

Our Review System

We keep paperwork to an absolute minimum so that mentors can spend their time providing a great experience, thinking, growing and engaging with parents and children in real time.

Sound simple? Let's keep it that way.

- Why have we chosen the word reflections?
- Why are there no free text reflections from mentors?
- How are the reflections related to the learning aims?
- What is the process from learning aims to reflections for the mentor?
- What 3-point scale is used?
- How often do mentors provide reflections?
- Is a mentor obliged to provide a reflections?
- Who sees my child's reflections?
- What is the parent - mentor review?
- Where does the parent - mentor review appear?
- Why can't a parent comment on the child's experience?
- What else are you working on for the reflection process?
- Do you have more questions or ideas about reflections to share with us?

Why have we chosen the word reflections.

We toyed with familiar words such as 'reviews' and 'feedback' but they didn't feel right for using with children. We want to avoid a culture of testing and grading and have tried to distill the basic needs for both parties into a gentle, contemplative process.

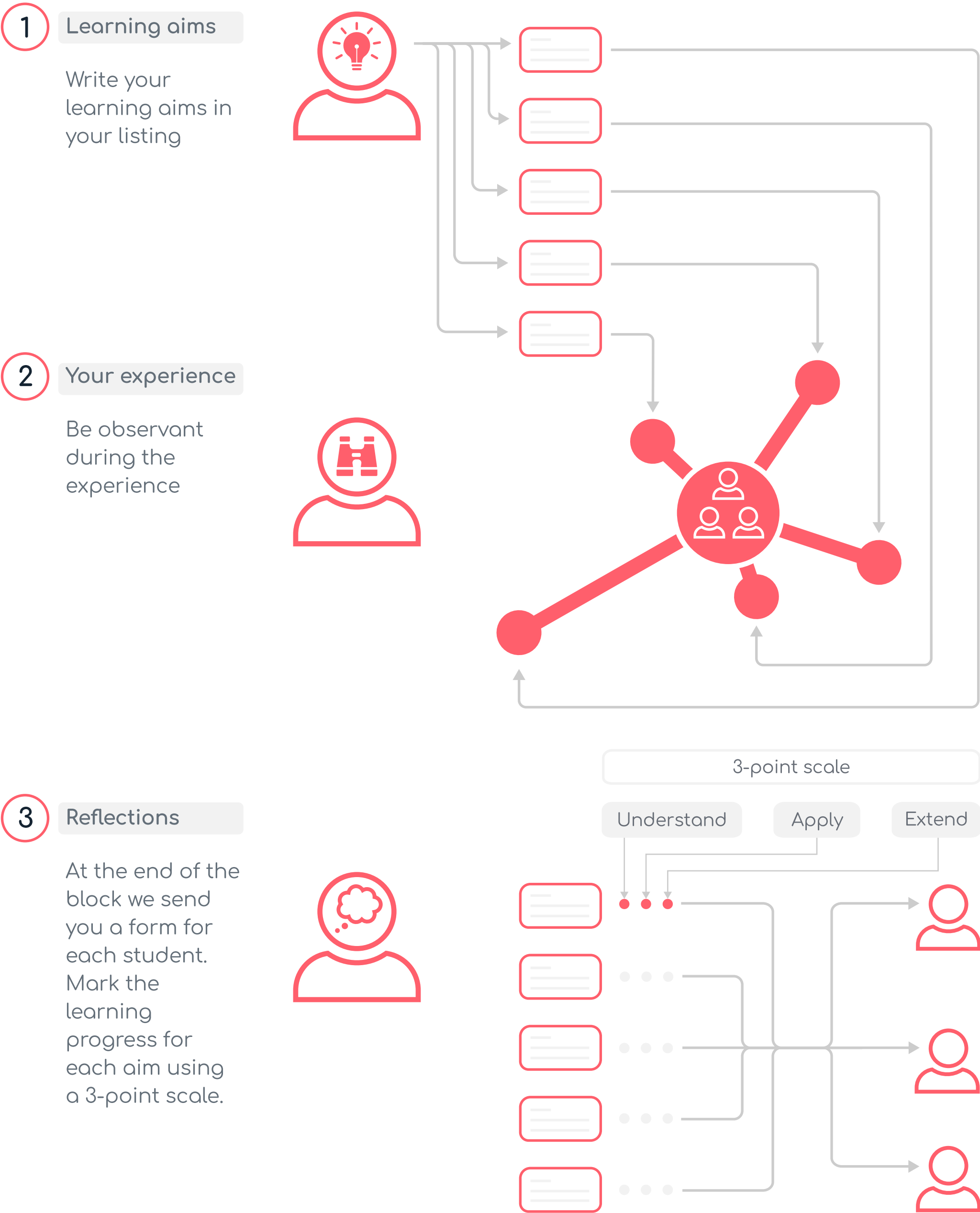
Why are there no free text reflections from mentors?

We wanted to make this process really straightforward and quick to complete. There's nothing more effective than an old fashioned conversation if you've got something complicated to say.

How are the reflections related to the learning aims?

Reflections given by mentors relate specifically to the learning aims they listed in the experience description. The learning aims help parents and children understand the goals and expectations of the experience. The mentor's learning aims are a kind of high level success criteria. They set out in advance the expectations for both the mentor and the child.

