

Vision Mission



Vision Statement

Empowering global workforce to accomplish more.

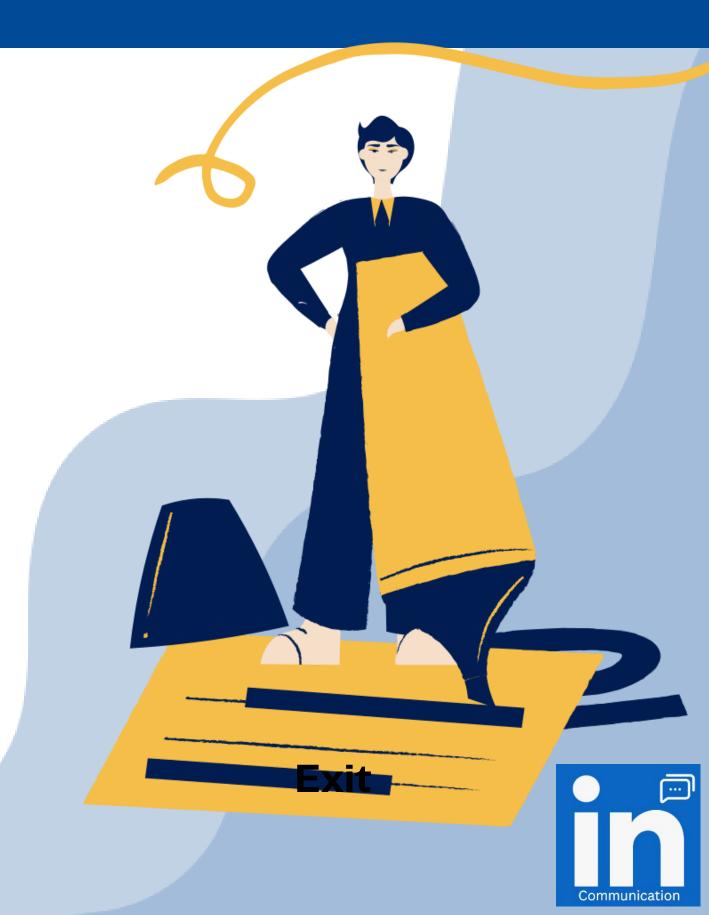
Mission Statement

Connect the world's professionals to make them more productive and successful by enhancing communication and personalizing information



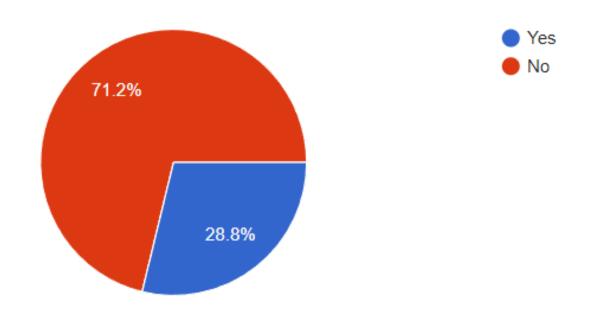
Product Positioning Statement

LinkedIn Communication is an enhanced version of LinkedIn that enables students, corporates and recruiters to collaborate more effectively with better ease. By empowering communication, we take care of User's professional networking needs that helps them grow their business, brand and opportunities like never before.

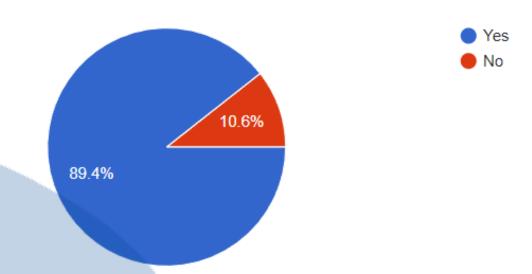


Problem Statements

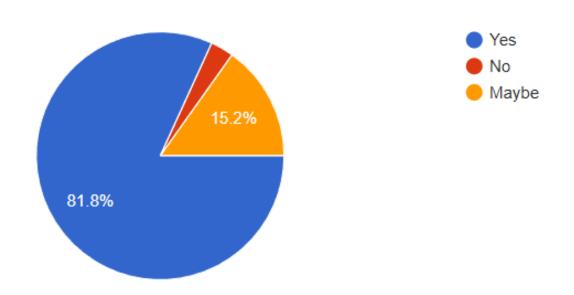
Can you retrieve the saved post at the touch of a button?



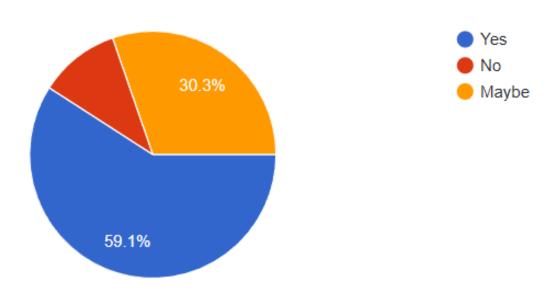
Have you ever been unsure whether to ask for a connection's phone number or email address?



Would you like to showcase your ideas, brainstorm, explain projects to your interviewer during video interview?

