

# Ravin Boora

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## PROFESSIONAL SUMMARY

Motivated Bachelor of Information and Communication Technology graduate with a major in Cyber Security and strong interest in general IT and systems administration. Experienced in fast-paced customer-facing roles, developing solid communication, problem-solving and team leadership skills, and confidence using in-store systems and devices. Seeking an entry-level position in IT support, systems administration or related IT roles to apply technical knowledge, build hands-on experience and contribute to reliable, secure IT operations.

## EDUCATION

### **Bachelor of Information and Communication Technology (Cyber Security major)**

University of Tasmania, Hobart, TAS

Feb 2023 – Dec 2025

- Major areas: cyber security, ethical hacking, network security, data analysis, entrepreneurship.

## TECHNICAL SKILLS

- **Operating systems:** Windows 10/11, basic Windows Server exposure; basic Linux usage (Ubuntu, Kali).
- **Networking & security:** Understanding of firewalls, VPN concepts, IP addressing, subnets, basic routing, and access control; hands-on experience with Wireshark, Nmap, and Kali Linux in lab environments.
- **Tools & platforms:** Visual Studio Code, Git and GitHub for version control, Splunk for building and analysing dashboards; basic familiarity with cloud concepts in Azure/AWS.
- **Programming & databases:** Python (basic scripting including loops, functions, and simple file handling), web technologies (HTML, CSS, JavaScript, PHP), and SQL/SQLite/MySQL for basic SELECT, INSERT, UPDATE queries.

## PROJECTS

### **Secure Photo Uploader for Healthcare Professionals – Mobile & Cloud Application**

University of Tasmania – Group Project for HealthCare Software (industry client)

- Worked as Security & Testing Lead on a React Native and .NET (C#) application that enables clinicians to securely capture and upload patient photos from mobile devices to Azure cloud storage.
- Designed and executed test plans covering authentication, authorisation, photo upload workflows, metadata handling, and audit trails, helping to identify and document defects and edge cases.
- Collaborated with the team to validate integration between the mobile app, Azure Blob Storage and Azure SQL, focusing on reliability, data integrity and secure handling of sensitive information.
- Contributed to Agile cycle reports and user documentation, summarising test results, security considerations and client feedback to support iterative improvements.

## **Virtual Travel Journal – Full-Stack Web Application**

### **University of Tasmania**

- Built a virtual travel journal web application with HTML, CSS and JavaScript on the frontend and PHP with MySQL (MariaDB) on the backend.
- Implemented user authentication, post creation and an archive view using a relational database to store user and post information.
- Applied basic security practices such as input validation, role-based access control and protection against SQL injection and used responsive design to support different devices.

## **PROFESSIONAL EXPERIENCE**

### **Duty Manager**

Woolworths Supermarkets, Hobart, TAS

March 2023 – Present

- Frequently used in-store systems and POS technology, strengthening my confidence with software, devices and troubleshooting in a live environment.
- Led and supported store teams during shifts to maintain high standards of customer service, store presentation and daily operations.
- Coordinated staff across departments, managing task allocation and monitoring performance in a fast-paced environment.
- Resolved customer enquiries and issues promptly and professionally, helping to maintain a safe, organised and positive shopping experience.

### **Team Member**

Chemist Warehouse, Hobart, TAS

March 2024 – June 2025

- Provided customer service in a busy retail pharmacy, assisting customers with product enquiries and purchases.
- Replenished stock accurately and helped maintain compliance with health and safety standards.
- Worked collaboratively with pharmacists and colleagues to support efficient daily store operations.

### **Supervisor**

Hill Street Grocer, Hobart, TAS

October 2023 – March 2024

- Supported daily store operations by coordinating staff to maintain productivity and customer satisfaction.
- Assisted with training and supervising team members, contributing to a positive and supportive work environment.
- Helped control costs through effective stock and inventory management.

References available on request