProjectSecurity ProjectTelecom ProjectPayment Gateway ProjectNew Tours

SEO

GtPl Bank

Manager

New Customer

Edit Customer

Delete Customer

New Account

Edit Account

Delete Account

Mini Statement

Customised Statement

Log out

Add New Customer

Customer Name\*Ungar RazvanNumbers are not allowed

Gender\*

male

female

Date of Birth \*27-Aug-1974

Ciocartiei 5

Address\*

City\*Resita

State\*Caras SeverinNumbers are not allowed

PIN\*123456

Telephone Number0774903493

E-mail\*razvan.ungar@gmail.com

\* mandatory fields

Submit

Reset

Eroare new customer -Customer NAME.jpg (194 kB)

Links

Relates

relates to	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
relates to	<a href="#">RUT-15</a>	Verify the menu " New Customer " to aplication Guru99	Done
Web Link			
Affects test execution of	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>	





## [RUT-64] If in the "State" field we enter only letters what answer does the system give us?

Created: 27/Oct/23 5:24 PM - Updated: 30/Oct/23 4:43 PM - Resolved: 30/Oct/23 4:43 PM

Status:	Done
Project:	Razvan_Ungar_TMTA12
Parent:	<a href="#">RUT-15</a> Verify the menu " New Customer " to application Guru99 (Epic)
Component/s:	None
Affects Version/s:	V.1.1
Fix Version/s:	None

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link: New customer menu to GURU99 Banking Project

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the "New Customer" submenu and check if the application opens it.
4. We check if in the customer ID field we enter the characters what response the application returns

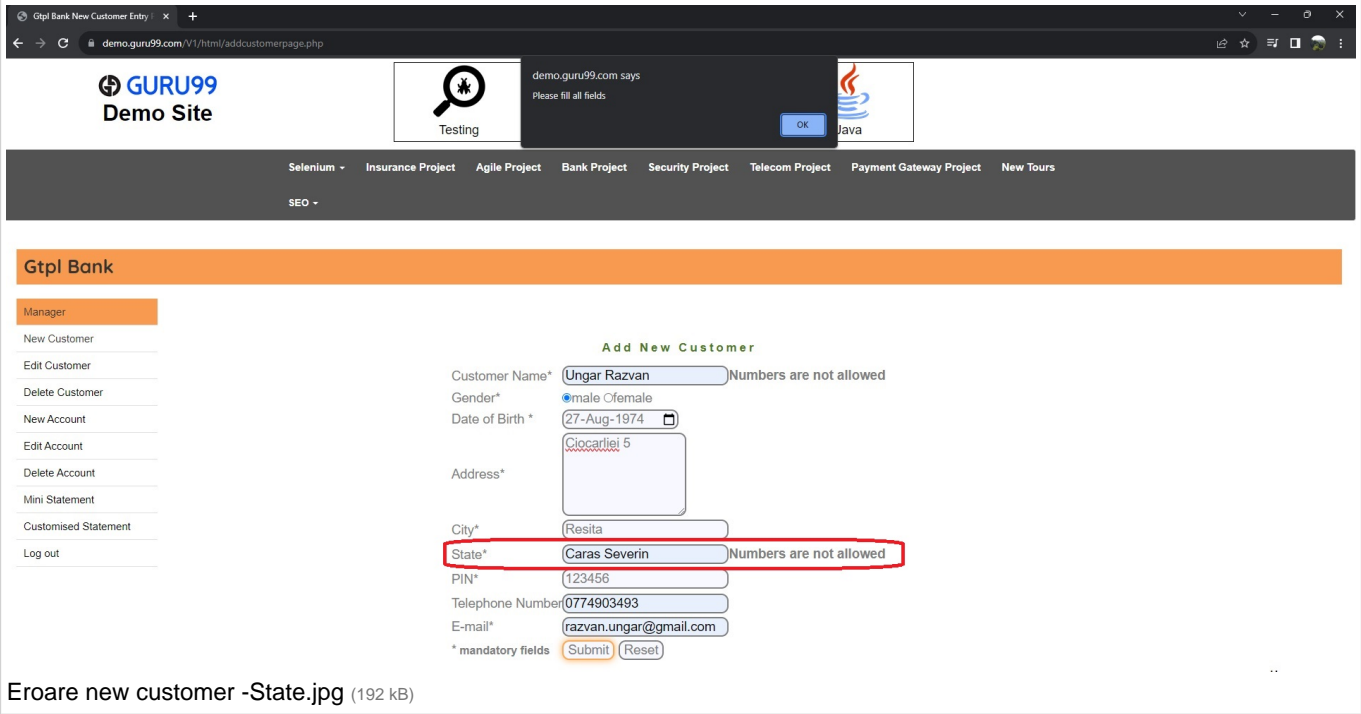
#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "New Customer" menu

