# Ramsey Boehner

#### **PROFILE**

My Name is Ramsey I am a hard dependable employee who is professional and works well with others and independently. I am soft spoken, polite and always willing to help customers or employees with their questions

#### **EXPERIENCE**

Arup Laboratories Salt Lake City, UT October 2016 Present 801 583-2787

I have worked at ARUP laboratories for 6 years, in that time I have provided hands on assistance and customer service in the health care industry. During the Covid-19 pandemic my experience with automation and my problem solving skills have been essential to ARUP and to the public. In that time, I volunteered with the Quality team and the Employee recognition team in Automation Specimen Management to help bring necessary workflow changes and improvements as well improving employee morale.

King County Metro Seattle, WA Jan, 2012 -July 2016 206-296-7340 Equipment Dispatcher

Working at King County Metro was a challenge to my experience and my personal life. I was successful at being a Dispatcher with little experience entering King County Metro from Utah Transit Authority but within a short time I adapted and learned new skills in a stressful work environment. I was able to deliver timely assistance when a bus broke down and needed to be maintained. I was able to successfully schedule and manage a fleet of 250 busses with no delays to service that the public relayed on.

Utah Transportation Authority Salt Lake City, UT May, 2007– June, 2011 (801)-262-5626 Service Employee

I started working at Utah Transit Authority as a coach cleaner when I was 22, I quickly moved up and was recognized for my dedication to work. I studied for my Class B CDL and was able to pass the exam and driving test where I was able to apply for the service employee job fueling and maintaining busses. Again I was recognized for my hard work and my ability to train others on driving and servicing of busses.

### **EDUCATION**

High School Diploma and some college classes.

## **SKILLS**

- Creativity.
- Interpersonal Skills.
- Critical Thinking.
- Problem Solving.
- Customer Service Skills.
- Teamwork Skills.

- Communication.
- Training Skills
- Computer Skills
- HTML
- CSS/Bootstrap
- JavaScript
- PHP
- Composite Manufacturing