

Roxhers Bozali

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EDUCATION

Bachelor of Science, Information Technology

DECEMBER 2018

Towson University, Towson, MD

SKILLS

- **LANGUAGES:** Java 8 SE & EE | JavaScript | Visual Basic.NET | SQL | T-SQL | PL/SQL |
- **DATABASES:** Microsoft SQL Server 2012/2016 | MySQL | Oracle 12c |
- **SOFTWARE/TOOLS:** HTML | CSS | MS Office (Word, Excel, PowerPoint, Outlook, Access, MS Project, Visio) | IntelliJ IDE | Eclipse | VMware | Virtual Box | GitHub | SQL Developer | SSMS | Visual Studio Code |
- **FRAMEWORKS:** Angular 7.1.5 | Spring Boot | Spring MVC | Bootstrap 4.3.1 | Joomla! | WordPress | .Net Framework | Vue.js
- **OPERATING SYSTEMS:** Linux (Ubuntu, CentOS/Redhat) | UNIX | Windows Server 2012, 2016 |
- **SDLC/COLLABORATION:** Waterfall | Agile/SCRUM |

EXPERIENCE

SQL EXPERTS, LLC (Wilmington, DE)

FEBRUARY 2018 - PRESENT

SQL Developer

- Troubleshooting of various Windows Server, SQL Server(s), and Oracle database problems as a part of on-going technical support and DevOps.
- Query Performance Analysis and hands-on optimization of T-SQL code in the setting of growing scalability and increasing volumes of data.
- Applied my knowledge of both Oracle PL/SQL and SQL/T-SQL in MS SQL environment (2012 and 2016).
- Used my solid interpersonal and communication skills to interact with application systems administrators, front- and back-end support analysts, technology engineers, network specialists, and vendor support analysts regarding database needs.

Gordon Ramsay Steak (Baltimore, MD)

JULY 2014 - JANUARY 2019

Food Server

- Provide excellent customer service by resolving customer concerns professionally.
- Ensured superior customer experience by addressing customer concerns, demonstrating empathy.
- Resolving problems through communication with management and co-workers.
- Assisted customers with food selection, inquiries, and orders.
- Underwent some server training after promise of promotion.

RELEVANT INFORMATION TECHNOLOGY PROJECTS

Information Technology Capstone (Towson, MD)

AUGUST - DECEMBER 2018

Digital Signage Admin

- Troubleshoot issues with existing equipment including hardware, software, and network issues.
- Assist with maintaining the digital signage software Quividi Reports on the existing installations.
- Continuous monitoring of external data feeds to ensure proper operations.
- Work with vendors to troubleshoot issues, communicate reports and document software in timely manner.

RELEVANT TRAINING

Revature LLC (Reston, VA)

MARCH – MAY 2019

Full Stack Java Developer

- Experience with HTML, CSS, JavaScript, Angular, Servlets, Java, Spring, Spring Boot, Hibernate, JDBC, and OracleDB.
- Utilized HTML to structure web pages and CSS for design.
- Supplemented web page responsiveness using the Bootstrap grid system and JavaScript.
- Built dynamic single page applications with Angular to create enjoyable user experience.
- Wrote Angular Services and Components to facilitate communication between the client and server.
- Consumed various external APIs and RESTful web services using TypeScript and Spring.
- Enabled two-way client-server communication using AJAX and Servlets.
- Implemented Object-Relational Mapping (ORM) using Hibernate to integrate Java and OracleDB.
- Setup and managed OracleDB using SQL scripting.
- Knowledgeable of DevOps pipeline using Git, Maven, and Jenkins.
- Collaborated in a team environment following Agile practices.

REFERENCES

Available upon Request