**Expected results :** If in the " State" field we enter only letters in the customer name field and the system must accept the new customer.

**Actual results :** The <https://demo.guru99.com/V1/html/addcustomerpage.php>, for the state field, the error appears that the system does not accept numbers even though they are not entered in that field.

### Attachments



Links

Relates

relates to	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
relates to	<a href="#">RUT-15</a>	Verify the menu " New Customer " to aplication Guru99	Done
<b>Web Link</b>			
Affects test execution of	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>	



## [RUT-65] If we enter the correct ID in the "Customer ID" field in the "Edit Account" menu, what answer do we get?

Created: 27/Oct/23 5:28 PM - Updated: 30/Oct/23 4:43 PM - Resolved: 30/Oct/23 4:43 PM

Status:	Done
Project:	Razvan_Ungar_TMTA12
Parent:	<a href="#">RUT-15</a> Verify the menu " New Customer " to application Guru99 (Epic)
Component/s:	None
Affects Version/s:	None
Fix Version/s:	V.1.1

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Agile

Epic Link: New customer menu to GURU99 Banking Project

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the "Edit Customer" submenu and check if the application opens it.
4. We check if in the customer ID field we enter the characters what response the application returns

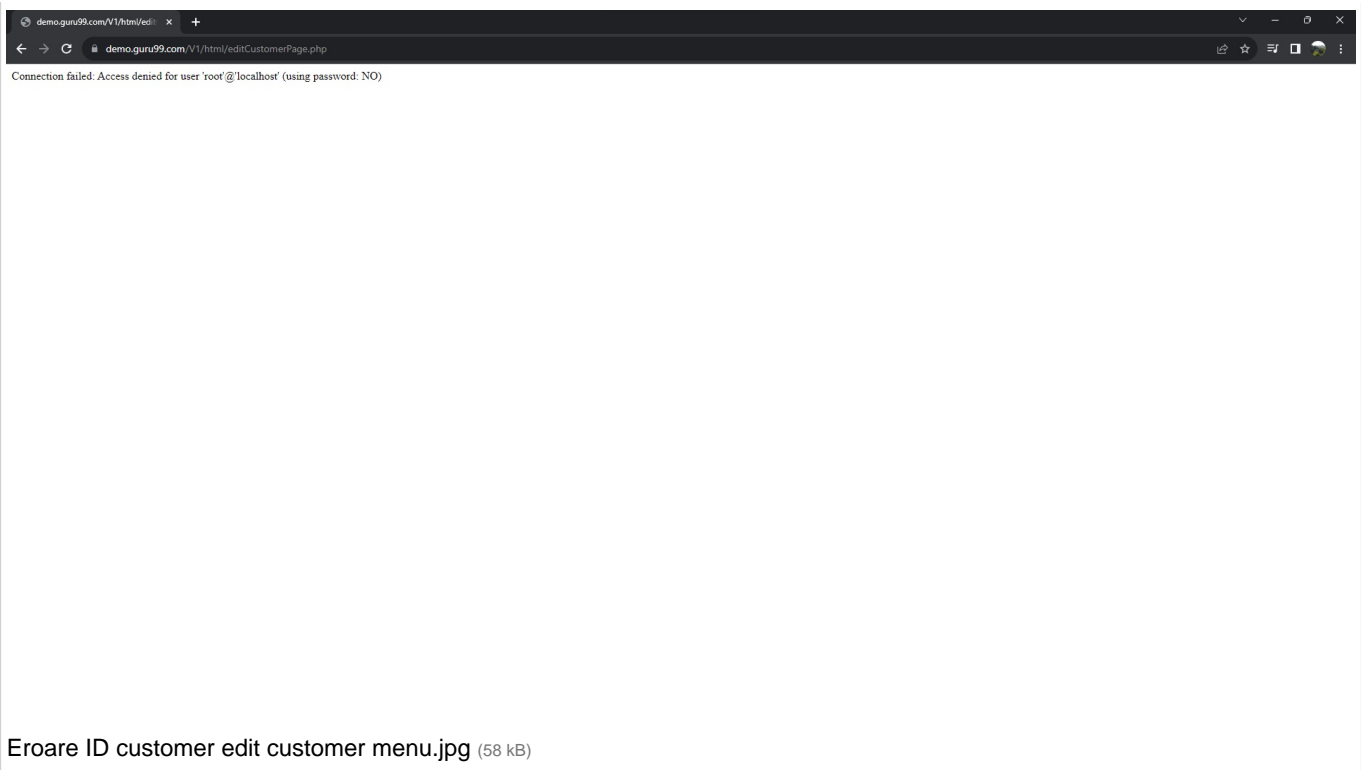
#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "Edit Customer" menu

