MOGO Conversion

This document explains what data is converted to Open Dental and each practice's cleanup and setup responsibilities. Review this document, sign below to acknowledge you understand it, and then scan and email it to a conversion specialist with the Pre-Data Conversion Checklist before scheduling your final conversion.

What is Converted?

Family Information
- Patient Info (name, contact info, age, status, gender, SSN, provider, etc.)
- Patient Insurance Plans
- Benefits (auto-generated 100/80/50)
- Recall (auto-generated)
- Referrals

Appointment Information
- Appointments
- Operatories

Chart Information
- Procedures
- Procedure Code Fees
- Perio Chart
- Diseases / Medical Alerts
- Notes

Account Information
- Beginning Balances (for most families)
- Claims
- Pending Claims
- Payments
- Adjustments

Other
- Providers
- Employees
- Employers
- Fee Schedules
- Insurance Carriers
- Insurance Plans
- Office Address

What is not Converted?

X-Rays: Open Dental is only capable of converting x-rays from certain software applications. If your practice does not already have an x-ray software that has a compatible bridge with the Open Dental application, then you will need to choose an x-ray software that has a compatible bridge (if you want it bridged with Open Dental). If your radiograph sensors are using a compatible TWAIN driver, then the Open Dental application can be used to take and store radiographs (as another option). See Sensor Compatibility for more information.

Open Dental can also bridge to a number of third-party x-ray software. For a list of digital imaging programs we bridge to, see Program Bridges.

Miscellaneous: Forms, auto notes, treatment plans, and custom recall intervals.

Additional Information

Claims: Although claims are converted from MOGO to Open Dental, there is no guarantee that the claim information is accurate. After the conversion, check all pending claims before receiving insurance payments into those claims. Also, insurance-related reports may differ slightly between Open Dental and MOGO.

Hygiene Appointments: After setting up providers and operatories, run the Update Provs on Future Appts tool on each operatory. This will update the provider and hygienist on future appointments to match the operatory's scheduled provider and hygienist.

Adjustment to Insurance Benefit: For each patient with insurance, add an adjustment to insurance used to reduce the benefit remaining amount (Adjustments to Insurance Benefits on the Edit Insurance Plan window).

Reports: Do not run reports in Open Dental for historical information. Run historical reports in MOGO through the date of the conversion. Open Dental reports will accurately reflect information entered the day after the final conversion and forward.

Incorrect Balances: There will most likely be a few families (about 2%) that have the wrong balance. These will need to be manually adjusted after the conversion.

By signing below, I acknowledge that I understand what data is / is not converted from MOGO to Open Dental. I also understand my practice's responsibilities after the final conversion.

Print Name   Signature   Date

Practice Name   Doctor Name   Phone #