What is the process from learning aims to reflections for the mentor?



What 3-point scale is used?

Learning is a process that never stops and it's always difficult to pin point progress. Our progress scale is:

Understand: I can describe and recall simple ideas and procedures.

Apply: I can link my ideas together, compare them and understand why they are important.

Extend: I can apply this to new situations, create new ideas and predict what will happen.

How often do mentors provide reflections?

Mentors are asked to provide reflections at the end of each separately paid for block. Mentors should choose a block length that makes sense as a reviewable period.

Is a mentor obliged to provide a reflections?

No. This is a peer to peer community so we try to avoid as many rules as we can. We prompt the mentor after the experience and you are welcome to send a message anytime. If you don't receive a reflection you have the chance to mention this in the parent - mentor review.

Who sees my child's reflections?

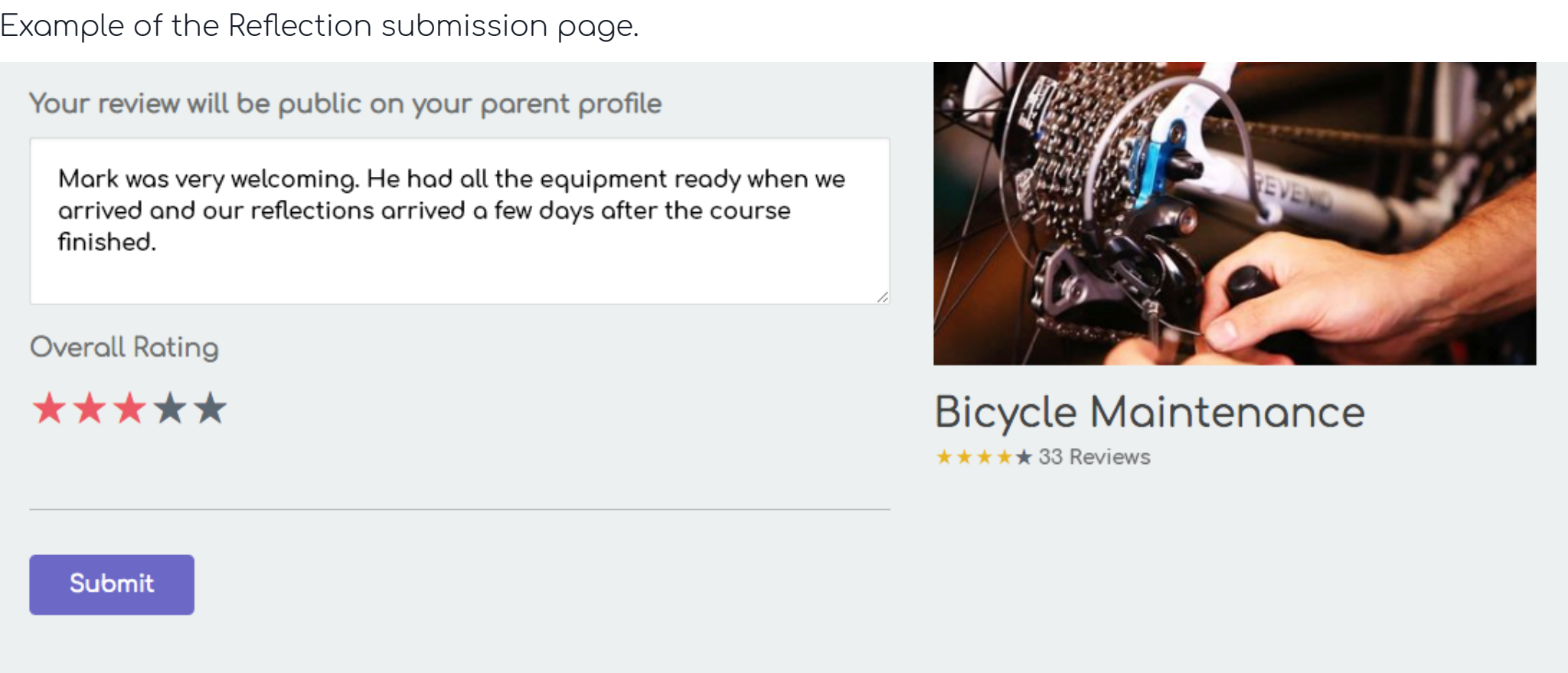
Only you and anyone you give permission to.

What is the parent - mentor review?

The parent - mentor review is a chance for parents to comment and rate their relationship or experience with the mentor. They can comment and rate the following things:

- Was the mentor approachable, warm and welcoming?
- How was communication, timekeeping and organisation?
- Did the mentor provide reflections on your child's learning aims?

Example of the Reflection submission page.



Where does the parent - mentor review appear?

The reviews you provide about mentors are public on your parent profile and public on the mentor's profile.

Why can't a parent comment on the child's experience?

Normally, the parent is not present at the experience, it's simply not fair.

What else are you working on for the reflection process?

- Enhanced reflection options for mentors that help with the development of a growth mindset.
- Peer feedback - as we know that children learn so much from each other.
- Arranging consultations with mentors via the platform.

Do you have more questions or ideas about reflections to share with us?

Please use Live Chat or email us at hello@eequ.org - we love hearing your reflections!

The only person who is educated is the one who has learned how to learn and change

– Carl Rogers