**Expected results :** If we enter a correct ID in the "Customer ID" field, the system must access the editing menu

**Actual results :** The <https://demo.guru99.com/V1/html/editCustomerPage.php>, display the error : **Connection failed: Access denied for user 'root'@'localhost' (using password: NO)**

### Attachments



Eroare ID customer edit customer menu.jpg (58 kB)

Links			
Relates			
relates to	<a href="#">RUT-66</a>	Verify "Edit Customer" menu	Done
relates to	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
Web Link			
Affects test execution of	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>	



## [RUT-67] If we fill in as required all fields in the "Amount deposit form" menu, we want to see what response the system returns.

Created: 30/Oct/23 2:35 PM - Updated: 30/Oct/23 4:43 PM - Resolved: 30/Oct/23 4:43 PM

**Status:** Done  
**Project:** Razvan\_Ungar\_TMTA12  
**Component/s:** None  
**Affects Version/s:** None  
**Fix Version/s:** V.1.1

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	IT Factory	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Done	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Original Estimate:</b>	Not Specified		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the "Deposit" submenu and check if the application opens it.
4. If we fill in as required all fields in the "Amount deposit form" menu, we want to see what response the system returns.

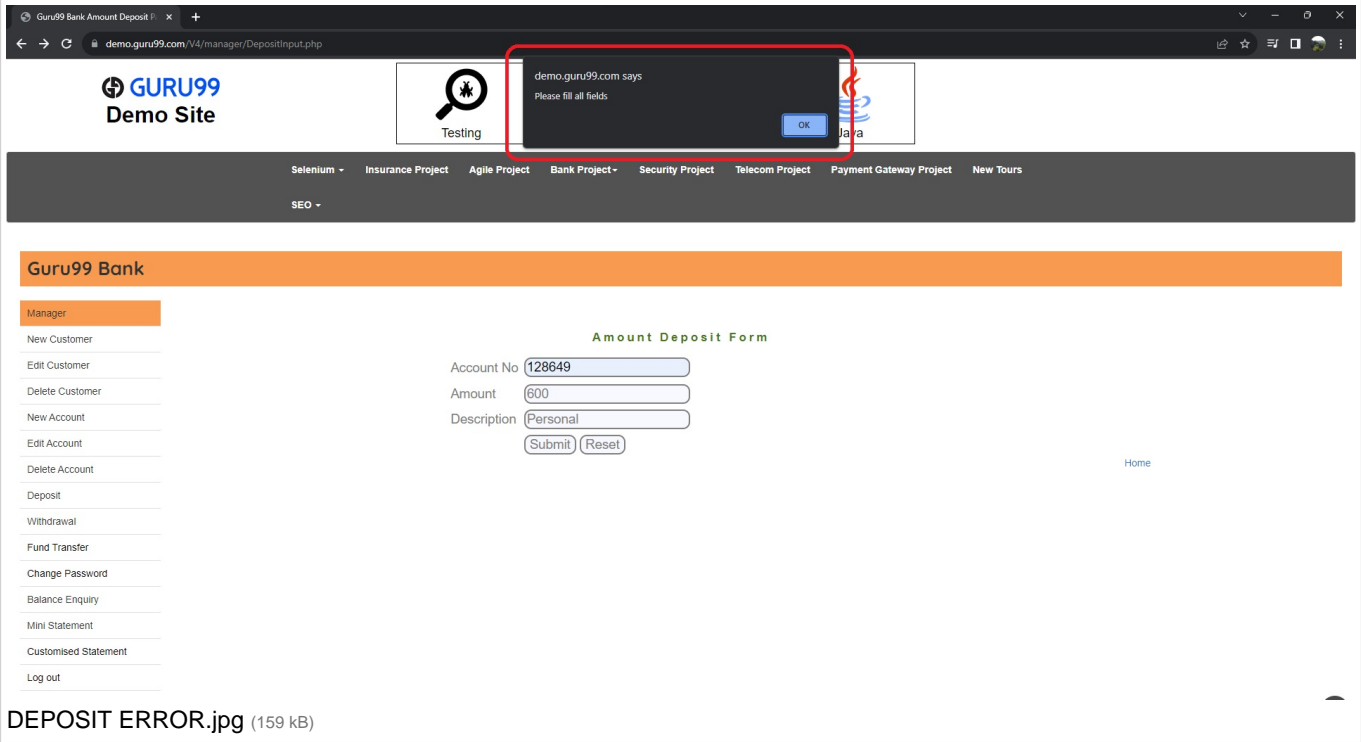
#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "Deposit" menu

