Rose Cassidy

Hello!

I recently completed a full-stack web development BootCamp through the University of Washington. I am very passionate and driven by community, activism, astrology, and art. I am excited to be starting my career in web development. I look forward to building tools to connect communities so they may share their own passion for these things and to learn a lot on the way!

Experience

The Escape Artist, Seattle WA - Game Master

- Run escape room games and ensure the best possible customer experience from the moment the customer arrives.
- Ensure that games are properly prepared and that a safe, clean, and appropriate environment always maintained.
- Assist and lead puzzle and prop creation and development.
- Manage front desk and respond to phone calls.
- Perform characters for intros and hinting for an immersive customer experience.
- Operate machinery and power tools.
- Multitask to ensure customers are taken care of and work is evenly distributed among coworkers

SEPTEMBER 2022 - CURRENT

Cary Gymnastics Center, Cary IL - Recreational Gymnastics and Aerial Coach

- Was sole employee running the gym's recreational Aerial Arts program, Aerial Arts Performance Team, and Aerial-Gymnastics Performance Team.
- Use a variety of instructional techniques and media to meet the needs and improve the abilities of athletes ranging in ages from 6 to 16 in gymnastics, aerial arts, and performance.
- Managed emails, created lesson plans, and designed marketing flyers.
- Manage and supervise athletic activities, lessons, and practice sessions to promote individual growth in athletic skills, performing skills, teamwork, and good sportsmanship.

AUGUST 2019 - JANUARY 2022

New China Restaurant, Fox River Grove IL - Host

- Greeted and seated customers with a positive attitude.
- Ran the front desk computer system, managed the cash register, and recorded data at end of night for records
- Carefully managed door dash, Uber Eats, GrubHub, carry-out, and curbside orders.
- Effectively communicated with kitchen staff, bartenders, and servers to maximize the experience of guests.
- Tactfully addressed customer complaints about wait times, reservations, and poor service.

SEPTEMBER 2020 - JULY 2021

Education

OCTOBER 2022 - APRIL 2023 University of Washington, Seattle - Web Development Bootcamp

Skills

- HTML
- CSS
- JavaScript
- React
- Node.js
- Express.js
- MongoDB
- GraphQL
- mySQL
- jQuery
- Web Design
- UI Design
- Leadership
- Interpersonal skills
- Problem-Solving Skills
- Customer service

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