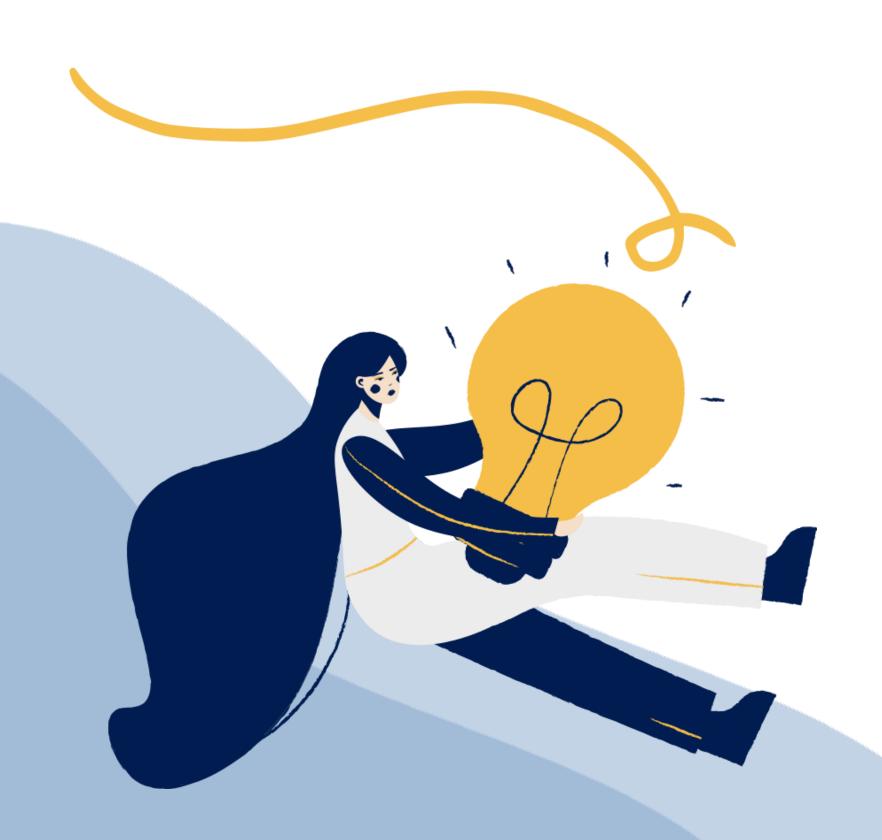


How comfortable are you to show your background to your interviewer?





Features



01

Categorize Saved Posts into different buckets.

02

Enhancing Video call experience by adding Whiteboards and Background Blur Effects to LinkedIn Meetings.

03

Preferred Way of Communication feature in the Messages Slack/Meets



User Persona



Very difficult to find saved posts - I almost always have to google how to find them.

Ram



Age: 23
Work: Student
Family: Unmarried
Location: Dallas, Texas

Personality

Introvert	Extrovert
Thinking	Feeling
Sensing	Intuition
Judging	Perceiving

Bio

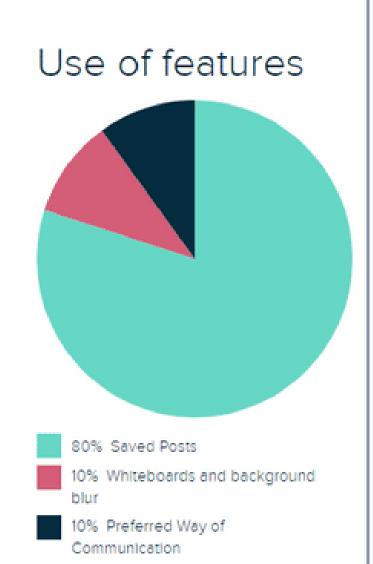
Ram is an ambitious and hardworking graduate student at The University of Texas at Dallas. He moved to the USA to pursue his dreams in the Information Technology field. He makes sure to have enough time for his social life both offline and online. He is an aspiring product manager and an avid Linkedin user.

Goals

- · Finish masters with a good GPA.
- Seeking Internships and full-time opportunities in Product Management.
- · Develop knowledge, skills, and abilities.

Frustrations

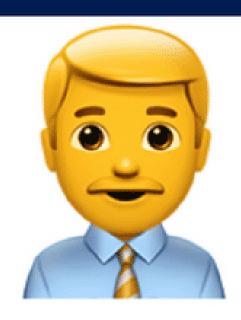
- He struggles to retrieve any resources he saved a long time back on Linkedin.
- · Not able to sort saved posts.





User Persona

John Smith



Age: **32**

Work: Manager Family: Married

Location: Dallas, Texas

Personality

Introvert	Extrovert
Thinking	Feeling
Sensing	Intuition
	Danashdan
Judging	Perceiving

Bio

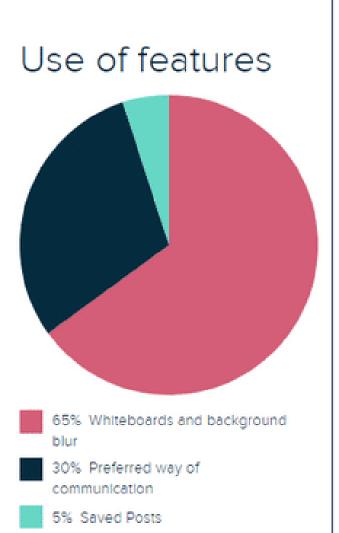
John is a staffing manager at Microsoft. He is tech-savvy and uses technology up to its full extent in his routine office work. He posts regularly on Linkedin about hiring roles. He loves trekking and watching movies.