**Expected results :** If we fill in all fields in the "Amount deposit form" menu, the system should not return any errors and accept the deposit made in the account.

**Actual results :** The <https://demo.guru99.com/V4/manager/DepositInput.php> display the error : **Even if all fields are filled correctly, the system reverts an error specifying that all fields must be filled in, which is an error.**

### Attachments



DEPOSIT ERROR.jpg (159 kB)

Links			
Relates			
relates to	<a href="#">RUT-68</a>	Verify if the "Deposit Field" is functional	Done
relates to	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
Web Link			
Affects test execution of	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>	



## [RUT-69] If we fill in fields in the "Mini Statement" menu, we want to see what response the system returns.

Created: 30/Oct/23 2:53 PM - Updated: 30/Oct/23 4:43 PM - Resolved: 30/Oct/23 4:43 PM

**Status:** Done  
**Project:** Razvan\_Ungar\_TMTA12  
**Component/s:** None  
**Affects Version/s:** None  
**Fix Version/s:** V.1.1

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	IT Factory	<b>Assignee:</b>	IT Factory
<b>Resolution:</b>	Done	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Original Estimate:</b>	Not Specified		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the "Mini Statement" submenu and check if the application opens it.
4. If we fill in as required all fields in the "Mini Statement" menu, we want to see what response the system returns.

#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "Mini Statement" menu

**Expected results :** If we fill in the fields in the "Mini Statement" menu, the system should not return any errors and acces to page.

