

# RCC Cheat Sheet

Application or questions on SDE (**not managed by RCC**, must already have IRB & DUA to use SDE):

<https://securedata.uchicago.edu/contact/>

Direct call or email with SDE staff during the workday (**not managed by RCC**):

<https://sde-midwayr.rcc.uchicago.edu/contact/>

[securedataenclave@uchicago.edu](mailto:securedataenclave@uchicago.edu)

SDE questions related to RCC:

[midwayR@rcc.uchicago.edu](mailto:midwayR@rcc.uchicago.edu)

Application or questions on RCC PI accounts (faculty only):

<https://rcc.uchicago.edu/accounts-allocations/pi-account-request>

Application or questions about general user accounts:

<https://rcc.uchicago.edu/accounts-allocations/general-user-account-request>

Account extension application:

<https://rcc.uchicago.edu/accounts-allocations/account-extension-request>

Join a different PI account:

<https://rcc.uchicago.edu/accounts-allocations/join-different-pi-account>

Allocation request:

<https://rcc.uchicago.edu/accounts-allocations/how-apply>

Any technical questions, e.g., algorithms, computer vision or AI :

<https://rcc.uchicago.edu/support-and-services/consulting-and-technical-support>

**GIS support (mapping, satellites data):**

<https://gis.rcc.uchicago.edu/contact>

**Visualization lab (ultra-high resolution image processing lab):**

<https://vislab.rcc.uchicago.edu/contact/>

**Non-technical questions:**

[info@rcc.uchicago.edu](mailto:info@rcc.uchicago.edu)

**Any other questions:**

[help@rcc.uchicago.edu](mailto:help@rcc.uchicago.edu)

Tips: RCC requests sent through the above links have time stamps, which mean these requests 99% of the time are solved within 4 hours, by any on-duty students, IT administrators, data scientists, or computational scientists of the day, and are monitored by the entire RCC staff. All other means of communication are not monitored.