Ryan Becker

Albuquerque, New Mexico

Phone: (505)400-3450

Email: ryguy6861@gmail.com

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Objective:

A position in tech that can utilize coding and development foundation to create beautiful and compelling web sites.

Recent Experience:

CNM Deep Dive Coding - Capstone Team Member

July 2018 – September 2018

- Capstone projects consist of grouping up with fellow classmates to a large web application over a 7-week period including a demo day in front of the whole class as well as members of the tech community. This includes a fully functional and comprehensive back-end as well as a responsive and thoughtful UI/UX experience.
- My Capstone group created a website that provides a resource for enthusiasts of various passions and hobbies a place to find local events and meet ups for networking.
- We created personas, use cases and user stories. Then we moved into the data design phase and created a conceptual model. Next, we moved into the logical model phase and created a detailed entity relationship diagram.
- The next phase of our data design process included a sound physical model of SQL statements for our database.
- Next followed object-oriented programming, security and front-end development.

Steamatic of Albuquerque - Project Manager - Full Time.

September 2016 – December 2017

- Managed relationships with various property managers and commercial clients such as UNM, CNM, Lovelace, Lovelace Respiratory, UMMH, Bernalillo County, APS, EB Builders, and Chenega Corp.
- Actively holding six IICRC certifications including Carpet Cleaning Technician(CCT), Carpet Repair & Reinstallation(RRT), Fire & Smoke Restoration(FSRT), Water Damage Restoration(WRT), Applied Structural Drying(ASD), and Applied Microbial Remediation(AMRT). Journeyman Water Restorer Designation.
- Handled special projects including procurement of new equipment for restoration division by attending industry and carrier trade shows. Management and application of specialized technology such as infrared thermography, ATP measurement, and state of the art cleaning equipment such as aqueous ozone and ultrasonic cleaning techniques.
- Specialized in large commercial losses. One of the largest was a sewage backup that affected 12,000 square feet of a strip mall, impacting a 10,000 square foot Family Dollar. Managed the entire project from mitigation, cleaning, and re-building of the store within 4 weeks of receiving the job.

<u>Trucks Unique – Sales Associate – Full Time</u>

May 2015 – September 2016

- Daily tasks included greeting customers and helping with their needs from initial consultation through securing deposits for orders and then scheduling installation. Including customers over the phone.
- POS system and cash drawer management.

Steamatic of Albuquerque - Project Manager - Full Time

July 2012 – March 2015

- Managed the lifecycle of restoration projects (water, fire, mold, sewage) in the residential and commercial sector. Responsible for estimating and margin optimization, asset management/placement, crew instruction/supervision, documentation, and ultimately customer satisfaction.
- Managed relationships with field adjusters and claim owners who represent insurance carriers during restoration projects including Allstate, USAA, Farmers, State Farm and Travelers.

Steamatic of Albuquerque – Training & Quality Manager - Full Time

February 2011 – July 2011

- Maintained a weekly staff schedule including time off, vacations and days off. Also maintained an on-call schedule for all after-hour emergency responses.
- Handled all quality issues out in the field. Managed the replacement or repair of damaged items or furniture.

Steamatic of Albuquerque – Residential Lead Technician - Full time

May 2010 – January 2011

- Performed all residential services including carpet cleaning, tile cleaning, wood floor cleaning, area rug cleaning, upholstery cleaning, drape cleaning, air duct cleaning as well as fire & water damage restoration.
- Managed and verified invoice and completed quality sheet for all jobs, commercial and residential.

Education:

- CNM Deep Dive Coding Bootcamp

July 2018 – September 2018

- St. Pius X

Graduated 2009