**Actual results :** The <https://demo.guru99.com/V4/manager/MiniStatementInput.php> display the error : **When we click on the submit button, the "Mini Statement" page crashes.**

### Attachments



Links			
Relates			
relates to	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
relates to	<a href="#">RUT-70</a>	Verify if the " Mini Statement" menu is functional	Done
Web Link			
Affects test execution of	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>	





## [RUT-69] If we fill in fields in the "Mini Statement" menu, we want to see what response the system returns.

Created: 30/Oct/23 2:53 PM - Updated: 30/Oct/23 4:43 PM - Resolved: 30/Oct/23 4:43 PM

**Status:** Done  
**Project:** Razvan\_Ungar\_TMTA12  
**Component/s:** None  
**Affects Version/s:** None  
**Fix Version/s:** V.1.1

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	IT Factory	<b>Assignee:</b>	IT Factory
<b>Resolution:</b>	Done	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Original Estimate:</b>	Not Specified		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the "Mini Statement" submenu and check if the application opens it.
4. If we fill in as required all fields in the "Mini Statement" menu, we want to see what response the system returns.

#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "Mini Statement" menu

**Expected results :** If we fill in the fields in the "Mini Statement" menu, the system should not return any errors and acces to page.

**Actual results :** The <https://demo.guru99.com/V4/manager/MiniStatementInput.php> display the error : **When we click on the submit button, the "Mini Statement" page crashes.**

### Attachments



Links			
Relates			
relates to	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
relates to	<a href="#">RUT-70</a>	Verify if the " Mini Statement" menu is functional	Done
Web Link			
Affects test execution of	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>	



## [RUT-72] If we fill in fields in the "Customised Statement" menu, we want to see what response the system returns.

Created: 30/Oct/23 3:04 PM - Updated: 30/Oct/23 4:43 PM - Resolved: 30/Oct/23 4:43 PM

**Status:** Done  
**Project:** Razvan\_Ungar\_TMTA12  
**Component/s:** None  
**Affects Version/s:** None  
**Fix Version/s:** V.1.1

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	IT Factory	<b>Assignee:</b>	IT Factory
<b>Resolution:</b>	Done	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Original Estimate:</b>	Not Specified		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the "Customised Statement" submenu and check if the application opens it.
4. If we fill in as required all fields in the "Customised Statement" menu, we want to see what response the system returns.

