**Title:** Effectivenessof Routine Outcome Monitoring Feedback and Client Moderators

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**Aim:** Although psychotherapy is effective for a majority of people, there is a subset of people who fail to improve over the course of therapy, with some percentage actually worsening. Routine outcome monitoring (ROM) feedback has been shown to improve treatment, especially for clients who otherwise would have had a negative outcome. The current study evaluates the effects of a ROM feedback system and client moderators of its effect.

**Methods and results:** University counseling center data will be used to evaluate the effectiveness of a multidimensional feedback system developed for the Counseling Center Assessment of Psychological Symptoms (CCAPS) on several client outcomes: deterioration, pre-post change, and rate of change. Additionally, client moderators of this effect will be evaluated to determine whether feedback is more effective for certain types of clients.

**Discussion:** Clinical implications are discussed.