Goals

- · To support hiring managers with solid candidates.
- To provide easy and cost-reduction solutions.
- Save time and money with HR tasks.

Frustrations

 Hard time while conducting Linkedin meetings as no whiteboard feature is available.



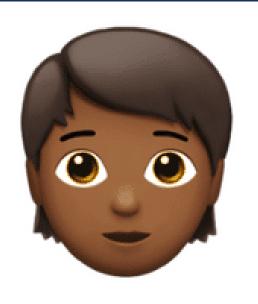


Downloading the notes explained by an interviewee during the interview helps me differentiate the candidates.



User Persona

Alexa Sharp



Bio

Alexa is Senior software developer at Amazon. She is Social butterfly and super active on all sort of social media platforms. Being a heavy Linkedin user, she makes sure to use all features of it.

Age: 28

Work: Senior SDE Family: Unmarried

Location: Chicago, Illinois

Personality

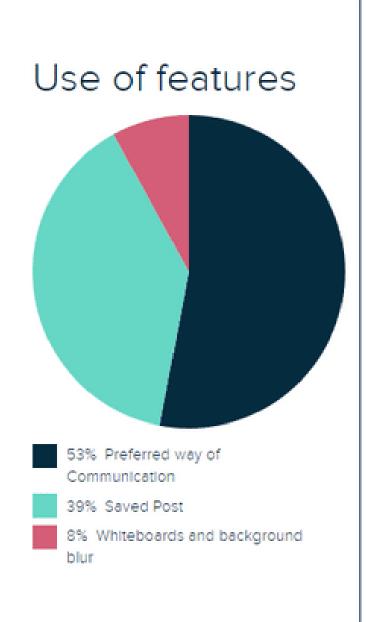
Introvert	Extrovert
Thinking	Feeling
Sensing	Intuition
Judging	Perceiving

Goals

- . To transition into Product management.
- To leverage her technical and leadership skill to become a product manager in near future.
- To use Linkedin as a resource to do various certifications in relevant domain.

Frustrations

- Lack of preferred way of communication option on Linkedin while interacting with current Product managers from different companies.
- . Difficulties in sorting the saved post as per the topic.

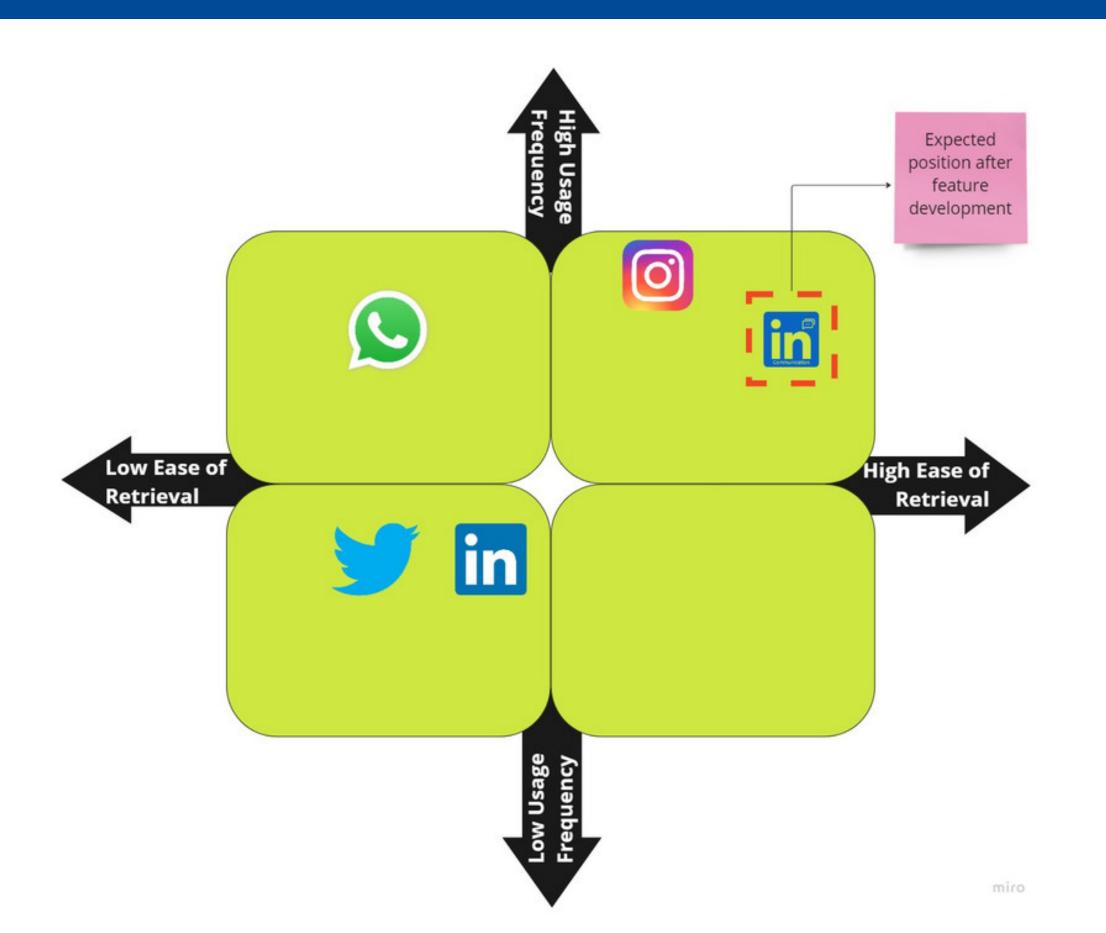




I'm clueless most of the times, whether to ask phone number or email address.