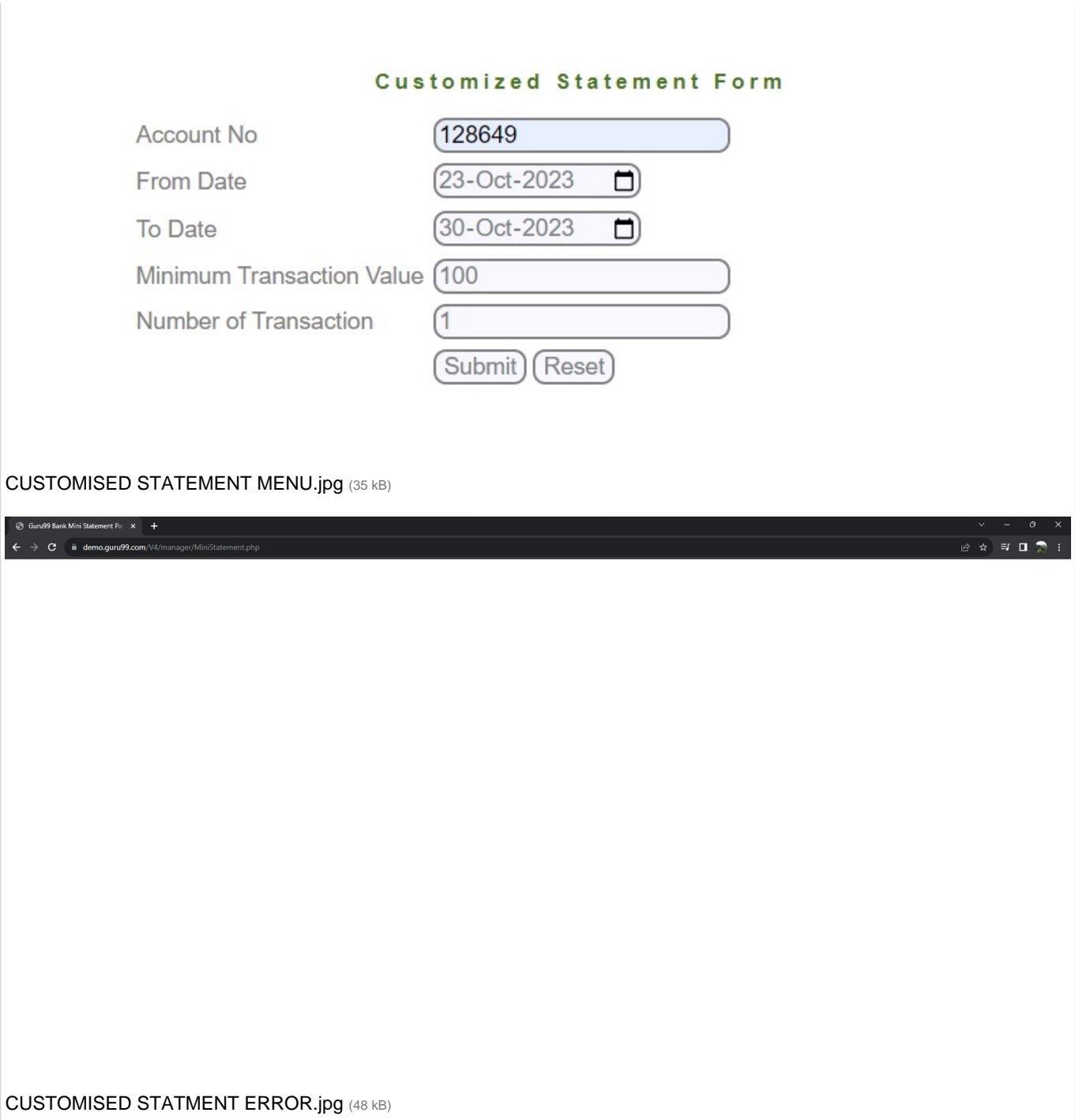
#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "Customised Statement" menu

**Expected results :** If we fill in the fields in the "Customised Statement" menu, the system should not return any errors and acces to page.

**Actual results :** The <https://demo.guru99.com/V4/manager/CustomisedStatementInput.php>, display the error : **When we click on the submit button, the "Customised Statement" page crashes.**

### Attachments



CUSTOMISED STATMENT ERROR.jpg (48 kB)

Links			
Relates			
relates to	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
relates to	<a href="#">RUT-71</a>	Verify if the : Customised Statement" menu is functional	Done
Web Link			

<i>Affects test execution of</i>	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>
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## [RUT-74] If we fill in fields in the "Balance Enquiry" menu, we want to see what response the system returns.

Created: 30/Oct/23 3:17 PM - Updated: 30/Oct/23 4:44 PM - Resolved: 30/Oct/23 4:43 PM

**Status:** Done  
**Project:** Razvan\_Ungar\_TMTA12  
**Component/s:** None  
**Affects Version/s:** None  
**Fix Version/s:** V.1.1

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	IT Factory	<b>Assignee:</b>	IT Factory
<b>Resolution:</b>	Done	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Original Estimate:</b>	Not Specified		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		

### Description

#### Description

1. <https://demo.guru99.com/> application app and run only in Google Chrome Version 27 and above.
2. Enter "user ID" and "password" to get access details to demo site
3. We access the "Balance Enquiry" submenu and check if the application opens it.
4. If we fill in as required all fields in the "Balance Enquiry" menu, we want to see what response the system returns.

