# Lecture 13: Collaborative Filtering, Missing & Relational Data

STATS 202: Data Mining and Analysis

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#### Announcements



- ▶ Homework 4 is due a week from Friday.
- ▶ Homework 3 is being graded.
- Final project submissions due in 2 weeks.
  - Write-up due the following Friday (last day of class).
- Office hours listed on course syllabus page.
- Panel of graduate research next Monday.

#### Outline



- ► Collaborative Filtering
- Missing data
- ► Relational data

#### The Netflix Prize



**Goal**: Predict user ratings (1 to 5 stars) for unwatched films

- ▶ 100M ratings of movies
- ▶ 18k movies and 48k users
- ▶ On average 5600 ratings / movie
- On average 208 ratings / user
- Data collected over several years
- ▶ Ratings are integers from 1 to 5

#### The Netflix Prize



#### Participant challenge: Reduce RMSE on new data by 10%

- ► Current was 0.951, so reduce to 0.856.
- New data may not have the same distributions as older data (Netflix is growing, more users and movies, fewer movies rated per user and per movie).

#### A baseline model



$$r_{ui} = \mu + b_u + b_i \tag{1}$$

#### Where

- $ightharpoonup \mu$  is the item rating.
- ▶ b<sub>i</sub> is an adjustment for that item.
- $\triangleright$   $b_{\mu}$  is an adjustment for that user.

Models how "critical" a user is and how good a movie is, on average.

# Collaborative Filtering



Produces recommendations of items based on patterns of ratings or usage (e.g. purchases) without the need for exogenous information about the item or user.

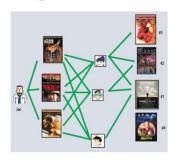
- ▶ Relates two fundamentally different entities: items and users
- n.b. Doesn't require other predictors to make predictions

#### Collaborative Filtering

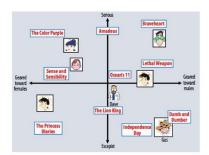


#### Two main techniques:

#### 1. Neighborhood Methods

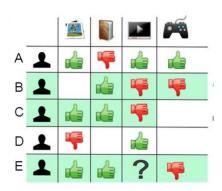


#### 2. Latent Factor Methods



### Neighborhood methods





Focus on relationships between items (or users), modeling the preference of a user to an item based on ratings of similar items by that user.

# Neighborhood methods



Two items are more similar if a user rated them similarly.

Pearson correlation

$$\rho_{ij} = \frac{\sum_{u \in \mathcal{U}_{ij}} (r_{ui} - b_i)(r_{uj} - b_j)}{\sqrt{\sum_{u \in \mathcal{U}_{ij}} (r_{ui} - b_i)^2} \sqrt{\sum_{u \in \mathcal{U}_{ij}} (r_{uj} - b_j)^2}}$$
(2)

Cosine similarity

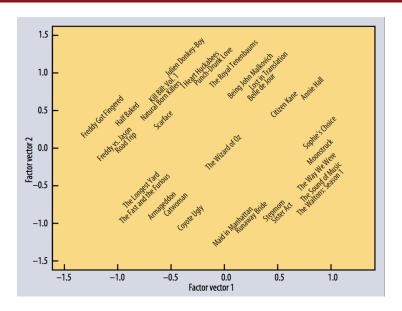
$$\cos_{ij} = \frac{\sum_{u \in \mathcal{U}_{ij}} r_{ui} \cdot r_{uj}}{\sqrt{\sum_{u \in \mathcal{U}_i} r_{ui}^2} \sqrt{\sum_{u \in \mathcal{U}_j} r_{uj}^2}}$$
(3)

- Items are clustered based on similarity.
- Alternatively, can build a KNN based predictive model.



- ▶ Transform items and users to the same latent factor space.
- Explains ratings by characterizing products and users on factors inferred from user feedback.
- ► The new space might identify factors relating to "comedy", "romance", or a particular actor, etc.
  - Typically brings about a qualitatitve aspect of describing factors.
- The model provides weights for each user and item in this space.