Competitor matrix for Saved post feature



Current State:

We need to scroll the entire list of saved posts to find the post.

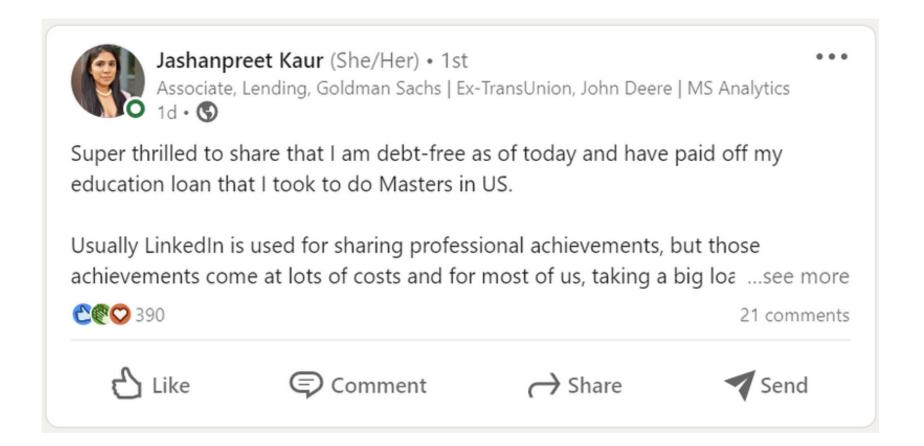
Future State:

We can retrieve the post at the touch of a button.

