

# Ryan Becker

Albuquerque, New Mexico

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## Objective

A position in tech that can utilize coding and development foundation to create beautiful and compelling web sites.

## Recent Experience

### Steamatic of Albuquerque – Project Manager - Full Time

September 2016 – December 2017

- Managed relationships with various property managers and commercial clients such as UNM, CNM, Lovelace, Lovelace Respiratory, UMMH, Bernalillo County, APS, EB Builders, and Chenega.
- Handled special projects including procurement of new equipment for restoration division by attending industry and carrier trade shows. Management and application of specialized technology such as infrared thermography, ATP measurement, and state of the art cleaning equipment such as aqueous ozone and ultrasonic cleaning techniques.

### Trucks Unique – Sales Associate – Full Time.

May 2015 – September 2016

- Steadily gained truck and product knowledge by working sales floor daily.
- Daily tasks included greeting customers and helping with their needs from initial consultation through securing deposits for orders and then scheduling installation. Including customers over the phone.
- Showroom upkeep, cleaning and re-stocking.
- POS system and cash drawer management.

### Steamatic of Albuquerque – Project Manager - Full Time

May 2012 – May 2015

- Managed the lifecycle of restoration projects (water, fire, mold, sewage) in the residential and commercial sector. Responsible for estimating and margin optimization, asset management/placement, crew instruction/supervision, documentation, and ultimately customer satisfaction.
- Managed relationships with field adjusters and claim owners who represent insurance carriers during restoration projects (including Allstate, USAA, Farmers, State Farm and Travelers).
- Actively holding six IICRC certifications including Carpet Cleaning Technician(CCT), Carpet Repair & Reinstallation(RRT), Fire & Smoke Restoration(FSRT), Water Damage Restoration(WRT), Applied Structural Drying(ASD), and Applied Microbial Remediation(AMRT). Journeyman Water Restorer Designation. Asbestos supervisor training through ACME.

### Steamatic of Albuquerque – Training & Quality Manager - Full Time

May 2011 – May 2012

- Tracked and scheduled maintenance on all vehicles as well as all cleaning and restoration equipment.
- Maintained a weekly staff schedule including time off, vacations and days off. Also maintained an on-call schedule for all after-hour emergency responses.
- Handled all quality issues out in the field. Managed the replacement or repair of damaged items or furniture. Documented site conditions or crew neglect and reported to upper management.
- Handled all personnel issues for cleaning department. Including interviewing and hiring applicants as well as disciplinary measures. Also performed employee reviews.

## **Steamatic of Albuquerque – Residential Lead Technician - Full time**

**May 2010 – May 2011**

- Performed all residential services including carpet cleaning, tile cleaning, wood floor cleaning, area rug cleaning, upholstery cleaning, drape cleaning, and air duct cleaning. Also learned and performed fire damage cleaning and water damage restoration.
- Managed and verified invoice and completed quality sheet for all jobs, commercial or residential. Collected money for services rendered. Obtained signatures of satisfaction from customers prior to leaving.

## **Education:**

- Central New Mexico Community College  
(Deep Dive Coding Bootcamp @ STEMulus Center)
- University of New Mexico.
- Saint Pius High School.

July 2018 – September 2018

August 2009 – August 2020

Graduated 2009

## **References:**

**Available upon request.**