Ryan Biette

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Somerville, MA

EDUCATION

MS Human Factors Engineering, 2020 Tufts University, Medford, MA

FAST-TRAC Scholar, NOD Recipient

BS Human Factors Engineering, 2019 Tufts University, Medford, MA

Entrepreneurship Minor, Magna Cum Laude, Honos Civicus Activities: Tufts Human Factors and Ergonomics Society, Tufts Habitat for Humanity, Tufts Mountain Club

EXPERIENCE

Junior UX Researcher/Designer Cognito Therapeutics, Cambridge, MA

May 2018 - December 2019

(Promoted from UX Research Intern)

- Managed and completed usability and concept testing
- Performed data synthesis
- Collaborated with R & D department on development of product design and user interface
- Conducted clinical trial interviews with Alzheimer's patients

Part-Time Crew Lead Clif Bar & Company, Emeryville, CA

April 2017 - Present

- Organize and execute marketing events across the Northeast serving 100 - 300,000 fans
- Analyze feedback, and create athlete and consumer connections

Monitoring/Data Analysis Intern SunBug Solar, Arlington, MA

June 2017 - August 2017

- Analyzed fleet data and performance
- Wrote software to collect and analyze large data sets on the company's fleet
- Led research and customer outreach efforts
- Fixed monitoring issues at over 15 sites

Engineering Intern Seedsheet, Middlebury, VT

May 2016 - December 2017

- Created and tested new prototypes for product development
- Managed shipping and supply chain logistics in the US
- Helped receive \$500,000 investment on ABC's "Shark Tank"

RECENT PROJECTS

Graduate Capstone Project - AR for Wayfinding Tasks

Researched the efficacy and usability of different augmented reality interfaces for wayfinding tasks within a complex grocery store environment

Undergraduate Capstone Project - VR as a Treatment for Chronic Pain

Worked with an interdisciplinary team to build a virtual reality application to enhance and extend treatment options for patients with chronic pain

Team Lead - SmartCane

Led a team of five to build a location system to help the elderly find their mobility devices and maintain independence, which my grandmother successfully uses

Student Solar Installation - Project Manager

Managed a two-year project with a local solar construction firm and Tufts University Facilities to build a \$30,000 off-grid solar charging station on campus with educational signage

RELEVANT COURSEWORK

- Advanced Engineering Psych
- Human Factors Product Design Technical Communications
- Computer Aided Design
- User Interface Design
- Industrial Design
- Management of Innovation
- Industrial Design
- Human Machine System Design Engineering Management

 - Assistive Technology
 - Lean Six Sigma
 - Research Methods
 - Applied Data Science

CERTIFICATIONS/ORGANIZATIONS

Lean Six Sigma Black Belt (2020)

UXPA Boston Speaker, VR for Chronic Pain (2019)

UXPA Member (2018 - Present)

HFES Member (2019 - Present)

SKILLS

- UX Design
- UI Design
- User Research
- Usability Testing
- Qualitative Synthesis
- Prototyping
- Product Design
- Project Management
- Lean Methods

- AutoCAD/Inventor/Fusion
- Sketch
- Illustrator
- Photoshop
- InVision
- Statistics
- HTML/CSS
- Python (basic)