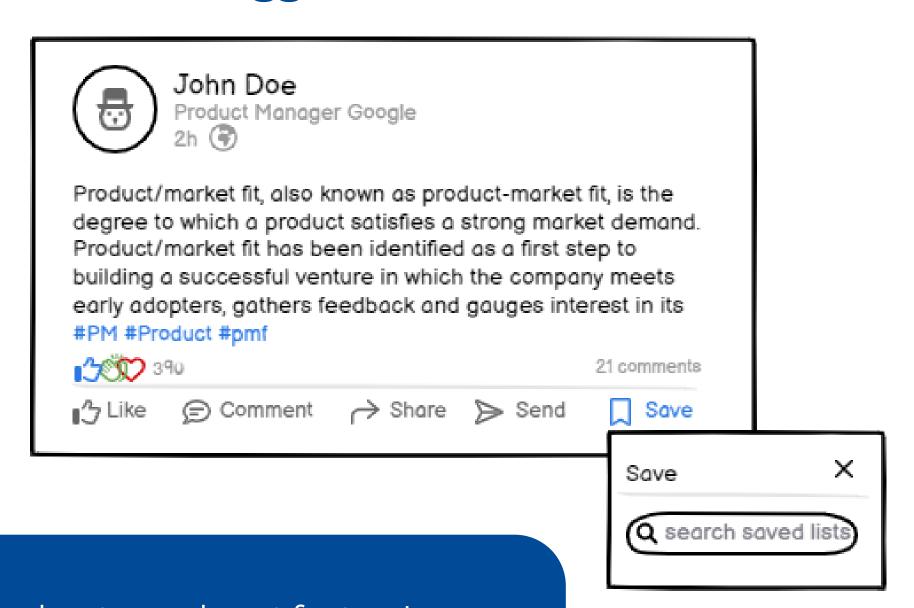


How will the new feature look

Current View

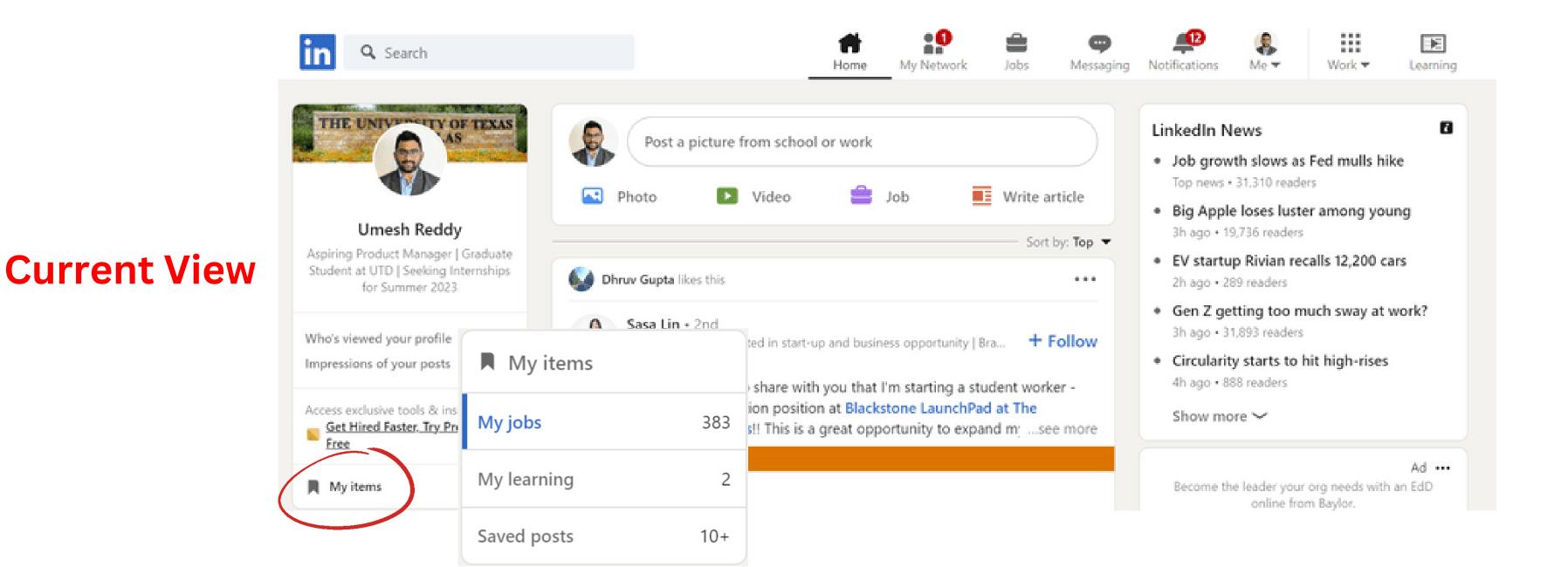


Suggested View

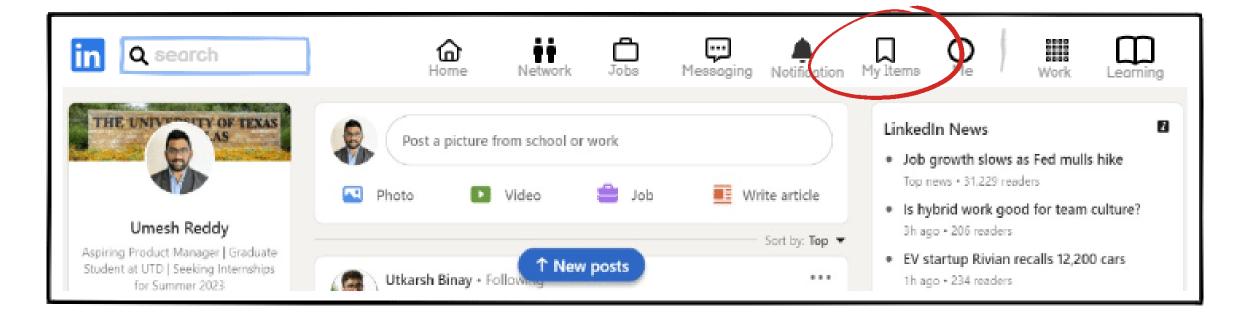


'49% Users do not know about saved post feature'





