Robert Gorman

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Personal Summary

I am a self-driven university graduate equipped with the ability to quickly learn, adapt, and apply technical knowledge to solve everyday problems. I strive to enhance my personal growth through learning new skills every day. I am seeking a job opportunity to further advance my software development skills in the real world while also making a difference.

Education

Rutgers University, Camden, NJ

B.S. Computer Science/Business Management minor

- Business Leadership Development Program Fall 2019

Project Experience

Project: Develop a web app for consumers to change utility service to a new location using Flask, SQL, Python, and HTML. Enable users to create and login to their profile, pre-arrange a change in location of their service on a specified date, and update/cancel said change.

- Collaborated with four team members to create data flow and use case diagrams based on requirements provided by the client, determined features to develop during each sprint, test the quality of the code against the predetermined test cases, and present a demo of the app to the client for feedback on areas of improvement for the following sprint.
- Created a move date validator to verify the user input as a valid future date and utilized USPS Address Validation API to verify the user entered a valid address.
- Performed QA testing to identify and patch bugs
- Communicated with my team daily about project status and tracked project progress using collaboration tool, Basecamp.

Project: Develop a website for a personal resume using jQuery, JavaScript, HTML, and CSS – https://rbtgorman.github.io/

- Implemented various features such as smooth scrolling, mouse hover effects, and a chevron back to top button that fades in and out depending on scroll position.
- Mobile compatibility (in development)

Work Experience

Rutgers University - IT Department   June 2021 - Present

User Services Support Specialist   *Camden, NJ*

- Help design and build Enhanced Classrooms & provide IT support for the rooms.
- Established VLAN IDs. Added and removed DHCP and DNS changes for campus
- Monitor and Maintain University Computer Systems/Networks
- Installed and fixed broken data jacks in all dorm rooms and faculty offices

Research for Action   Sept. 2019 - Jan. 2020

IT Desktop Support Intern   *Philadelphia, PA*

- Helped troubleshoot hardware and software issues, and configured software packages
- Setup and configured new computers or rebuilding older computers
- Supported conference room AV technology, assisted with network and server maintenance, monitoring, and development

Technical Skills

Software/Programming Languages

- Python
- JavaScript
- HTML
- CSS
- VSCode
- MATLAB
- MacOS/Windows/iOS
- SQL
- Microsoft Office (Excel, PowerPoint, Word)