

# Ryan Becker

Albuquerque, New Mexico

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## Objective

A position in tech that can utilize coding and development foundation to create beautiful and compelling web sites.

## Recent Experience

### Steamatic of Albuquerque – Project Manager - Full Time

September 2016 – December 2017

- Managed relationships with various property managers and commercial clients such as UNM, CNM, Lovelace, Lovelace Respiratory, UMMH, Bernalillo County, APS, EB Builders, and Chenega.

### Trucks Unique – Sales Associate – Full Time.

May 2015 – September 2016

- Daily tasks included greeting customers and helping with their needs from initial consultation through securing deposits for orders and then scheduling installation. Including customers over the phone.
- Showroom upkeep, cleaning and re-stocking.
- POS system and cash drawer management.

### Steamatic of Albuquerque – Project Manager - Full Time

May 2012 – May 2015

- Managed the lifecycle of restoration projects (water, fire, mold, sewage) in the residential and commercial sector. Responsible for estimating and margin optimization, asset management/placement, crew instruction/supervision, documentation, and ultimately customer satisfaction.
- Managed relationships with field adjusters and claim owners who represent insurance carriers during restoration projects including Allstate, USAA, Farmers, State Farm and Travelers.
- Actively holding six IICRC certifications including Carpet Cleaning Technician(CCT), Carpet Repair & Reinstallation(RRT), Fire & Smoke Restoration(FSRT), Water Damage Restoration(WRT), Applied Structural Drying(ASD), and Applied Microbial Remediation(AMRT). Journeyman Water Restorer Designation.

### Steamatic of Albuquerque – Training & Quality Manager - Full Time

May 2011 – May 2012

- Tracked and scheduled maintenance on all vehicles as well as all cleaning and restoration equipment.
- Maintained a weekly staff schedule including time off, vacations and days off.
- Handled all personnel issues for cleaning department. Including interviewing and hiring applicants as well as disciplinary measures. Also performed employee reviews.

### Steamatic of Albuquerque – Residential Lead Technician - Full time

May 2010 – May 2011

- Performed all residential services including carpet cleaning, tile cleaning, wood floor cleaning, area rug cleaning, upholstery cleaning, drape cleaning, air duct cleaning as well as fire & water damage restoration.
- Managed and verified invoice and completed quality sheet for all jobs, commercial or residential. Collected money for services rendered. Obtained signatures of satisfaction from customers prior to leaving.

## Education:

- Central New Mexico Community College  
(Deep Dive Coding Bootcamp @ STEMulus Center)
- University of New Mexico.
- Saint Pius High School.

July 2018 – September 2018

August 2009 – August 2020  
Graduated 2009

References available upon request