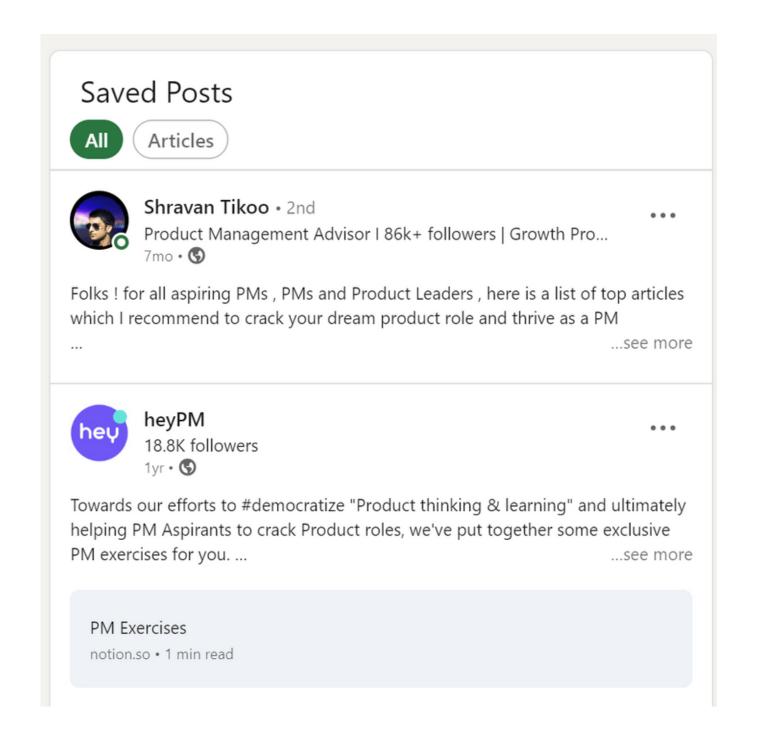
Suggested View

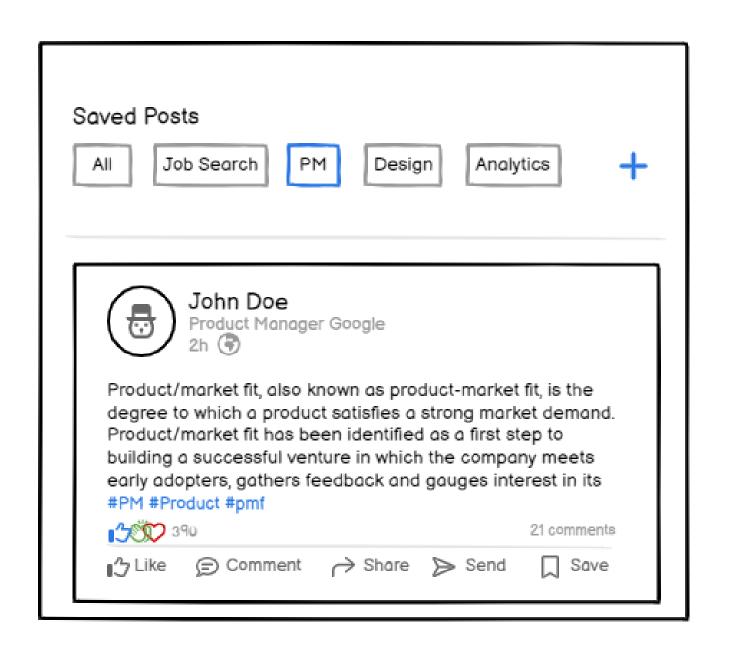




Current View

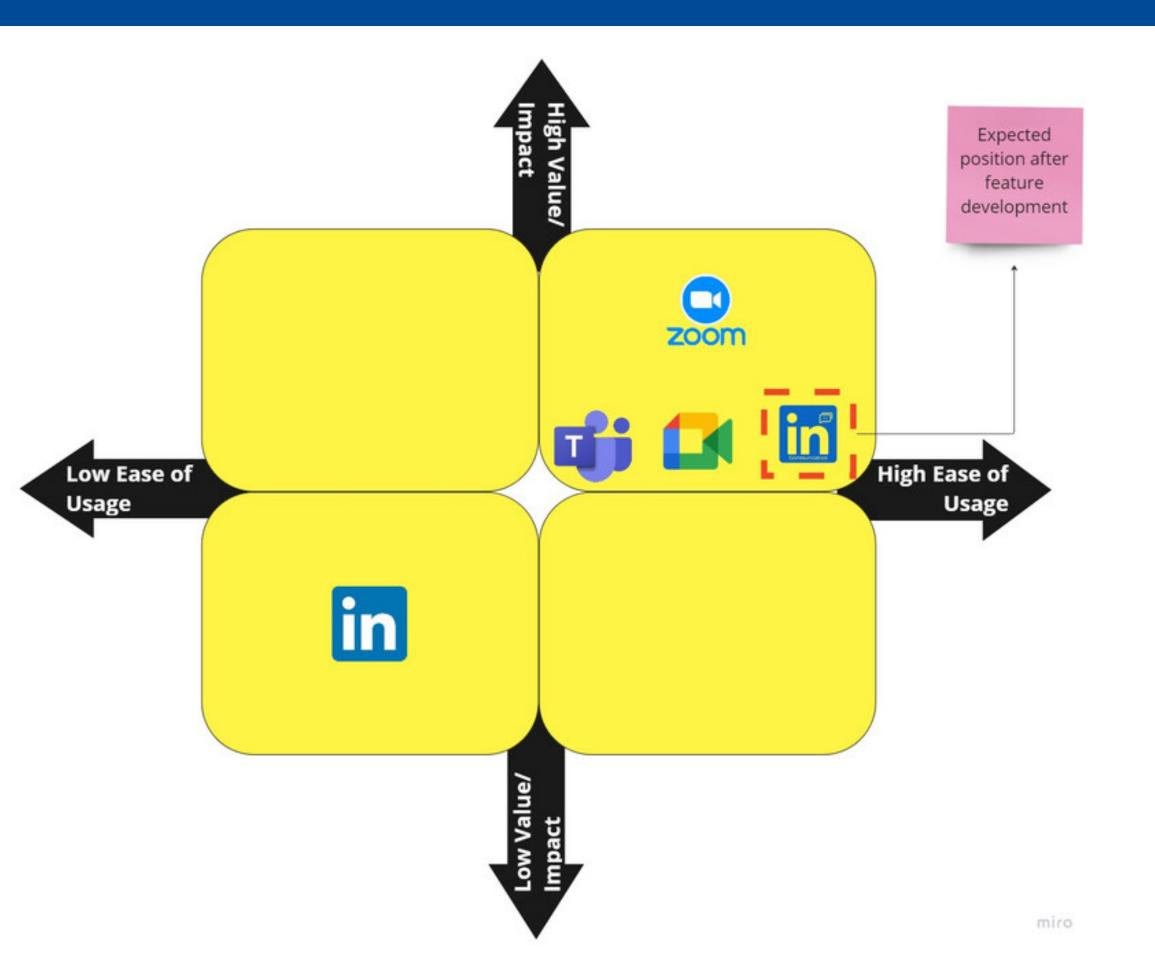
Suggested View







Competitor matrix for Video Calling Experience



Current State:

You need to use other video calling services to use the whiteboard feature.

Future State:

