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Objective

A creative position in tech that employs digital media design & production abilities to create exciting new experiences for products and services.

Recent Experience:

CNM Deep Dive Coding – Digital Media   January 2019 – Present

- Perfected the essential skills of Digital Media Design and Production to acquire a career in digital animation, game design or digital media marketing. Built a diverse online portfolio and honed the vital skill of networking.

CNM Deep Dive Coding – Fullstack Web Development – NerdNook   July 2018 – September 2018

- Capstone projects consist of grouping up with three fellow classmates to create a large web application over a 7-week period including a presentation and walk through in front of the whole class as well as members of the tech community. This includes a fully functional and comprehensive back-end as well as a responsive and thoughtful UI/UX experience.

Steamatic of Albuquerque – Project Manager – Full Time   September 2016 – December 2017

- Managed relationships with various property managers and commercial clients such as UNM, CNM, Lovelace, Lovelace Respiratory, UMMH, Bernalillo County, APS, EB Builders, and Chenega.
- Actively holding six IICRC certifications including Carpet Cleaning Technician(CCT), Carpet Repair & Reinstallation(RRT), Fire & Smoke Restoration(FSRT), Water Damage Restoration(WRT), Applied Structural Drying(ASD), and Applied Microbial Remediation(AMRT). Journeyman Water Restorer Designation.

Trucks Unique – Sales Associate – Full Time   May 2015 – September 2016

- Daily tasks included greeting customers and helping with their needs from initial consultation through securing deposits for orders and then scheduling installation. Including customers over the phone.
- POS system and cash drawer management.

Steamatic of Albuquerque – Project Manager – Full Time   July 2012 – March 2015

- Managed the lifecycle of restoration projects (water, fire, mold, sewage) in the residential and commercial sector. Responsible for estimating and margin optimization, asset management/placement, crew instruction/supervision, documentation, and ultimately customer satisfaction.
- Managed relationships with field adjusters and claim owners who represent insurance carriers during restoration projects including Allstate, USAA, Farmers, State Farm and Travelers.
- Handled special projects including procurement of new equipment for restoration division by attending industry and carrier trade shows. Management and application of specialized technology such as infrared thermography, ATP measurement, and state of the art cleaning equipment such as aqueous ozone and ultrasonic cleaning techniques.
- Specialized in large commercial losses. One of the largest was a sewage backup that affected 12,000 square feet of a strip mall, impacting a 10,000 square foot Family Dollar. Managed the entire project from mitigation, cleaning, and re-building of the store within five weeks of receiving the job.

Steamatic of Albuquerque – Training & Quality Manager – Full Time February 2011 – July 2012

- Maintained a weekly staff schedule including time off, vacations and days off. Also maintained an on-call schedule for all after-hour emergency responses.
- Handled all quality issues out in the field. Managed the replacement or repair of damaged items or furniture.

Steamatic of Albuquerque – Residential Lead Technician – Full Time   May 2010 – January 2011

- Performed all residential services including carpet cleaning, tile cleaning, wood floor cleaning, area rug cleaning, upholstery cleaning, drape cleaning, air duct cleaning as well as fire & water damage restoration.
- Managed and verified invoice and completed quality sheet for all jobs, commercial or residential.

Education:

- CNM Deep Dive Coding Bootcamp – Digital Media   January 2019 – Present
- CNM Deep Dive Coding Bootcamp – Full Stack Web Development   July 2018 – September 2018
- Saint Pius High School.   Graduated 2009

References available upon request