Map items and users into a latent factor space of dimensionality, f,

$$\hat{r}_{ui} = \mu + b_i + b_u + q_i^{\top} p_u \tag{4}$$

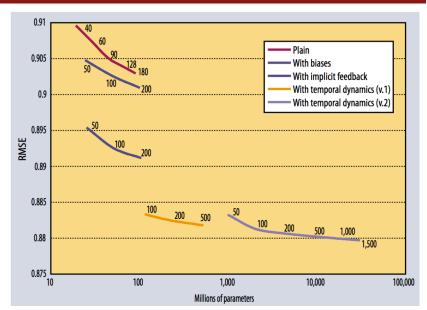
Estimate parameters with least squares + regularization

$$\min_{b^*,q^*,p^*} \sum_{(u,i)\in\mathcal{K}} (r_{ui} - \hat{r}_{ui})^2 + \lambda (b_i^2 + b_u^2 + ||q_i||^2 + ||p_u||^2)$$
 (5)

where  $\hat{r}_{ui} = \mu + b_i + b_u$ .

- ▶ Estimated with gradient descent.
- $\blacktriangleright$   $\lambda$  is a regularization parameter to bias parameters towards 0.







**Note**: Can also include info about whether a result was rated *at all*.

$$\hat{r}_{ui} = \mu + b_i + b_u + q_i^{\top} \left( p_u + |R(u)|^{-1/2} \sum_{j \in R(u)} y_j \right)$$
 (6)

► Each item is now associated with a factor vector *y*, which is used to modify our user features based on the items they've rated.

# Missing data is everywhere



#### Common situations with missing data:

- Survey data (non-response).
- Longitudinal studies and clinical trials (dropout).
- Recommendation systems.
- Data integration.



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  - ► Example. We run a taste study for 20 different drinks. Each subject was asked to rate only 4 drinks chosen at random.



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  - ► Example. In a survey, poor subjects were less likely to answer a question about drug use than wealthy subjects.
- Missing Not at Random (MNAR): The pattern of missingness depends on the missing values (or unobserved predictors).
  - Example. High earners less likely to report their income.



Formalizing our missing data structure, let us define:

$$O = (X_1, \dots, X_p, Y) \tag{7}$$

$$(O,R)$$
 = Complete data (8)

$$R_j$$
 = Indicator that  $j^{th}$  element of  $O$  is missing (9)

$$O^{obs}$$
 = Observed part of  $O$  (10)

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Missing Not at Random (MNAR)

$$\mathbb{P}(R|O)$$
 depends on  $O^{mis}$ 

(14)



The *missing-data mechanism* is ignorable when (Rubin 1976):

- 1. The missing data are MAR (or MCAR).
- 2. The parameters of O and R are distinct (i.e. the joint parameter space  $(\psi, \xi)$  can be factorized).
  - $(\psi, \xi)$  are parameters for our our distributions of O and R.
  - If not distinct, ignoring missing-data mechanism is still valid, but not fully efficient.

#### Our likelihood:

$$L_{full}(\psi, \xi | O^{obs}, R) = L(\psi | O^{obs}) \cdot L(\xi | O^{obs}, R)$$
 (15)

In blue: The likelihood for our observed data.

In red: The likelihood for our missing data mechanism.



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  - 1. The mean or median of the column.
  - 2. A random sample from the non-missing values in the column.
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  - Methods 1 and 2 can give biased coefficients if the data is not missing completely at random.
  - ▶ Method 3 does not have bias if the missing variable is predicted well by X<sub>-j</sub>.
  - Method 3 yields standard errors that are artificially small.



- ▶ **Multiple imputation**: We replace each missing value in  $X_j$  with a regression estimate from the other predictors  $X_{-j}$ , plus some noise. This is repeated several times.
  - ▶ If the regression fit of  $X_j$  onto  $X_{-j}$  is good, the standard errors from this method can be unbiased.





- ► Iterative multiple imputation: Start with a simple imputation. Then, iterate the following:
  - 1. Multiple imputation of  $X_1$  from  $X_{-1}$ .
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- ▶ **Model based imputation**: Fit the missing values to a joint statistical model for all the predictors.
  - ► Rarely worth the trouble.