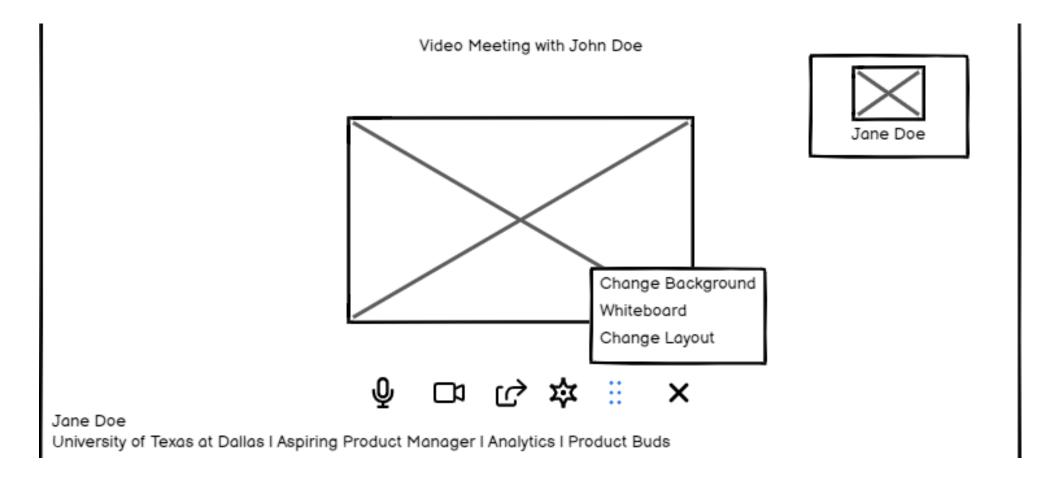
Adding whiteboards and blur background features enables LinkedIn meetings to be on top and can be used for hiring interviews.



Shweta Rawat University Of Texas At Dallas | Ex-Coforge | Full Stack Development | Product Management | Business Analytics

Current View

Suggested View





Product Journey Mapping: Saved Posts

Enriched Experience	Fast	Resource Professio Updates	Emoji	easy to share		Visible Save Icon	Able to locate saved posts with ease	Organise	Close	Gained valuable experience
Poor Experience	Slow	Spam	Frequent Occurance on feed	irrelevant	No Time	Unable to find icon		Cluttered	on	wasted time/ distracted by irrelevant information
	Open LinkedIn	Check Feed	Like a Post	Share post	Refer later	Save Posts	Retrieve	Find	Close Website	

3 C's



Company

- Customer Engagement
- Ease of communication



Customer

- Students
- Recruiters
- Working professional



- Teams
- Zoom
- Instagram
- Twitter
- Slack
- Medium

4 Ps

Product

- Making information more accessible and organized
- Wholesome interview experience

Pricing

• Free for all users

Promotion

- Email marketing
- Google / Facebook ads



Place

- First, we will launch the mobile
- Post website we will launch on the website



Impact and Metrics to Track

Saved Post

- Average Views per post
- Customers using save post icon
- Minutes spent on posts
- Customers creating buckets and retrieving information

With Save Posts, the overall engagement of Linkedin will go up (Around 30 Million People use Linkedin on a daily basis)