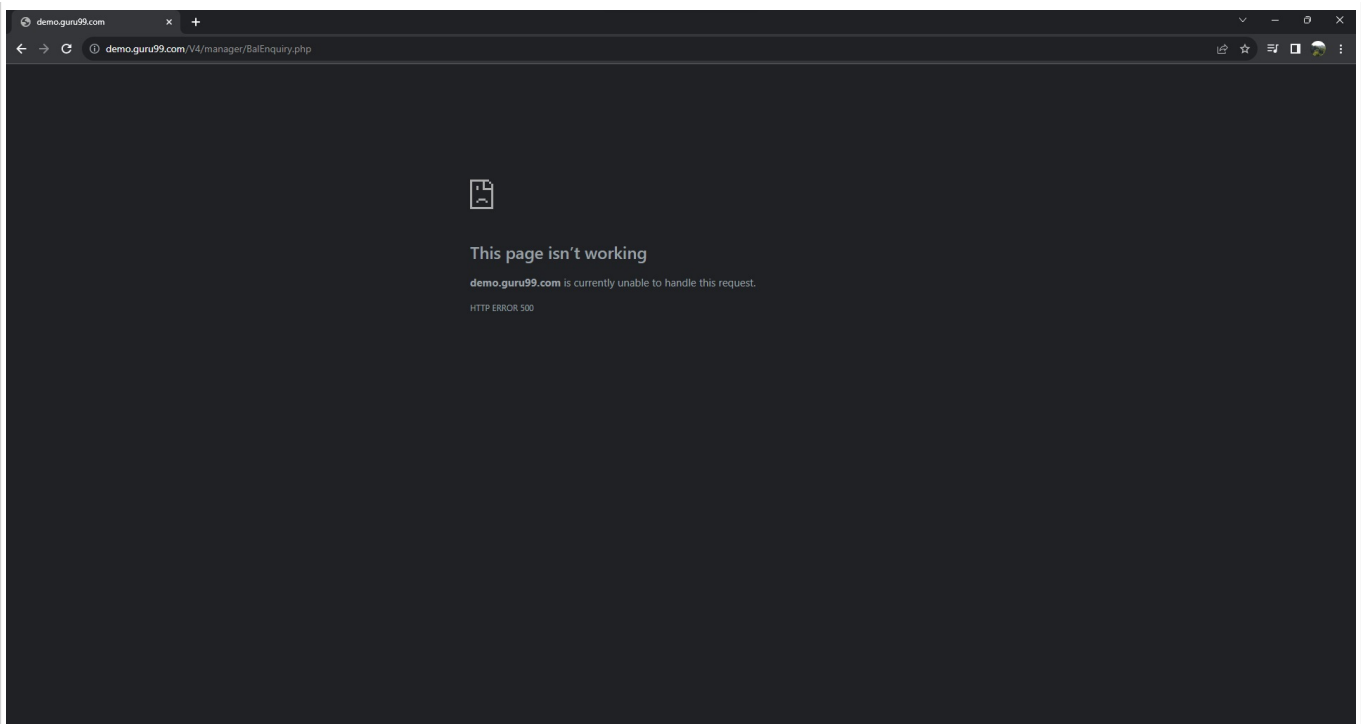
#### Reproduction Step:

1. Acces <https://demo.guru99.com/> demo application
2. Log is User ID and Password
3. Acces "Balance Enquiry" menu

**Expected results :** If we fill in the fields in the "Balance Enquiry" menu, the system should not return any errors and acces to page.

**Actual results :** The <https://demo.guru99.com/V4/manager/BalEnqInput.php> , display the error : **When we click on the submit button, the "Balance Enquiry" page crashes.**

### Attachments



BALANCE ENQUIRY ERROR.jpg (58 kB)



BALANCE ENQUIRY MENU.jpg (13 kB)

Links			
Relates			
relates to	<a href="#">RUT-77</a>	If the "New customer ID" field accepts characters, system display a error	Done
relates to	<a href="#">RUT-73</a>	Verify if the "Balance Enquiry" menu is functional.	Done
Web Link			
Affects test execution of	RUT-77	<a href="https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154">https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10176&amp;issue.id=12542&amp;execution.id=284c6c48-5d17-4ee5-943d-3669a24c0154</a>	