# Missing data in the outcome



#### Question: What if the outcome is missing?

- ▶ If MCAR, then can just drop the observations.
- ▶ If MAR, then (if measured) you can model it.
  - Example. Survival analysis If a person is censored due to poorer health, you can model the probability of censoring based on poorer health & use it in propensity score models.
- ▶ If MNAR, then not many options. Two options include:
  - ► Selection models: simultaneously model Y and the probability that it's missing.
  - ▶ Pattern mixture: perform multiple imputations under a variety of assumptions about the missing data mechanism.

### Survival analysis



Formalizing the missing data mechanism.

For  $i = 1, 2, \ldots, n$ , define:

- ▶  $T_i \sim P_0(T)$ :  $T_i \geq 0$  to be our survival time.
- ▶  $C_i \sim P_0(C)$ :  $C_i \geq 0$  to be our censoring time.

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Ways not to deal with censored data:

- Discard the censored observations.
- ▶ Treat the censored observations as uncensored

Both introduce bias and (possibly severely) under estimate  $P_0(T)$ .

### Some practical considerations



- ▶ It is important to visualize summaries or plots for the pattern of missingness.
- ▶ If the pattern of missingness is informative, include it as a dummy variable.
- ► If a variable has too many missing values, it is worth it to include it?
- ▶ If we are using a method that allows it, consider weighting variables according to the rate of missing data. Example. In nearest neighbors, scale each variable and multiply by (100 – %missing).
- Some variables are restricted to be positive, or bounded above.
- Are there any variables that are non-linear functions of others?

#### Relational data



The observations have the form of a graph.

#### Examples.

- Links between websites.
- ▶ Relationships between accounts in social networks.
- Transmission networks for contagious diseases.
- Causal graphs (e.g. matches cause lung cancer).
- Relationships between named entities (e.g. Santa ¡lives-in¿ The North Pole)

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  The North Pole)

The links can be directed or undirected.

There can be different types of link (friend, follower, followed).

We can observe the graph in time (social networks growing). Each vertex can have additional features or metadata.



- ▶ Invented by Sergei Brin and Larry Page of Google.
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#### Motivation:

- Consider the problem of searching the web using the query "birth control".
- ▶ There are millions of pages containing the term.
- Analyzing the content of each website semantically to infer which one is more likely to satisfy the user is very expensive.
- We need a way to rank websites, to filter out all those that are rarely visited. This information is given by links.



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Will the surfer visit every website eventually? No. It is possible to get stuck in a website with no outgoing links, or to be stuck in a loop between two websites, for example.

To avoid this problem, we modify the random walk, such that at every step, with probability 1-q, we pick a website at random, and with probability q we go through one of the links in the current website at random.



- ► The surfer's random walk is a Markov chain on the set of websites.
- ▶ It is a fact that the frequency with which the surfer visits any website converges to some limit.
- ▶ The PageRank of a website is this limiting frequency.



Let  $P_{ij}$  be the probability of jumping from website i to website j, then

$$P_{ij} = (1 - q)\frac{1}{n} + q \left[ \frac{\text{\#of links from } i \text{ to } j}{\text{\#of links out of } i} \right]$$
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The limiting frequency of website j,  $\pi_i$ , must satisfy

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# Finding the limiting factor $\pi$



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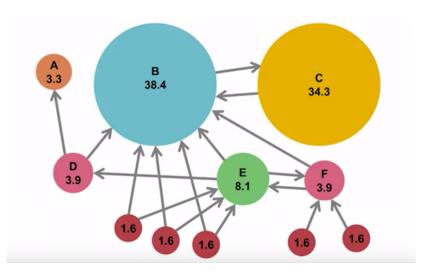
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The matrix-vector multiplication in each iteration can be sped up using sparse matrix techniques.

### PageRank example





# How can PageRank be used in web search?



#### One idea:

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- 1. Find all websites that contain all query terms.
- 2. Display them in order of their PageRank.

#### A more likely approach:

- 1. Use PageRank to select the 10,000 most important pages which contain the query terms.
- Rank these 10,000 pages by analyzing their content, integrating information about the user, etc.

#### References



- [1] Su, Xiaoyuan (2009). A Survey of Collaborative Filtering Techniques.
- [2] Rubin, Donald et al (2012). Missing data and imputation methods.