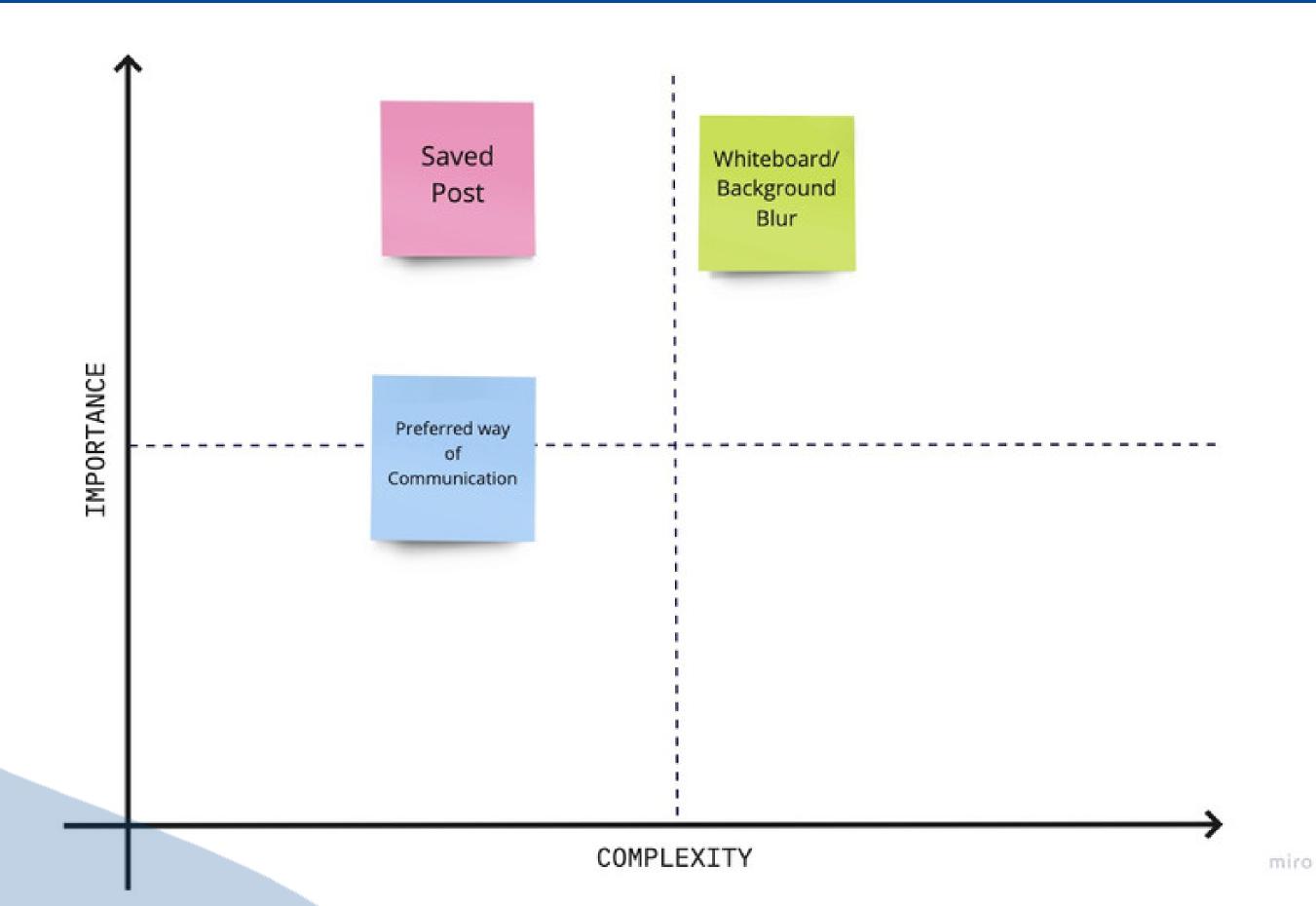
Whiteboard/Blurr

- Number of people using Video Calling
- People using whiteboard features
- People giving interviews
- People getting hired

With Linkedin Video Calling, the overall experience of hiring and getting hired will improve, making LinkedIn an wholesome application for hiring process (Around 7 Million People use Linkedin for job search)

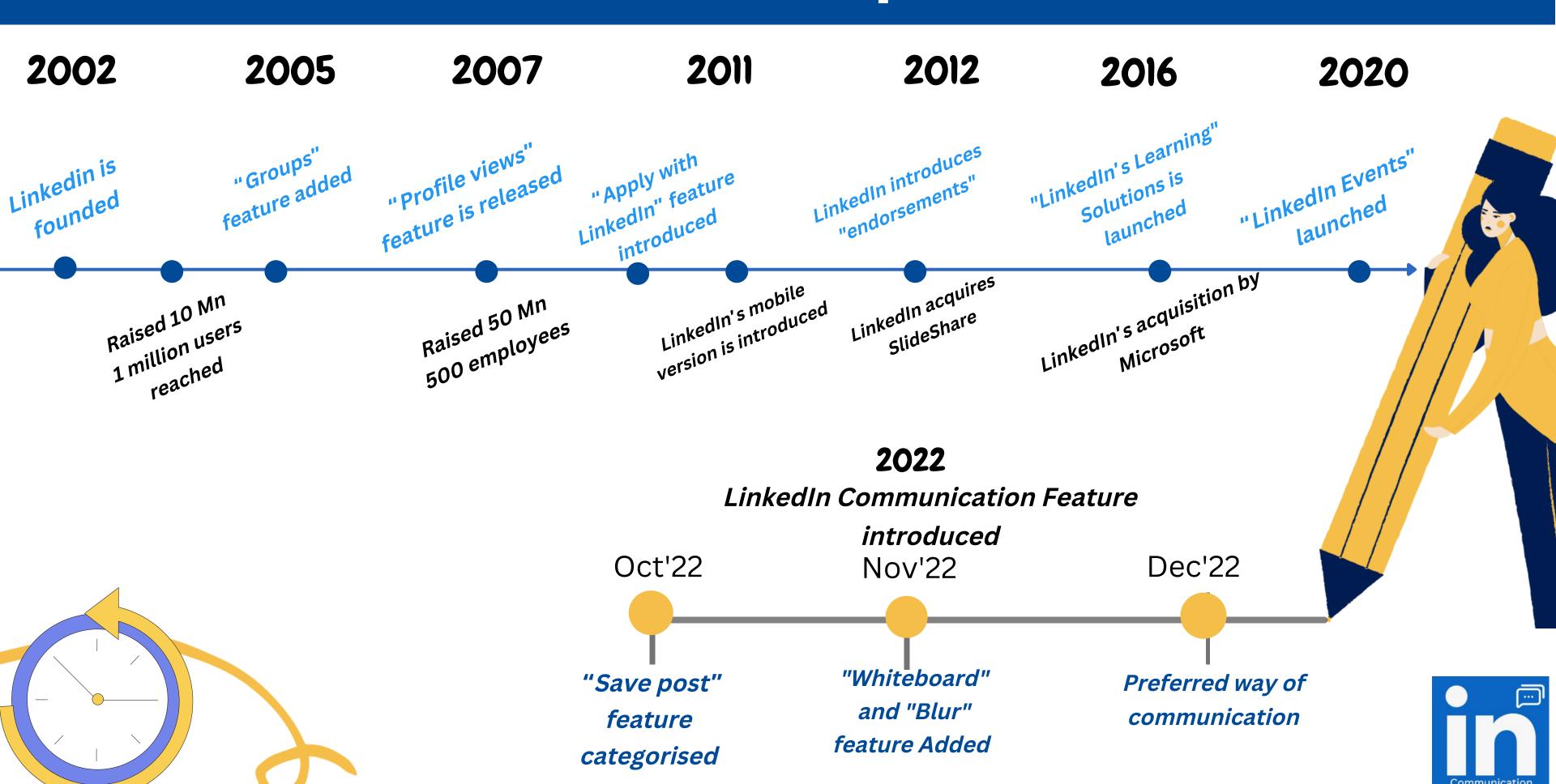


Feature Prioritisation Matrix





RoadMap



Thank you!

References

https://www.officetimeline.com/blog/linkedin-evolution-timeline

https://blog.hootsuite.com/linkedin-statistics-business/#:~:text=Of%20their%20185%20million%20members,in%20to%20the%20platform%20daily